

3746 Nways Multiprotocol Controller  
Models 900 and 950



# Network Node Processor Installation and Maintenance (based on 6275)





3746 Nways Multiprotocol Controller  
Models 900 and 950



# Network Node Processor Installation and Maintenance (based on 6275)

**Note!**

Before using this information and the product it supports, be sure to read the general information under "Notices" on page ix.

**Second Edition (May 1999)**

This edition applies to the network node processor based on 6275 Models 56U or 83U.

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---

## Year 2000 Statement

This product is Year 2000 ready. When used in accordance with its associated documentation, it is capable of correctly processing, providing, and/or receiving date data within and between the 20th and 21st centuries, provided all other products (for example, software, hardware, and firmware) used with the product properly exchange accurate date data with it.

For more information, refer to:

<http://www.ibm.com/year2000>

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## Electronic Emission Notices

### Federal Communications Commission (FCC) Statement

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

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### Avis de conformité aux normes d'Industrie Canada

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Consequently, when used in a residential area or in an adjacent area thereto, radio interference may be caused to radios and TV receivers, and so on.

Read the instructions for correct handling.

#### **Korean Communications Statement**

Please note that this device has been approved for business purpose with regard to electromagnetic interference. If you find this is not suitable for your use, you may exchange it for a non-business one.

#### **New Zealand Radiocommunications (Radio) Regulations**

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

#### **Taiwanese Class A Warning Statement**

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

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這是甲類的資訊產品，在  
居住的環境中使用時，可  
能會造成射頻干擾，在這  
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求採取某些適當的對策。

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# Product Safety Information

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## General Safety

This product meets IBM® safety standards.

## Important Safety Information

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Leia todas as instruções de cuidado e perigo antes de executar qualquer operação.

---

### 注意和危险声明 (简体中文)

重要事项:

本书中的所有注意和危险声明之前都有编号。该编号用于英语的注意或危险声明与 *Safety Information* 一书中可以找到的翻译版本的注意或危险声明进行交叉引用。

例如，如果一个注意声明以编号 1 开始，那么对该注意声明的翻译出现在 *Safety Information* 一书中的声明 1 中。

在按说明执行任何操作前，请务必阅读所有注意和危险声明。

---

### 注意及危險聲明 (中文)

重要資訊：

本書中所有「注意」及「危險」的聲明均以數字開始。此一數字是用來作為交互參考之用，英文「注意」或「危險」聲明可在「安全資訊」(Safety Information) 一書中找到相同內容的「注意」或「危險」聲明的譯文。

例如，有一「危險」聲明以數字 1 開始，則該「危險」聲明的譯文將出現在「安全資訊」(Safety Information) 一書的「聲明」1 中。

執行任何指示之前，請詳讀所有「注意」及「危險」的聲明。

Prenez connaissance de toutes les consignes de type Attention et Danger avant de procéder aux opérations décrites par les instructions.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.

Accertarsi di leggere tutti gli avvisi di attenzione e di pericolo prima di effettuare qualsiasi operazione.

---

## 주의 및 위험 경고문(한글)

### 중요:

이 책에 나오는 모든 주의 및 위험 경고문은 번호로 시작됩니다.  
이 번호는 *Safety Information* 책에 나오는 영문판 주의 및 위험  
경고문과 한글판 주의 및 위험 경고문을 상호 참조하는데 사용됩  
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예를 들어 주의 경고문이 번호 1로 시작되면 *Safety Information*  
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지시를 따라 수행하기 전에 먼저 모든 주의 및 위험 경고문을 읽  
도록 하십시오.

Lea atentamente todas las declaraciones de precaución y peligro ante  
de llevar a cabo cualquier operación.

For the **network node processor safety notices** refer to Appendix A, “Safety  
Information” on page A-1.

For *Safety Notices* refer to *IBM 3745 Communication Controller All Models, IBM  
3746 Expansion Unit Model 900, IBM 3746 Nways Multiprotocol Controller Model  
950, Safety Information, GA33-0400.*

## Safety Notices for United Kingdom

1. The IBM 3746 Expansion Unit Model 900 and IBM 3746 Nways Multiprotocol  
Controller Model 950 are manufactured according to the International Safety  
Standard EN 60950 and as such are approved in the UK under the General  
Approval Number NS/G/1234/J/100003 for indirect connection to the public  
telecommunication network.
2. The network adapter interfaces housed within the IBM 3746 Expansion Unit  
Model 900 and IBM 3746 Nways Multiprotocol Controller Model 950 are  
approved separately, each one having its own independent approval number.  
These interface adapters, supplied by IBM, do not use or contain excessive  
voltages. An excessive voltage is one that exceeds 42.4 V peak ac or 60 V dc.  
They interface with the IBM 3746 Expansion Unit Model 900 and IBM 3746  
Nways Multiprotocol Controller Model 950 using Safety Extra Low Voltages  
(SELV) only. In order to maintain the separate (independent) approval of the  
IBM adapters, it is essential that other optional cards, not supplied by IBM, do  
not use mains voltages or any other excessive voltages. Seek advice from a  
competent engineer before installing other adapters not supplied by IBM.

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## Service Inspection Procedures

The Service Inspection Procedures help service personnel check whether the  
3745/3746 conforms to IBM safety criteria. They have to be used each time the  
3745/3746 safety is suspected. The *Service Inspection Procedures* section is  
located at the beginning of the:

- *3745 Communication Controller Models 210 to 61A Maintenance Information  
Procedures, SY33-2054*
- *3745 Communication Controller Models 130 to 17A Maintenance Information  
Procedures, SY33-2070*



- *3746-950 Service Guide*, SY33-2108
- *3746-900 Service Guide*, SY33-2116.

For the network node processor, see the Service Inspection Procedures in “Safety Inspection Guide” on page A-3.



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## About This Book

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### Who Should Use This Book

The IBM personnel using this manual should be:

- Trained to service the network node processor, IBM 3745 Communication Controller, 3746-900, and 3746-950.
- Familiar with the network node processor service documentation,
- Familiar with the configuration of the 3745 Communication Controller, 3746-900, and 3746-950.

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### How to Use This Book

This manual provides procedures for installing and maintaining a network node processor. To ensure the most efficient installation:

- Read the instructions carefully before attempting to do them,
- Complete each step before going to the next one,
- Go through the chapters sequentially.

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### How This Book is Organized

<b>Chapter 1</b>	Presents the procedures to install and connect the network node processor.
<b>Chapter 2</b>	Presents the problem determination procedures for the network node processor.
<b>Chapter 3</b>	Gives MAPs for the network node processor troubleshooting.
<b>Chapter 4</b>	Presents the diagnostics and tests available on the network node processor and how to invoke them.
<b>Chapter 5</b>	Gives the procedure for network node processor FRU exchange.
<b>Chapter 6</b>	Gives the CE leaving procedure.
<b>Appendix A</b>	Provides safety notices for the network node processor.
<b>Appendix B</b>	Provides 6275 specifications.
<b>Appendix C</b>	Provides parameter worksheets for the network node processor.
<b>Appendix D</b>	Gives the locations of the controller expansion components and how to install or remove a 6275 in controller expansion.
<b>Appendix E</b>	Provides network node processor external cable references.
<b>Appendix F</b>	Provides network node processor aids for FRU location and removal, and for configuration and setup.

**Appendix G** Provides network node processor parts number.

**Appendix H** Gives the **service and customer documentation bibliography**,

A **list of abbreviations**, and an **index** are provided at the end of this manual.

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## Where to Find More Information

For a complete list of the network node processor, 3745, 3746-900, and 3746-950 customer and service information manuals, see at the end of this manual. In this *NNPIM*, references are made to the following publications:

*3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054

*3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070

*3746-950 Service Guide*, SY33-2108

*3746-900 Service Guide*, SY33-2116

*Nways Multiprotocol Controller Models 900 and 950 Migration and Planning Guide*, GA33-0349

*3745 Communication Controller Models A and 3746 Expansion Unit Model 900: Migration and Planning Guide*, GA33-0183

## World Wide Web

You can access the latest news and information about IBM network products, customer service and support, and microcode upgrades via the Internet at the URL: <http://www.networking.ibm.com/>

## Online Documentation from CD-ROM

Starting at EC F12380 with the service processor is now shipped a CD which contains the LIC and a copy of the 3746 web site. You will find from this web page, marketing, PE, and all information about CCP products.

To access this page:

1. Insert the CD into the CD disk drive of the SP.
2. From the MOSS-E primary menu, click on **Information**
3. Double click on **CD-ROM documentation**
4. Then if you want to display the CCP documentation, click on **Documentation**
5. Click on **La Gaude Information Development: Communication Controllers Information**

**Note:** To have the very last version of the web site, connect to Internet at: <http://w3.lagaude.ibm.com/ccp/3746.htm>

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## Service Personnel Definitions

See the *3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054, *3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070 or *3746-950 Service Guide*, SY33-2108.



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## Network Node Processor Overview

The network node processor can be based on an **6275-560**, **7585-P02** or **3172 Model 003**. In this manual only the network node processor based on 6275 is addressed.

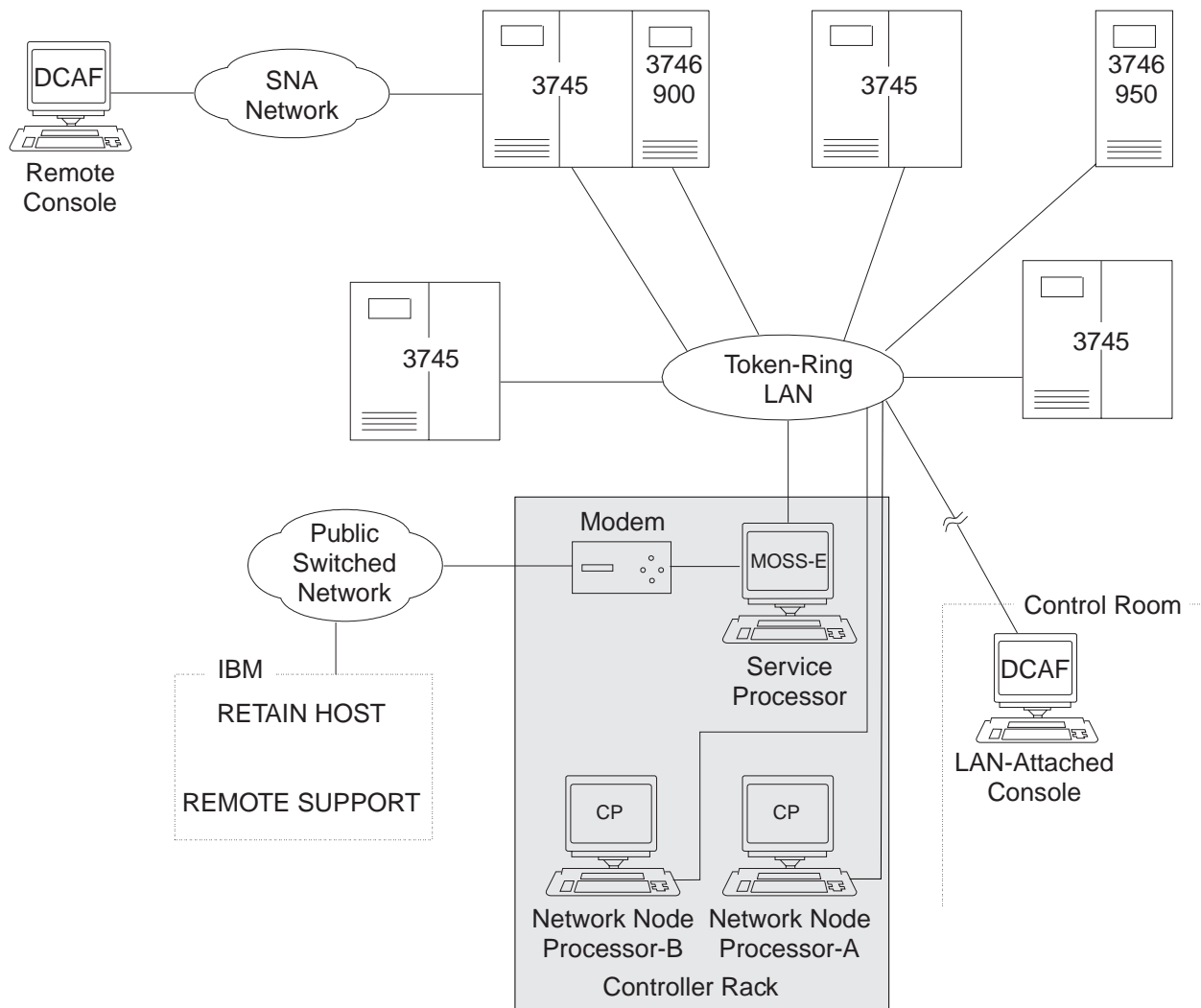


Figure 1-1. Network Node Processor Environment



---

## Preparing Your Installation

### Installation Time

- The average time for installing the network node processor is 2.0 hours.

#### Note

Under the installation service code, only report the time spent on the procedures described in this manual. Other activities must be reported on another service code according to your general reporting instruction guide.

### Making Ready to Install

1. \_\_\_\_ Before starting the installation, connect to the following web site <http://www.lagaude.ibm.com/3746pe>, and download all mandatory fixes according to the level of the code that you are going to install.
2. \_\_\_\_ You have received two diskettes with the Network Node Processor. Using a felt-tipped pen, identify one diskette as **Normal** and the other as **Backup**.
3. \_\_\_\_ Obtain from the customer the following **Parameter worksheet**:

- “**Definition of Service LAN IP Addresses**” on page C-1

This parameter worksheet is part of the *3745 Communication Controller Models A and 3746 Models 900 and 950: Planning Guide*, GA33-0457 Appendix A and must be filled in by the customer. A copy of this parameter worksheet is given at the end of this manual see Appendix C, “Parameter Worksheet” on page C-1.

#### Attention

The network node processor is connected to a **220V** power receptacle, if you connect other units on the ac outlet distribution box verify the voltage of these units.

#### Go To

- “**Installing Your Network Node Processor (6275)**” on page 1-4 .

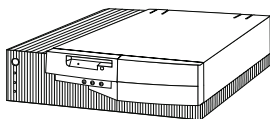
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## Installing Your Network Node Processor (6275)

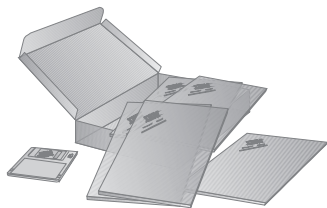
### 1. \_\_\_\_ **Unpack** Your Network Node Processor

For installing a **NNP-A** or a **NNP-B**, you need the following items to complete this installation:

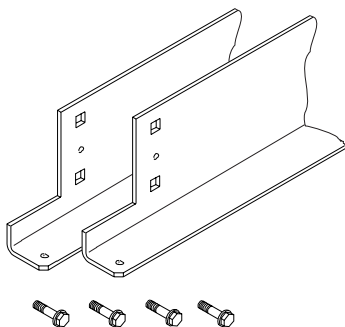
- ☐ Network Node Processor (6275) and Power Cord



- ☐ Publications and diskette



- ☐ Brackets and screws



2. \_\_\_\_ Using label (PN 0782966), **identify** your Network Node Processor-A or Network Node Processor-B by sticking the appropriate label **A** on the front side of the unit (refer to Figure 1-2).

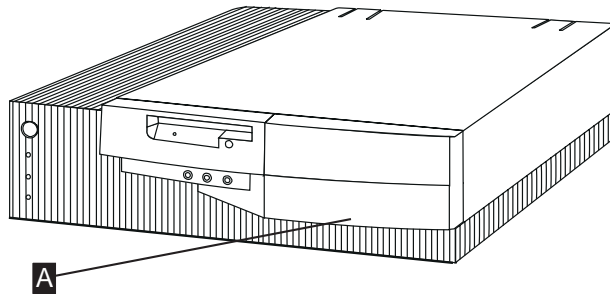


Figure 1-2. Installing Label on the Front Side of the Network Node Processor (6275)

#### Go To

If you are installing:

- **NNP-A**, go to “Installing the 6275 Network Node Processor - A” on page 1-6
- **NNP-B**, go to “Installing the 6275 Network Node Processor - B” on page 1-9

## Installing the 6275 Network Node Processor - A

**Note:** The location of the NNP can be in different places in the controller expansion. It depends on the type of service processor and if other units are installed in this controller expansion. Go to Appendix D, “Controller Expansion Component Locations” on page D-1 and refer to Figure D-1 on page D-2 and Figure D-2 on page D-3 to determine with your customer where the NNP can be installed.

1. \_\_\_\_ Open the front and rear doors of the controller expansion, and locate the position to install the brackets used for the NNP-A (refer to Figure D-3 on page D-4). Install the left and right brackets **1** (PN 58G5752) and secure using four screws **2** (PN 2665527). If the captive nuts are already installed, go to “Installing the 6275 System Unit (NNP-A) in the Controller Expansion” on page 1-7, otherwise go to step 2.

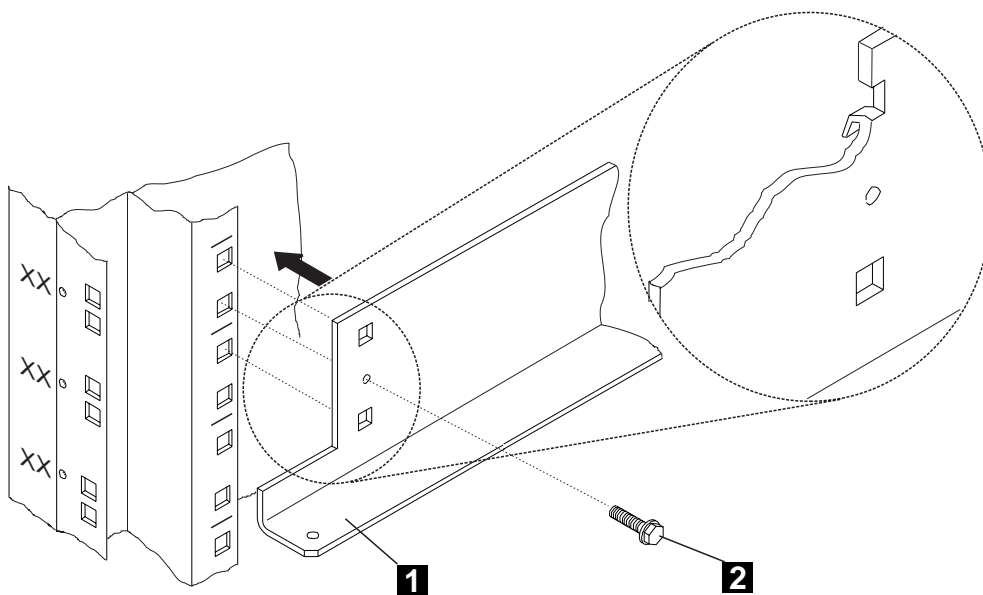


Figure 1-3. Installing the NNP-A Brackets

2. \_\_\_\_ Refer to Figure 1-4 and install four captive nuts (PN 58G5766) on the left and right side of the controller expansion.

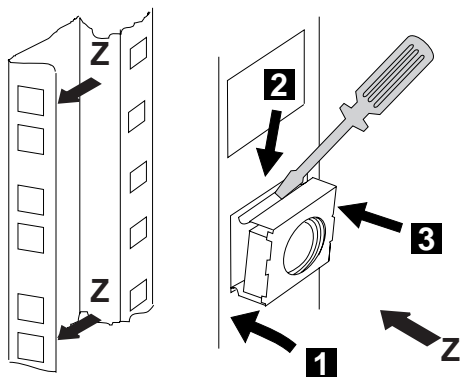


Figure 1-4. Installing the Captive Nuts for the 6275

## Installing the 6275 System Unit (NNP-A) in the Controller Expansion

Slide the network node processor unit in the controller expansion from the front side as shown in Figure 1-5, then go to “Connecting the 6275 (NNP-A)” on page 1-8.

**Note:** If you have any problem to slide the network node processor into the controller expansion refer to “Installing the 6275 into the Controller Expansion” on page D-12, then go to “Connecting the 6275 (NNP-A)” on page 1-8.

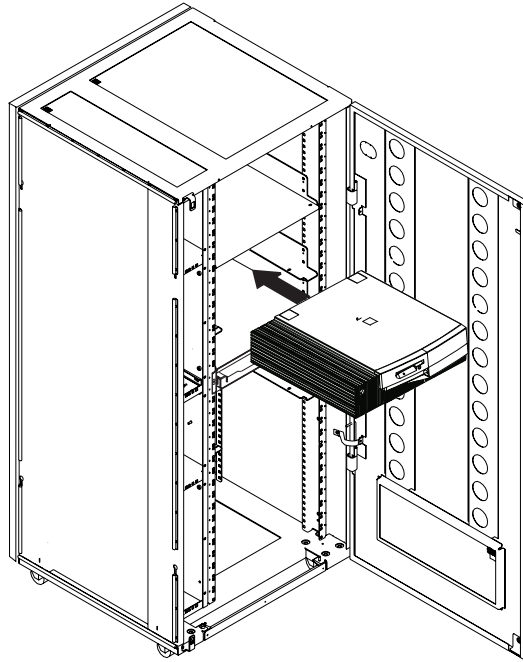


Figure 1-5. Installing the 6275 NNP-A Unit in the Controller Expansion (Front Side)

## Connecting the 6275 (NNP-A)

1. \_\_\_\_ Plug connector **1** of cable **A** (PN 6339098) to the token-ring card connector.
2. \_\_\_\_ Using a sticker, identify the cable **A** as the "network node processor cable" and plug connector **2** to **any plug** of the 8228 from **1 to 8**
3. \_\_\_\_ Connect power cord **3** from J2 to the ac outlet of the NNP-A.

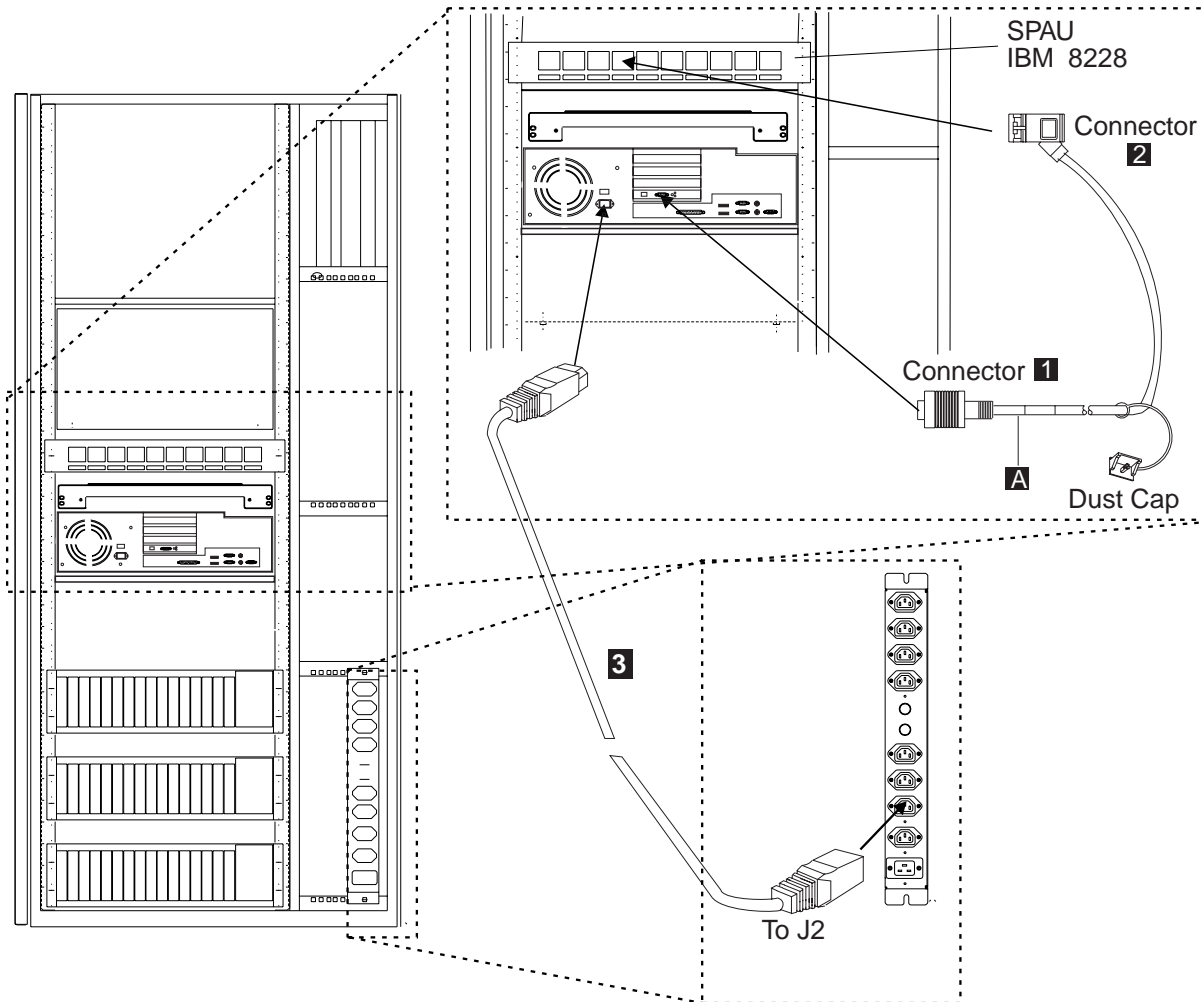


Figure 1-6. Connecting the 6275 NNP-A

### Go To

Do you have to install a **NNP-B**?

- **Yes**, go to "Installing the 6275 Network Node Processor - B" on page 1-9.
- **No**, go to "Installing the Code on the Network Node Processor" on page 1-14.

## Installing the 6275 Network Node Processor - B

**Note:** The location of the NNP can be in different places in the controller expansion. It depends on the type of service processor and network node processor-A, and if other units are installed in this controller expansion. Go to Appendix D, “Controller Expansion Component Locations” on page D-1 and refer to Figure D-1 on page D-2 and Figure D-2 on page D-3 to determine with your customer where the NNP can be installed.

1. \_\_\_\_ Open the front and rear doors of the controller expansion and locate the position of the brackets used to install the NNP-B (if the service processor and the NNP-A are two 6275, refer to Figure D-3 on page D-4).
2. \_\_\_\_ Install the left and right brackets **1** (PN 58G5752) and secure using four screws **2** (PN 2665527). If the captive nuts are already installed, go to “Installing the 6275 System Unit (NNP-B) in the Controller Expansion” on page 1-10, otherwise go to step 3

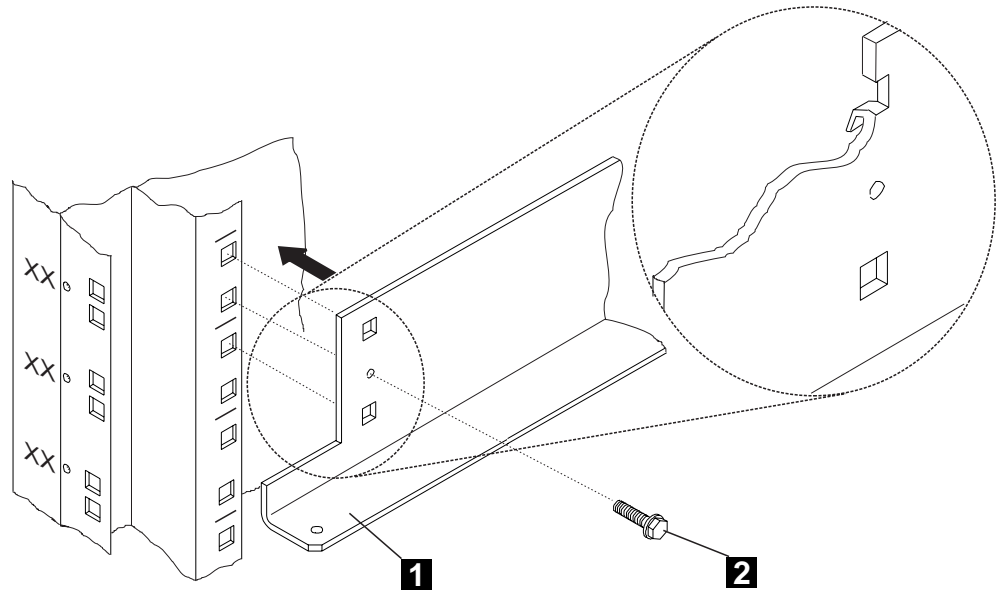


Figure 1-7. Installing the NNP-B Brackets

3. \_\_\_\_ Refer to Figure 1-8 and install four captive nuts (PN 58G5766) on the left and right side of the controller expansion.

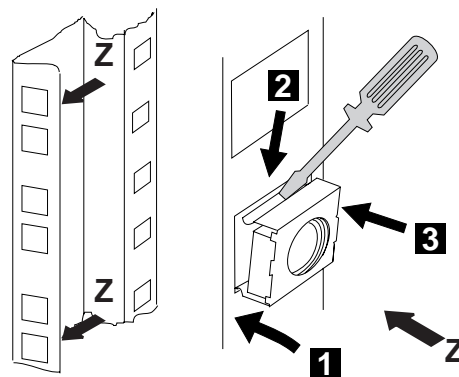


Figure 1-8. Installing the Captive Nuts for the 6275

## Installing the 6275 System Unit (NNP-B) in the Controller Expansion

Slide the network node processor unit in the controller expansion from the front side as shown in Figure 1-9.

**Note:** If you have any problem to slide the network node processor into the controller expansion refer to “Installing the 6275 into the Controller Expansion” on page D-12.

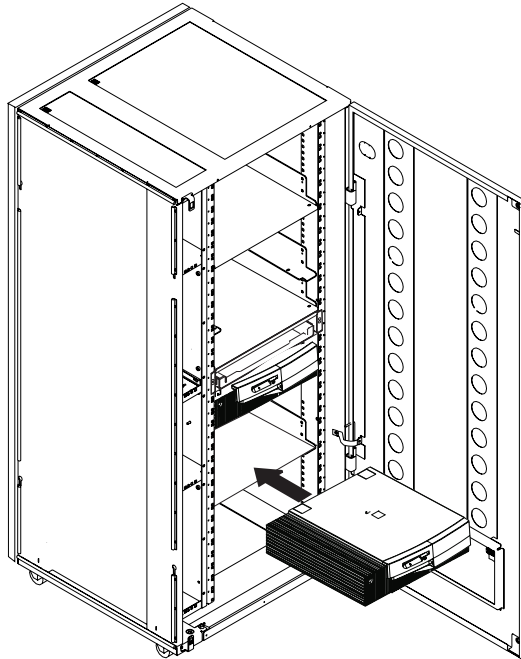


Figure 1-9. Installing the 6275 NNP-B Unit in the Controller Expansion (Front Side)

### Go To

Do you have to install a second **ac outlet distribution box** ?

- **Yes**, go to “Installing a Second ac Outlet Distribution Box” on page 1-11.
- **No**, go to “Connecting the 6275 Network Node Processor - B” on page 1-13.



## Installing a Second ac Outlet Distribution Box

1. \_\_\_\_ **Identify** the location to install the two captive nuts **A** (second hole from the left) , if already installed go to step 3, otherwise go to step2.

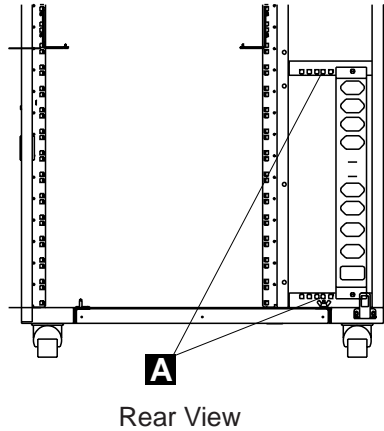


Figure 1-10. Locating the Captive Nuts

2. \_\_\_\_ Refer to Figure 1-11 to **install** the two captive nuts (PN 58G5766).

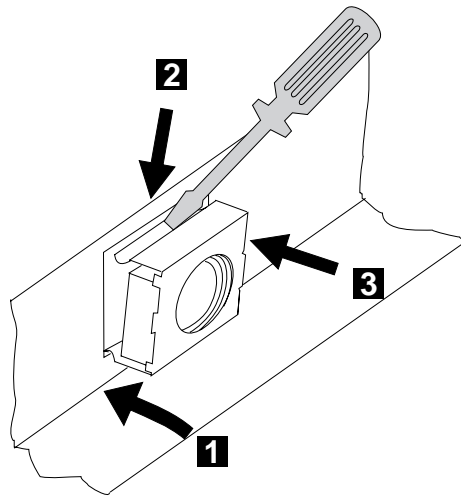


Figure 1-11. Installing the Captive Nuts

3. \_\_\_\_ Refer to Figure 1-12 on page 1-12, using one lockwasher (PN 1622319), one starwasher (PN 1622347), and one screw (PN1673983), **connect** the ground jumper **A** (PN 63F2459) to the new ac outlet distribution box. Then, **install** the second ac outlet distribution box close to the first ac outlet distribution box and fasten using two screws **C** (PN 1621230).

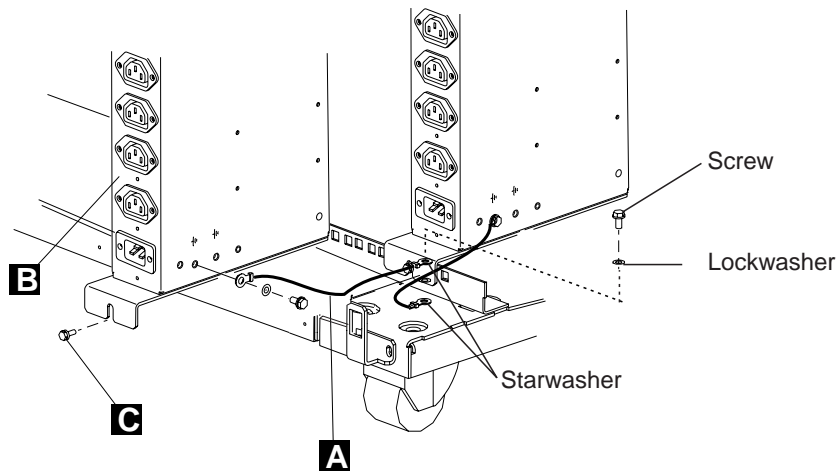


Figure 1-12. Installing the Second ac Outlet Distribution Box

4. \_\_\_\_ Using the same washers and screw used to connect the first ac outlet distribution box, **connect** the other lead of the ground jumper **A** to the frame.
5. \_\_\_\_ Plug the power cord **A** (country dependant) into location **IN** of the ac outlet distribution box. Then route and connect the other lead of the power cord to the customer's power socket.

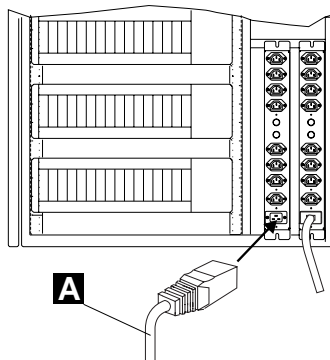


Figure 1-13. Power Cord Installation

6. \_\_\_\_ Switch or ask the customer to switch ON the circuit breaker to be used for the ac outlet distribution box.
7. \_\_\_\_ Verify that the phase is distributed as shown below: **if not, notify the customer and do not proceed until the problem is corrected.**

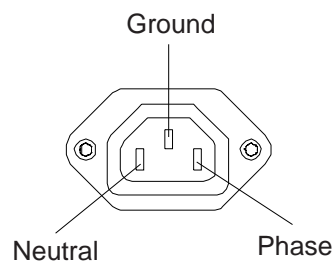


Figure 1-14. Power Distribution

## Connecting the 6275 Network Node Processor - B

1. \_\_\_\_ Plug connector **1** of cable **A** (PN 6339098) to the token-ring card connector.
2. \_\_\_\_ Using a sticker, identify the cable **A** as the "network node processor cable" and plug connector **2** to **any plug** of the 8228 from **1 to 8**
3. \_\_\_\_ Connect power cord **3** from J5 to the ac outlet of the NNP-B.

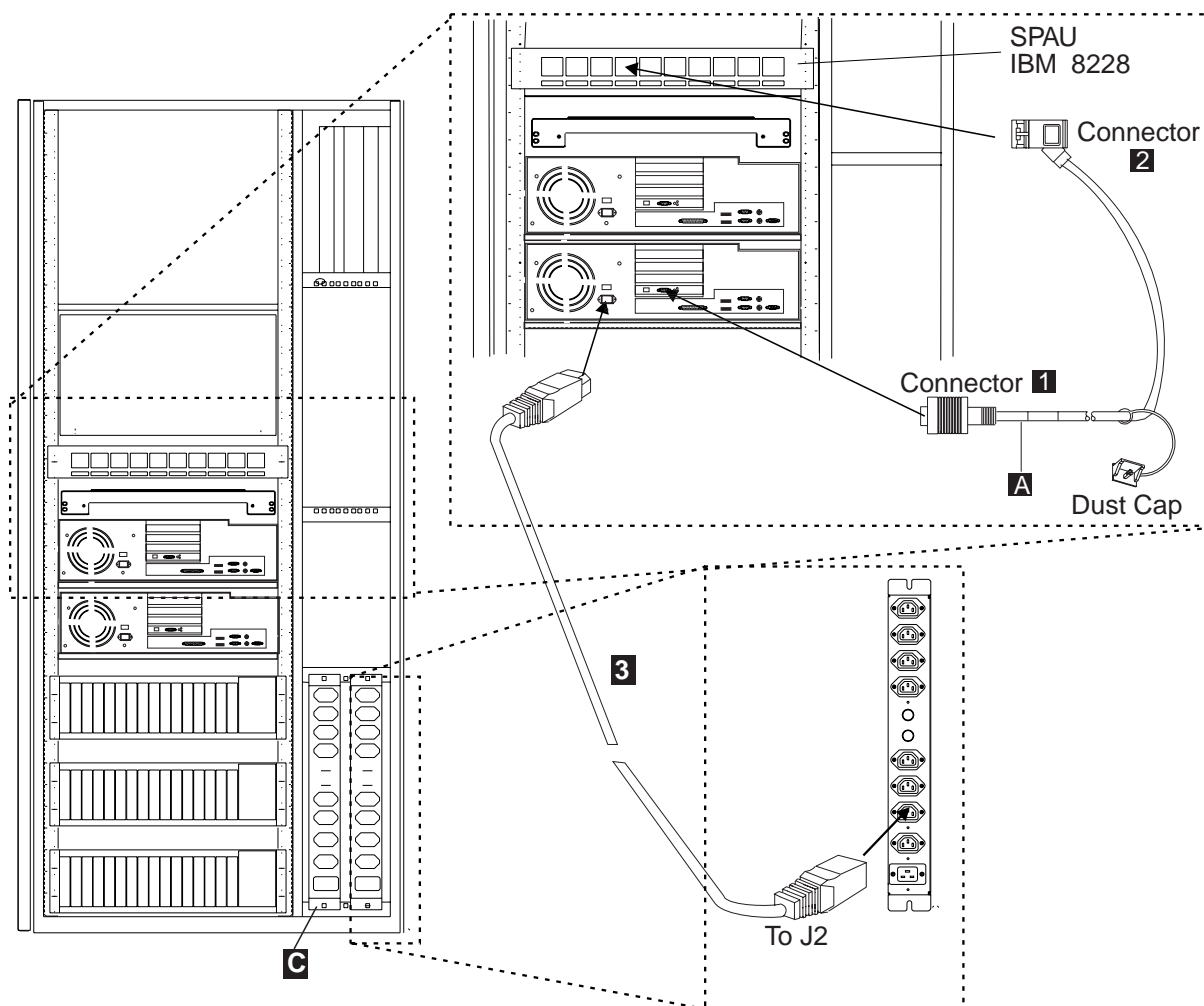


Figure 1-15. Connecting the NNP-B (6275)

Go to "Installing the Code on the Network Node Processor" on page 1-14.

## Installing the Code on the Network Node Processor

### Notes

For any unexpected message or error concerning the network node processor:

- Go to, “MAP: Entry Point for Problem Isolation” on page 2-1

For any other message or error displayed on the control panel, go to:

- The **START** page of the *3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054, if you are working on a **3745 Model X1A**.
- The **START** page of the *3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070, if you are working on a **3745 Model 17A**.
- Or go to the **START** page of the *3746-950 Service Guide*, SY33-2108, if you are working on a **3746-950**.

1. \_\_\_\_ Double click on the 3746-950 or 3746-900 icon where you are going to install the NNP.
2. \_\_\_\_ From the 3746-9x0 menu, click on **Network Node Processor (NNP) Management**.

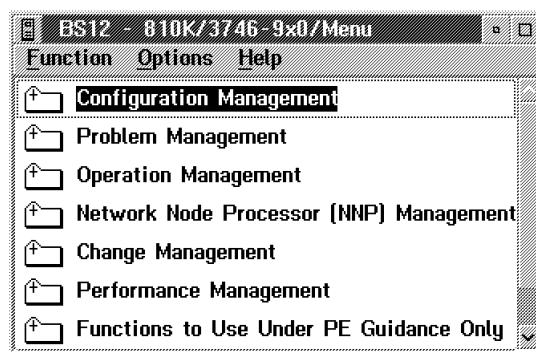


Figure 1-16. 3746-9x0 Menu

3. \_\_\_\_ Double click on **(M) Install/Remove/Change/Restore LIC/NNP**.

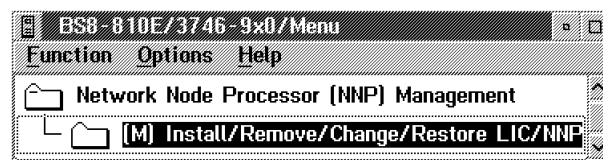


Figure 1-17. Network Node Processor Menu

If you are installing:

- **NNP-A**, go to step 4 on page 1-15
- **NNP-B**, go to step 7 on page 1-16

4. \_\_\_\_ Select the NNP-A, then click on **Install NNP**.

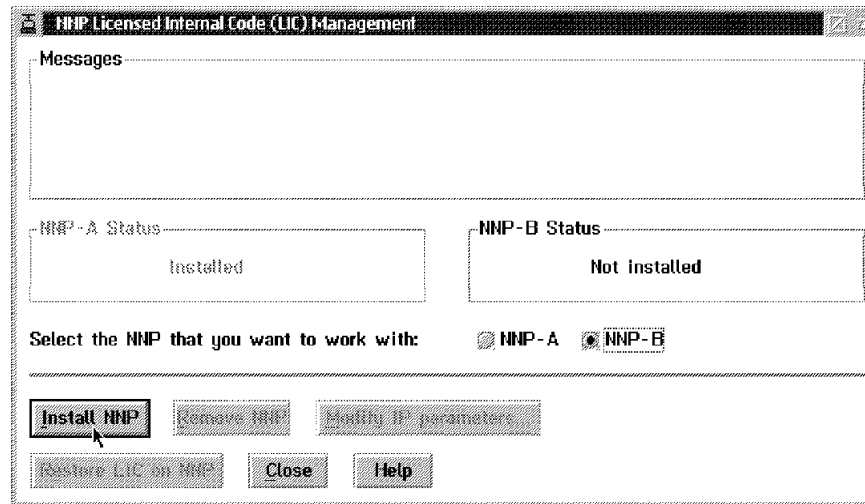


Figure 1-18. NNP-A LIC Management Menu

5. \_\_\_\_ Read the information message, then click on **OK**.
6. \_\_\_\_ If necessary, modify the **IP address** for the **service processor, NNP-A**, and **3746 NN** according to the values recorded by the customer on the worksheet “**Definition of Service LAN IP Addresses**” on page C-1 . The **Subnet mask** can also be modified for the service processor but will be automatically updated for the **NNP-A**, and **3746 NN**. Otherwise keep the default values and record the hostnames for later use.

**Notes:**

- If the customer defines with CCM an IP configuration file, the IP address and the subnet mask for the adapter 2080 must be defined in the same IP subnet. That means in this example, IP address 192.9.200.4 and subnet mask 255.255.255.240.
- The hostnames can't be modified but they will be used in the alerts and alarms sent to NetView™.

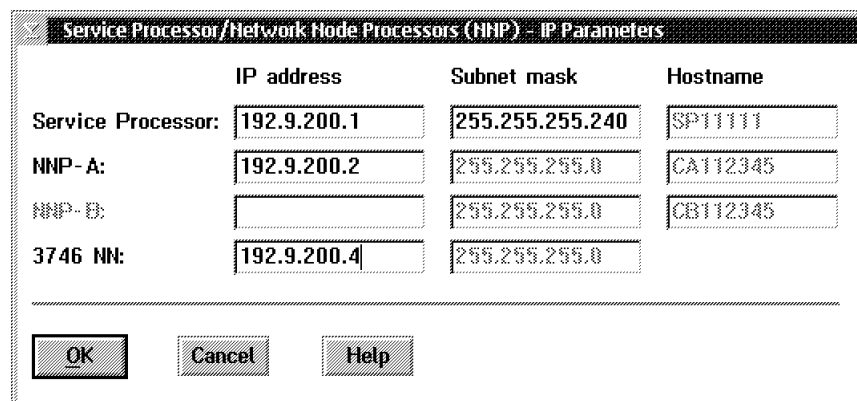


Figure 1-19. Network Node Processor IP Parameters Menu

Then go to step:

- **10 on page 1-17** , if you do **not** have to install a **NNP-B**
- **7 on page 1-16** , if you have to install a **NNP-B**

7. \_\_\_\_ Select the NNP-B, then click on **Install NNP**.

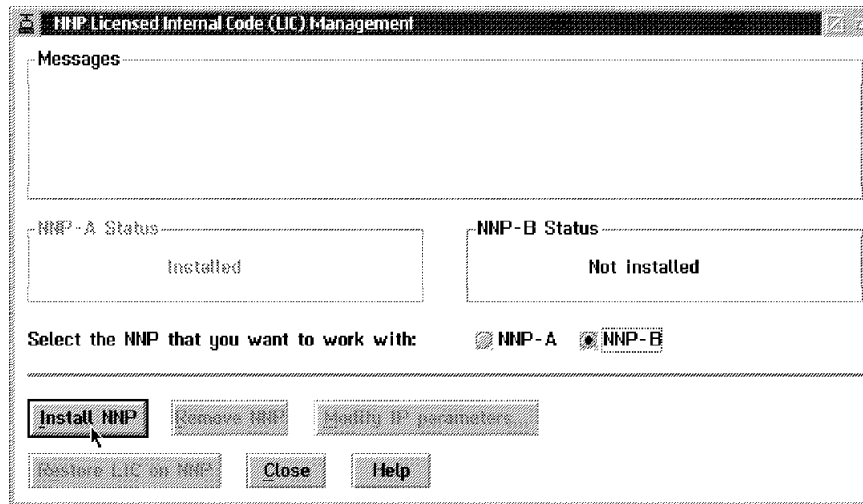


Figure 1-20. NNP-B LIC Management Menu

8. \_\_\_\_ Click on **OK**.
9. \_\_\_\_ If necessary, modify the **IP address** and the **Subnet mask** for the **NNP-B** according to the values recorded by the customer on the worksheet “**Definition of Service LAN IP Addresses**” on page C-1 . Otherwise keep the default values and record the hostnames for later use.

**Notes:**

- If the customer defines with CCM an IP configuration file, the IP address and the subnet mask for the adapter 2080 must be defined in the same IP subnet. That means in this example, IP address 192.9.200.4 and subnet mask 255.255.255.240.
- The hostnames can't be modified but they will be used in the alerts and alarms sent to NetView.

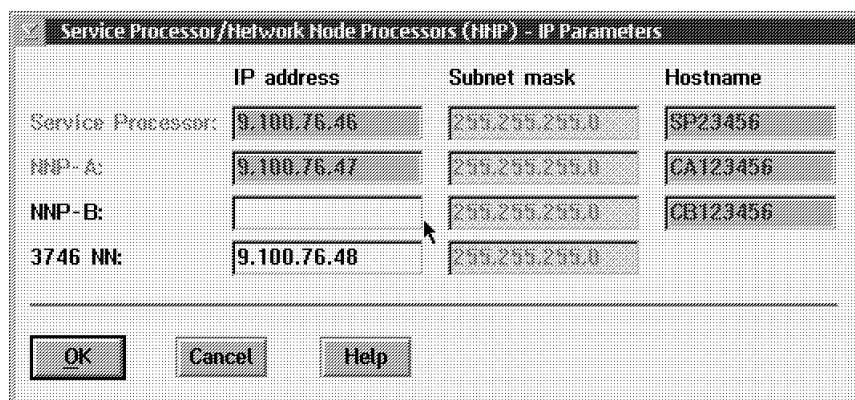


Figure 1-21. Network Node Processor IP Parameters Menu

10. \_\_\_\_ Click on **OK**, then insert the **Network Node Processor installation diskette** in the diskette drive of the **service processor**, then click on **OK**.
11. \_\_\_\_ Select the type **6275**, then click on **OK**.

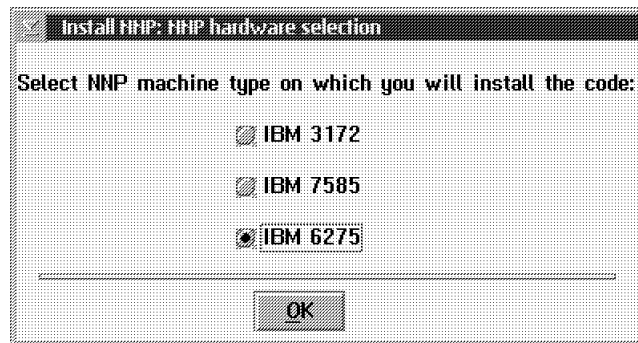


Figure 1-22. Network Node Processor Selection

12. \_\_\_\_ When the process is completed, record the following procedures listed on Figure 1-23, then click on **OK**.

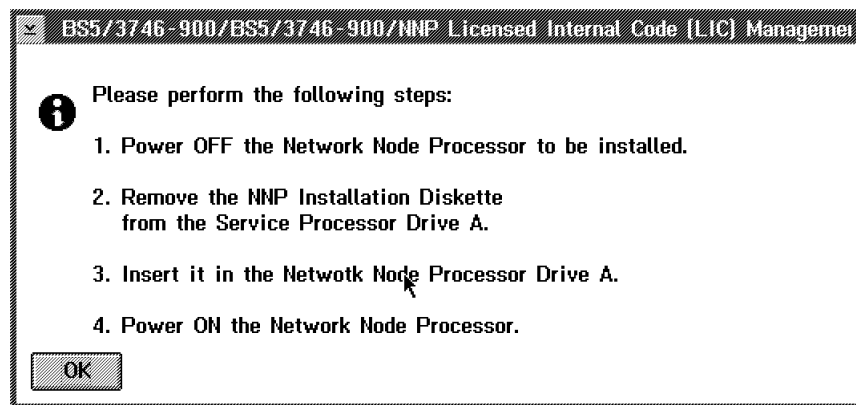


Figure 1-23. NNP-A Licensed Internal Code Management

13. \_\_\_\_ To follow the progress of the installation, read the messages prompted in 'Messages' box.

**Note:** It takes about 20 minutes to complete the installation

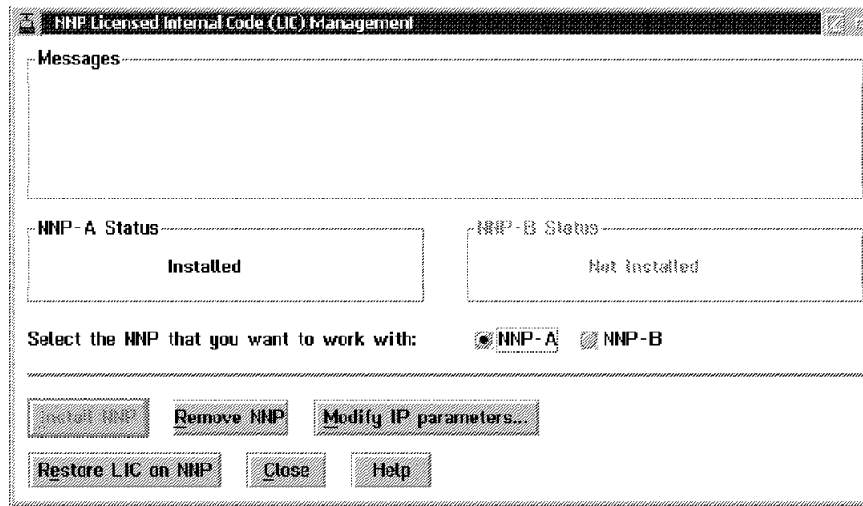


Figure 1-24. Network Node Processor LIC Management Menu

14. \_\_\_\_ As indicated in the following information message, remove the Network Node Processor installation diskette, then click on **OK**.

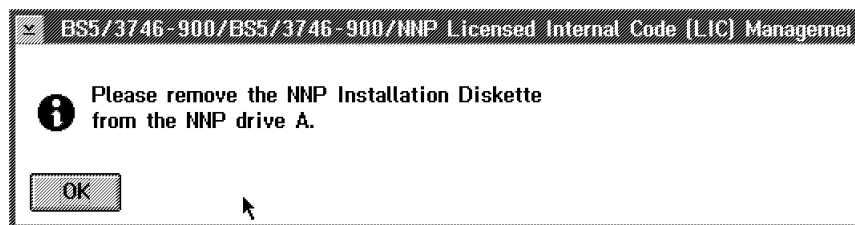


Figure 1-25. NNP-A Licensed Internal Code Management Information Message

15. \_\_\_\_ The installation is completed, click on **OK**, then click on **Close**.

---

## Complete Your Installation

### End of Network Node Processor Installation

Return where you left the previous installation procedure using one of the following guide, if you are installing a:

- **3746-900**, return to the *3746-900 Installation Guide*, SY33-2114.
- **3746-950**, return to the *3746-950 Installation Guide*, SY33-2107.



---

## Chapter 2. Network Node Processor Problem Determination

### MAP: Entry Point for Problem Isolation

You are here because you have a problem on the network node processor.

001

Are you here for a network node processor power ON problem?

Yes No

002

Go to "MAP: Network Node Processor Problem Determination" on page 2-7.

003

- Check that the suspected network node processor is powered ON.
- If not switch the power ON button to the ON position.

Is the network node processor powered ON?

Yes No

004

Is the network node processor connected to the ac outlet distribution box of a controller rack?

Yes No

005

Go to Step 011 on page 2-2.

006

Go to Step 008.

---

007

Problem solved. Go to Chapter 6, "CE Leaving Procedure" on page 6-1.

---

008

Check that the ac power cable of the network node processor is well connect to:

- The rear of the network node processor
- On the ac outlet distribution box.

(Step 008 continues)

008 (continued)

**Is the problem solved?**

Yes No

009

Continue with Step 016.

010

Problem solved. Go to Chapter 6, "CE Leaving Procedure" on page 6-1

---

011

Check that the ac power cable of the network node processor is well connected to:

- The rear of the network node processor
- The ac wall socket.

**Is the problem solved?**

Yes No

012

Connect a know working device, such as a lamp, into the ac wall socket.

**Is the device work OK?**

Yes No

013

The ac wall socket is defective. Inform the customer to have it repaired.

014

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-2.

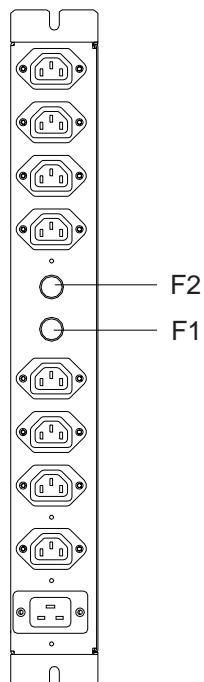
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015

Problem solved. Go to Chapter 6, "CE Leaving Procedure" on page 6-1.

---

016



### Fuse Location on ac outlet distribution box

- On the ac outlet distribution box:
  - Fuse F1 controls the range of connectors J1 to J4
  - Fuse F2 controls the range of connectors J5 to J8.
- Check if other units are connected to the same range of connectors than the suspected unit.

**Are there other units connected to the same range than the suspected unit?**

**Yes No**

**017**

Go to Step 026 on page 2-4.

**018**

Check that the other units have their power ON/OFF switch to ON.

**Are other units powered ON?**

**Yes No**

**019**

Go to Step 021

**020**

Go to Step 029 on page 2-4.

**021**

Check the corresponding fuse.

**Is the fuse OK?**

**Yes No**

**022**

(Step 022 continues)

**022 (continued)**

- Switch to OFF all the units controlled by this fuse.
- Exchange the defective fuse.
- Switch ON all the units controlled by this fuse.

**Is the fuse blown again?**

**Yes    No**

**023**

Problem solved go to Chapter 6, "CE Leaving Procedure" on page 6-1.

**024**

- Suspect a power problem in a unit powered through the ac outlet distribution box.
  - Switch to OFF all the units controlled by this fuse.
  - Exchange the fuse.
  - Switch one by one the units controlled by this fuse to identify the unit which has a problem.
  - Once you have identified the faulty unit continue with Step 033 on page 2-5.
- 

**025**

Suspect the ac wall socket.

---

**026**

Check the corresponding fuse.

**Is the fuse OK?**

**Yes    No**

**027**

- Switch to OFF the network node processor controlled by this fuse.
- Exchange the defective fuse.
- Switch ON the network node processor.

**Is the fuse blown again?**

**Yes    No**

**028**

Problem solved go to Chapter 6, "CE Leaving Procedure" on page 6-1.

**029**

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-2.

---

030

**Are all other units installed in the controller rack powered ON?**

**Yes    No**

031

Suspect the ac wall socket.

032

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-2.

---

033

According to the defective unit type select, the action to be performed.

Unit Type	Action
Service Processor	Refer to the service processor documentation.
Network Node Processor	<ul style="list-style-type: none"> <li>• If your network node processor is based on 6275, go to “MAP: Network Node Processor Troubleshooting” on page 3-2.</li> <li>• If your network node processor is based on 3172, refer to the <i>3172 Interconnect Controller Maintenance Information Model 3</i>, SY27-0334 manual to identify the problem.</li> <li>• If your network node processor is based on 7585, refer to the <i>7585 P02 Industrial Computer Installation, Operation, Hardware Maintenance</i>, S76H-3792 manual to identify the problem.</li> </ul>
Display	Exchange it. Refer to the corresponding <i>Service Processor Installation and Maintenance</i> manual on which the display is connected.
Optical Disk or CD-ROM	Exchange it. Refer to the corresponding <i>Service Processor Installation and Maintenance</i> manual on which the optical disk or the CD-ROM is connected.
Modem	<p>Refer to the following modem documentation:</p> <ul style="list-style-type: none"> <li>• For the IBM 7855, refer to the <i>7855 Modem Model 10 Guide to Operation</i>, GA33-0160</li> <li>• For the IBM 7857, refer to the <i>IBM 7857 Guide to Operation</i>, GA13-1839</li> <li>• For the IBM 7858, refer to the <i>IBM 7858 Professional Modem Guide to Operation</i>, GA13-1981</li> <li>• For other modems, refer to the corresponding documentation.</li> </ul>
Other Units	Refer to the corresponding documentation shipped with the unit.

## MAP: Network Node Processor Problem Determination

You are here because you suspected

- A network node processor problem
- A connection problem between the network node processor and a 3746-900 or a 3746-950.

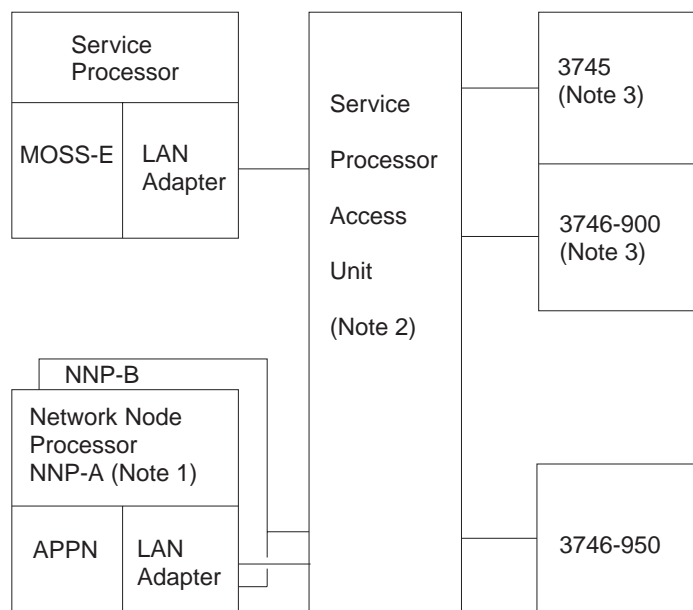


Figure 2-1. LAN attached to the Service Processor

### Notes:

1. The network node processor is an optional feature which is present only when APPN™ is installed. A backup network node processor can be also present. Until four network node processors can be installed on the same LAN.
2. Up to two service processor access units (8228) can be used depending on the number of network node processor used.
3. Only 3745, 3746-900, 3746-950, service processor and network node processor can be connected to the LAN when APPN is installed.

### Important

To continue this procedure you must have a display and keyboard connected to the network node processor Refer to "How to Install a Display and Keyboard on your Network Node Processor" on page 2-10.

**001**

Switch OFF the network node processor, then after few seconds, switch ON the network node processor.  
(Step **001** continues)

001 (continued)

**Is there something displayed on the network node processor attached display?**

Yes No

002

Go to "MAP: Network Node Processor Troubleshooting" on page 3-2.

003

**Is the service processor IML complete with MOSS-E View window displayed?**

Yes No

004

**Is there a message SYSxx-xxxxx (OS/2 message) displayed on screen?**

Yes No

005

Go to "MAP: Network Node Processor Troubleshooting" on page 3-2.

006

Call support for assistance.

---

007

**Is the keyboard locked?**

Yes No

008

Go to Step 012 on page 2-9.

009

- Check that the keyboard cable is properly plugged into the keyboard and into the rear of the service processor.

**Do you find the problem?**

Yes No

010

Replace the system board. Go to Chapter 5, "Network Node Processor FRU / Display Exchange" on page 5-1

011

Go to Step 012 on page 2-9.

---



**012**

- Check that the service processor LAN cable is correctly connected at the rear of the service processor and in the service processor access unit.
- Check that all the LAN cables are correctly connected in the service processor access unit.

**Did you find the problem?**

**Yes   No**

**013**

- Run diagnostics on the service processor, go to “Starting the IBM PC Enhanced Diagnostics Program” on page 4-4 to identify the problem. Then if you have to exchange a FRU, go to Chapter 5, “Network Node Processor FRU / Display Exchange” on page 5-1.

**014**

Problem solved go to Chapter 6, “CE Leaving Procedure” on page 6-1.

---

## How to Install a Display and Keyboard on your Network Node Processor

- 1** Have a display and keyboard.
- 2** Power OFF the network node processor.
- 3** Connect the display and keyboard at the rear of the network node processor.

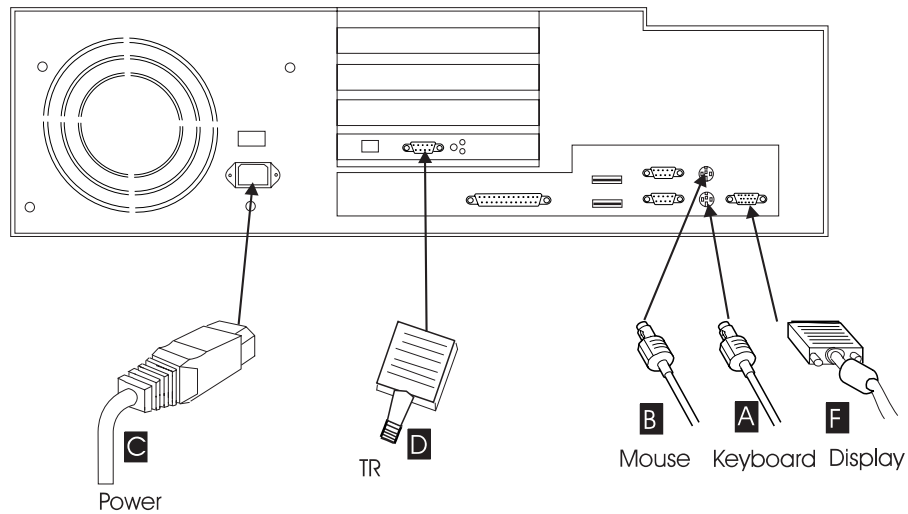


Figure 2-2. How to Connect the Display and the Keyboard on Network Node Processor

- 4** Connect the display power cable to a know working ac source.
- 5** Power ON the network node processor and the display.
- 6** Return to the procedure where you came from.

---

## Chapter 3. Service Processor Troubleshooting

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## MAP: Network Node Processor Troubleshooting

### Note about POST error code

The zeros before and after the error code may be not present for some PS/2 models. Messages might appear on your screen as three-, four-, or five-character messages. When this occurs, add two zeros after the last character and one, two, or three zeros before the first character, so that you can look up the error as an eight-character message.

Example:

**101** displayed means 00010100

**1701** displayed means 00170100

**16680** displayed means 01668000

### Notes:

1. If you have both an error message and an incorrect audio response, diagnose the error message first.
2. If you cannot run the diagnostic tests, or you get a diagnostic error code when running a test, but did receive a POST error message, diagnose the POST error message first.
3. If you did not receive any error message, look for a description of your error symptoms in the first part of this index.
4. Check all power supply voltages before you replace the system board. (See "Power-Supply" on page 3-26)
5. Check the hard disk drive jumper settings before you replace a hard disk drive. (See "Hard Disk Drive Jumper Settings" on page 3-37).

### Important

- Some errors are indicated with a series of beep codes. See "Beep Symptoms" on page 3-21 for an explanation of the beep codes.
- The network node processor based on 6275 computer is default to come up quiet (No beep and no memory count and checkpoint code display) when no errors are detected by POST. To enable Beep and memory count and checkpoint code display when a successful POST occurs:
  - Enable **Power on Status** in Setup. See "Network Node Processor Configuration / Setup Utility" on page F-8.
- The processor is a separate FRU from the system board; that is, the processor is not included with the system board FRU. See "Before Replacing a System Board" on page 3-29 before replacing the system board.

### 001

- Power-off the system.
- Check all cables and power cords.
- Make sure there are no diskettes in the drives.

(Step **001** continues)

**001** (continued)

- Set all display controls to the middle position.
- Power-on the system.

**Note:** If you get a POST error code, press the pause key (while the error code is on the screen). Write down any error codes that are displayed, then press F1 to continue.

**DID YOU RECEIVE A POST ERROR CODE?**

Yes No

002

Go to Step 006 on page 3-15

003

Check your **FIRST POST ERROR** with the following list.

Symptom / Error	FRU / Action
<b>000</b> SCSI Adapter not enabled.	<b>1 Be sure adapter device and Bus Master fields are enabled in PCI configuration program. See documentation shipped with computer.</b>
<b>02X</b>	<b>1. SCSI Adapter</b>
<b>08X</b> Check SCSI terminator installation.	<b>1. SCSI Cable</b> 2. SCSI Terminator 3. SCSI Device 4. SCSI Adapter
<b>101</b> System board Interrupt failure.	<b>1. System Board</b>
<b>102</b> Timer board timer error.	<b>1. System Board</b>
<b>106</b>	<b>1. System Board</b>
<b>110</b> System board memory parity error.	<b>1. Memory Module</b> 2. System Board
<b>111</b> I/O channel parity error.	<b>1. Reseat adapters</b> 2. Any Adapter 3. System Board
<b>114</b> Adapter ROM error.	<b>1. Adapter Module</b> 2. System Board
<b>129</b> Internal cache test error.	<b>1. Processor</b> 2. L2 Cache Memory 3. System Board
<b>151</b> Real-time clock failure.	<b>1. System Board</b>
<b>161</b> Bad CMOS battery.	<b>1. Run Configuration/Setup Utility</b> 2. CMOS Backup Battery (See Appendix A, "Safety Information" on page A-1) 3. System Board

Symptom / Error	FRU / Action
<b>162</b> Configuration mismatch	<ol style="list-style-type: none"> <li>1. <b>Run Setup and verify Configuration</b></li> <li>2. Clock Battery</li> <li>3. System Board</li> </ol>
<b>162</b> And unable to run diagnostics.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
<b>163</b> Clock not updating or invalid time set.	<ol style="list-style-type: none"> <li>1. <b>Time and Date Set?</b></li> <li>2. CMOS Backup Battery (See Appendix A, "Safety Information" on page A-1)</li> <li>3. System Board</li> </ol>
<b>164</b> POST detected a base memory or extended memory size mismatch error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check System Summary menu for memory size change. (See "Network Node Processor Configuration / Setup Utility" on page F-8).</b></li> <li>2. Run the Extended Memory Diagnostic tests.</li> </ol>
<b>166</b> Boot Block Check Sum Error.	<ol style="list-style-type: none"> <li>1. <b>Run Flash Recovery using Boot Block. See "Flash Recovery Boot Block Jumper" on page 3-33</b></li> <li>2. System Board</li> </ol>
<b>167</b> Microprocessor installed that is not supported by the current POST/BIOS	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check Stepping level for the BIOS level needed, then perform the flash update.</b></li> <li>2. Processor</li> </ol>
<b>168</b> Alert on LAN error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check to see that Ethernet and Alert on LAN are enabled</b></li> <li>2. System Board</li> <li>3. Riser Card, if installed.</li> </ol>
<b>17X, 18X</b>	<ol style="list-style-type: none"> <li>1. <b>C2 Security</b></li> </ol>
<b>175</b>	<ol style="list-style-type: none"> <li>1. <b>Run Configuration (See "Network Node Processor Configuration / Setup Utility" on page F-8).</b></li> <li>2. Riser Card, if installed</li> <li>3. System Board</li> </ol>
<b>176</b>	<ol style="list-style-type: none"> <li>1. <b>Covers were removed from the computer</b></li> </ol>
<b>177</b> Corrupted Administrator Password.	<ol style="list-style-type: none"> <li>1. <b>Riser Card</b></li> <li>2. System Board</li> </ol>
<b>178</b>	<ol style="list-style-type: none"> <li>1. <b>Riser Card</b></li> <li>2. System Board</li> </ol>
<b>183</b>	<ol style="list-style-type: none"> <li>1. <b>Enter the administrator password</b></li> </ol>
<b>184</b> Password removed due to check-sum error.	<ol style="list-style-type: none"> <li>1. <b>Enter new password</b></li> </ol>
<b>185</b> Corrupted boot sequence.	<ol style="list-style-type: none"> <li>1. <b>Set configuration and reinstall the boot sequence</b></li> </ol>
<b>186</b>	<ol style="list-style-type: none"> <li>1. <b>Riser Card</b></li> <li>2. System Board</li> </ol>

Symptom / Error	FRU / Action
<b>187</b>	1. <b>Clear Administration password</b> 2. System Board
<b>189</b>	1. <b>More than three password attempts were made to access the computer</b>
<b>190</b> Chassis intrusion detector was cleared. This is information only, no action required. If this code does not clear:	1. <b>System Board.</b> 2. Riser Card, if installed
<b>1XX</b> Not listed above.	1. <b>System Board</b>
<b>201, 20X</b> Memory data error.	1. <b>Run Enhanced Diagnostic Memory Test</b> 2. Memory Module 3. System Board
<b>225</b>	1. <b>Unsupported Memory</b>
<b>229</b> External cache test error.	1. <b>L2 Cache Memory</b> 2. System Board
<b>262</b> POST detected a base or extended memory type error.	1. <b>Run Setup. Check System Summary menu for memory type change. (See "Network Node Processor Configuration / Setup Utility" on page F-8.)</b> 2. Run the extended Memory Diagnostic tests.
<b>301</b>	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>303</b> With an 8603 error.	1. <b>Mouse</b> 2. Keyboard 3. Keyboard Cable 4. System Board
<b>303</b> With no 8603 error.	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>3XX</b> Not listed above	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>5XX</b>	1. <b>Video Adapter</b> (if installed) 2. System Board
<b>601</b>	1. <b>Diskette Drive A</b> 2. Diskette Drive Cable 3. System Board
<b>602</b>	1. <b>Bad Diskette ?</b> 2. Verify Diskette and retry.

Symptom / Error	FRU / Action
<b>604</b> And able to run diagnostics.	<ol style="list-style-type: none"> <li>1. <b>Run Setup and verify diskette configuration settings</b></li> <li>2. Diskette Drive A/B.</li> <li>3. Diskette Drive Cable</li> <li>4. Riser Card if drive cable connected</li> <li>5. System Board</li> </ol>
<b>605</b> POST cannot unlock the diskette drive.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. Diskette Drive Cable</li> <li>3. System Board</li> </ol>
<b>662</b>	1. <b>Diskette drive configuration error or wrong diskette drive type</b>
<b>6XX</b> Not listed above.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. External Drive Adapter</li> <li>4. Diskette Drive Cable</li> <li>5. Power Supply</li> </ol>
<b>762</b> Math coprocessor configuration error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. Processor</li> <li>3. System Board</li> </ol>
<b>7XX</b> Not listed above.	<ol style="list-style-type: none"> <li>1. <b>Processor</b></li> <li>2. System Board</li> </ol>
<b>962</b> Parallel port configuration error.	<ol style="list-style-type: none"> <li>1. <b>Run Configuration</b></li> <li>2. Parallel Adapter (if installed)</li> <li>3. System Board</li> </ol>
<b>9XX</b>	<ol style="list-style-type: none"> <li>1. <b>Printer</b></li> <li>2. System Board</li> </ol>
<b>1047</b>	1. <b>16-Bit AT Fast SCSI Adapter</b>
<b>107X</b> Check SCSI terminator installation.	<ol style="list-style-type: none"> <li>1. <b>Check SCSI terminator installation.</b></li> <li>2. SCSI Cable</li> <li>3. SCSI Terminator</li> <li>4. SCSI Device</li> <li>5. SCSI Adapter</li> </ol>
<b>1101</b> Serial connector error, possible system board failure.	1. <b>Run Advanced Diagnostics</b>
<b>1101, 1102, 1106, 1108, 1109</b>	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Any Serial Device</li> </ol>
<b>1107</b>	<ol style="list-style-type: none"> <li>1. <b>Communications Cable</b></li> <li>2. System Board</li> </ol>
<b>1102</b> Card selected feedback error.	1. <b>Run Advanced Diagnostics</b>
<b>1103</b> Port fails register check.	<ol style="list-style-type: none"> <li>1. <b>Run Advanced Diagnostics</b></li> <li>2. System Board</li> </ol>
<b>1106</b> Serial option cannot be turned off.	<ol style="list-style-type: none"> <li>1. <b>Run Advanced Diagnostics</b></li> <li>2. System Board</li> </ol>
<b>1107</b>	<ol style="list-style-type: none"> <li>1. <b>Serial Device Cable</b></li> <li>2. System Board</li> </ol>
<b>1110</b> Register test failed.	<ol style="list-style-type: none"> <li>1. <b>Run Advanced Diagnostics</b></li> <li>2. System Board</li> </ol>



Symptom / Error	FRU / Action
<b>1116</b> Interrupt error.	1. <b>Run Advanced Diagnostics</b>
<b>1117</b> Failed baud rate test.	1. <b>Run Advanced Diagnostics</b>
<b>1162</b> Serial port configuration error.	1. <b>Run Configuration</b> 2. Serial Adapter (if installed) 3. System Board
<b>11XX</b> Not listed above.	1. <b>System Board</b>
<b>1201</b>	1. <b>System Board</b> 2. Any Serial Device
<b>1202, 1206, 1208, 1209, 12XX</b>	1. <b>Dual Async Adapter/A</b> 2. System Board 3. Any Serial Device
<b>1207</b>	1. <b>Communications Cable</b> 2. Dual Async Adapter/A
<b>13XX</b>	1. <b>Game Adapter</b>
<b>1402</b> Printer not ready.	Information only
<b>1403</b> No-paper error, or interrupt failure.	Information only
<b>1404</b> System board timeout failure.	1. <b>Run Advanced Diagnostics</b>
<b>1405</b> Parallel adapter error.	1. <b>Run Advanced Diagnostics</b>
<b>1406</b> Presence test error.	1. <b>Run Advanced Diagnostics</b>
<b>14XX</b> Not listed above. Check printer before replacing system board.	1. <b>See “Printer” on page 3-25</b> 2. System Board
<b>15XX</b>	1. <b>SDLC Adapter</b>
<b>1692</b> Boot sequence error.	1. <b>Run FDISK to ensure at least one active partition is set active</b>
<b>16XX</b>	1. <b>36/38 Workstation Adapter</b>
<b>1762</b> Hard disk drive configuration error.	1. <b>Run Configuration/Setup Utility (See “Network Node Processor Configuration / Setup Utility” on page F-8.)</b>
<b>1780</b> (Disk Drive 0) <b>1781</b> (Disk Drive 1) <b>1782</b> (Disk Drive 2) <b>1783</b> (Disk Drive 3)	1. <b>See “Power-Supply” on page 3-26</b> 2. Hard Disk Drive 3. Riser Card, if hard disk cable connected 4. System Board 5. Hard Disk Cable 6. Power Supply

Symptom / Error	FRU / Action
<b>180X, 185X</b> PCI configuration or resource error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup and verify PCI/ISA configuration settings</b></li> <li>2. If necessary, set ISA adapters to "Not available" to allow PCI adapters to properly configure.</li> <li>3. Remove any suspect ISA adapters.</li> <li>4. Rerun diagnostics.</li> <li>5. PCI Adapter</li> <li>6. PCI Riser Card.</li> </ol>
<b>1962</b> Boot sequence error.	<ol style="list-style-type: none"> <li>1. <b>Possible hard disk drive problem, see "Hard Disk Drive Boot Error" on page 3-32</b></li> </ol>
<b>209X</b>	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. Diskette Cable</li> <li>3. 16-bit AT Fast SCSI Adapter</li> </ol>
<b>20XX</b> Not listed above	<ol style="list-style-type: none"> <li>1. <b>BSC Adapter</b></li> <li>2. Riser Card</li> </ol>
<b>21XX</b>	<ol style="list-style-type: none"> <li>1. <b>SCSI Device</b></li> <li>2. 16-bit AT Fast SCSI Adapter</li> <li>3. Alternate BSC Adapter</li> <li>4. Riser Card</li> </ol>
<b>2401, 2402</b> If screen colors change.	<ol style="list-style-type: none"> <li>1. <b>Display</b></li> </ol>
<b>2401, 2402</b> If screen colors are OK.	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Display</li> </ol>
<b>2409</b>	<b>Display</b>
<b>2410</b>	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Display</li> </ol>
<b>2462</b> Video memory configuration error.	<ol style="list-style-type: none"> <li>1. <b>Check cable and connections.</b></li> <li>2. Run Setup and verify video configuration settings.</li> <li>3. Video Memory Modules</li> <li>4. Video Adapter (if installed)</li> <li>5. System Board</li> </ol>
<b>3015, 3040</b> Check for missing wrap or terminator plug on the adapter.	<ol style="list-style-type: none"> <li>1. <b>Network Attached?</b></li> <li>2. LF Translator</li> <li>3. Cable Problem</li> <li>4. PC Network Adapter</li> <li>5. Riser Card</li> </ol>
<b>30XX</b>	<ol style="list-style-type: none"> <li>1. <b>PC Network Adapter</b></li> <li>2. LF Translator</li> <li>3. Cable Problem?</li> <li>4. Riser Card</li> </ol>
<b>3115, 3140</b>	<ol style="list-style-type: none"> <li>1. <b>Network Attached?</b></li> <li>2. LF Translator</li> <li>3. Alternate PC Network-Adapter</li> <li>4. Cable Problem</li> <li>5. Riser Card</li> </ol>

Symptom / Error	FRU / Action
<b>31XX</b>	<ol style="list-style-type: none"> <li><b>Alternate PC Network Adapter</b></li> <li>LF Translator</li> <li>Cable Problem?</li> <li>Riser Card</li> </ol>
<b>36XX</b>	<ol style="list-style-type: none"> <li><b>GPIB Adapter</b></li> <li>Riser Card</li> </ol>
<b>38XX</b>	<ol style="list-style-type: none"> <li><b>DAC Adapter</b></li> <li>Riser Card</li> </ol>
<b>4611, 4630</b>	<ol style="list-style-type: none"> <li><b>Multiport/2 Interface Board</b></li> <li>Multiport/2 Adapter</li> </ol>
<b>4612, 4613 4640, 4641</b>	<ol style="list-style-type: none"> <li><b>Memory Module Package</b></li> <li>Multiport/2 Adapter</li> </ol>
<b>4650</b>	<ol style="list-style-type: none"> <li><b>Multiport Interface Cable</b></li> </ol>
<b>46XX</b> Not listed above.	<ol style="list-style-type: none"> <li><b>Multiport/2 Adapter</b></li> <li>Multiport/2 Interface Board</li> <li>Memory Module</li> </ol>
<b>5600</b>	<ol style="list-style-type: none"> <li><b>Financial System Controller Adapter</b></li> </ol>
<b>5962</b> An IDE devicev (other than hard drive) configuration error.	<ol style="list-style-type: none"> <li><b>Run Configuration</b></li> <li>CD-ROM Drive</li> <li>CD-ROM Adapter</li> <li>ZIP or other ATAPI device</li> <li>System Board</li> </ol>
<b>62XX</b>	<ol style="list-style-type: none"> <li><b>1st Store Loop Adapter</b></li> <li>Adapter Cable</li> </ol>
<b>63XX</b>	<ol style="list-style-type: none"> <li><b>2nd Store Loop Adapter</b></li> <li>Adapter Cable</li> </ol>
<b>64XX</b>	<ol style="list-style-type: none"> <li><b>Network Adapter</b></li> </ol>
<b>71XX</b>	<ol style="list-style-type: none"> <li><b>Voice Adapter</b></li> </ol>
<b>74XX</b>	<ol style="list-style-type: none"> <li><b>Video Adapter</b> (if installed)</li> <li>Riser Card</li> </ol>
<b>76XX</b>	<ol style="list-style-type: none"> <li><b>Page Printer Adapter</b></li> </ol>
<b>78XX</b>	<ol style="list-style-type: none"> <li><b>High Speed Adapter</b></li> </ol>
<b>79XX</b>	<ol style="list-style-type: none"> <li><b>3117 Adapter</b></li> </ol>
<b>80XX</b>	<ol style="list-style-type: none"> <li><b>PCMCIA Adapter</b></li> </ol>
<b>84XX</b>	<ol style="list-style-type: none"> <li><b>Speech Adapter</b></li> <li>Speech Control Assembly</li> <li>Riser Card</li> </ol>
<b>8601, 8602</b>	<ol style="list-style-type: none"> <li><b>Pointing Device</b> (Mouse)</li> <li>System Board</li> </ol>
<b>8603, 8604</b>	<ol style="list-style-type: none"> <li><b>System Board</b></li> <li>Pointing Device (Mouse)</li> </ol>
<b>86XX</b> Not listed above	<ol style="list-style-type: none"> <li><b>Mouse</b></li> <li>System Board</li> </ol>
<b>89XX</b>	<ol style="list-style-type: none"> <li><b>PC Music Adapter</b></li> <li>MIDI Adapter Unit</li> <li>Riser Card</li> </ol>

Symptom / Error	FRU / Action
<b>91XX</b>	1. <b>Optical Drive</b> 2. Adapter
<b>96XX</b>	1. <b>SCSI Adapter</b> 2. Any SCSI Device 3. System Board
<b>10101, 10102, 10104</b> <b>10105, 10106, 10107</b> <b>10108, 10109, 10111</b> <b>10112, 10113, 10114</b> <b>10115, 10116</b>	1. <b>Have customer verify correct operating system device drivers are installed and operational</b> 2. Modem
<b>10103, 10110, 101171</b>	1. <b>System Board</b> 2. Data/Fax Modem
<b>10117</b> Not listed above.	1. <b>Check system speaker</b> 2. Check PSTN cable 3. External DAA (if installed) 4. Modem
<b>10118</b>	1. <b>Run Diagnostics and verify the correct operation of the modem slot</b> 2. Modem
<b>10119</b>	1. <b>Diagnostics detected a non-IBM modem</b> 2. Modem
<b>10120</b>	1. <b>Check PSTN Cable</b> 2. External DAA (if installed) 3. Modem
<b>10132, 10133, 10134</b> <b>10135, 10136, 10137</b> <b>10138, 10139, 10140</b> <b>10141, 10142, 10143</b> <b>10144, 10145, 10146</b> <b>10147, 10148, 10149</b> <b>10150, 10151, 10152</b>	1. <b>Modem</b>
<b>10153</b>	1. <b>Data/Fax Modem</b> 2. System Board
<b>101XX</b> Not listed above.	1. <b>Modem Adapter/A</b> 2. Data/Fax Modem 3. System Board
<b>10450, 10451, 10490</b> <b>10491, 10492, 10499</b> Read/write error.	1. <b>Run Advanced Diagnostics</b> 2. Riser Card 3. Hard Disk Drive 4. System Board
<b>10452</b> Seek test error.	1. <b>Run Advanced Diagnostics</b>
<b>10453</b> Wrong drive type?	Information only
<b>10454</b> Sector buffer test error.	1. <b>Run Advanced Diagnostics</b>
<b>10455, 10456</b> Controller error.	1. <b>Run Advanced Diagnostics</b>

Symptom / Error	FRU / Action
<b>10459</b> Drive diagnostic command error.	Information only
<b>10461</b> Drive format error	1. <b>Run Advanced Diagnostics</b>
<b>10462</b> Controller seek error.	1. <b>Run Advanced Diagnostics</b>
<b>10464</b> Hard Drive read error.	1. <b>Run Advanced Diagnostics</b>
<b>10467</b> Drive non-fatal seek error.	1. <b>Run Advanced Diagnostics</b>
<b>10468</b> Drive fatal seek error.	1. <b>Run Advanced Diagnostics</b>
<b>10469</b> Drive soft error count exceeded.	1. <b>Run Advanced Diagnostics</b>
<b>10470, 10471, 10472</b> Controller wrap error.	1. <b>Run Advanced Diagnostics</b>
<b>10473</b> Corrupt data. Low-level format might be required.	Information only
<b>10480</b>	1. <b>Hard Disk Drive (ESDI)</b> 2. Drive Cable 3. System Board
<b>10481</b> ESDI drive D seek error.	1. <b>Run Advanced Diagnostics</b>
<b>10482</b> Drive select acknowledgement bad.	1. <b>Run Advanced Diagnostics</b>
<b>106X1</b>	1. <b>Check Configuration</b> 2. Ethernet Adapter
<b>10635</b>	1. <b>Power-off computer, wait ten seconds, then power-on the computer</b> 2. Ethernet Adapter
<b>10651, 10660</b>	1. <b>Check Cables</b> 2. Ethernet Adapter
<b>106XX</b> Not listed above.	1. <b>Ethernet Adapter</b>
<b>107XX</b>	1. <b>5.25-inch External Diskette Drive</b> 2. 5.25-inch Diskette Drive Adapter/A
<b>109XX</b> Check the adapter cables.	1. <b>ActionMedia Adapter/A</b> 2. System Board
<b>112XX</b> This adapter does not have cache.	1. <b>SCSI Adapter</b> 2. Any SCSI Device 3. System Board
<b>119XX</b>	1. <b>3119 Adapter</b>
<b>121XX</b>	1. <b>Modem Adapter</b> 2. Any Serial Device 3. System Board

Symptom / Error	FRU / Action
136XX	1. <b>ISDN Primary Rate Adapter</b> 2. System Board
137XX	1. <b>System Board</b>
141XX	1. <b>Realtime Interface Co-Processor Portmaster Adapter/A</b>
143XX	1. <b>Japanese Display Adapter</b> 2. System Board
14710, 14711	1. <b>System Board Video Adapter</b> 2. Adapter Video Memory
148XX	1. <b>Video Adapter</b>
14901, 14902 1491X, 14922	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display (any type)
14932	1. <b>External Display</b> 2. Video Adapter
16101	1. <b>Riser Card Battery</b> (See Appendix A, "Safety Information" on page A-1)
161XX	1. <b>FaxConcentrator® Adapter</b>
164XX	1. <b>120MB Internal Tape Drive</b> 2. Diskette Cable 3. System Board
16500	1. <b>6157 Tape Attachment Adapter</b>
16520, 16540	1. <b>6157 Streaming Tape Drive</b> 2. 6157 Tape Attachment Adapter
166XX, 167XX	1. <b>Token Ring Adapter</b> 2. System Board 3. Riser Card
18001 to 18029	1. <b>Wizard Adapter</b> 2. Wizard Adapter Memory
18031 to 18039	1. <b>Wizard Adapter Cable</b>
185XXXX	1. <b>DBCS Japanese Display Adapter/A</b> 2. System Board
20001 to 20003	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM
20004	1. <b>Memory Module DRAM, VRAM</b> 2. Image Adapter/A Image-I Adapter/A
20005 to 20010	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM
200XX Not listed above.	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM 3. System Board

Symptom / Error	FRU / Action
<b>20101 to 20103</b>	<ol style="list-style-type: none"> <li>1. <b>Printer/Scanner Option</b></li> <li>2. Image Adapter/A</li> <li>3. Memory Module DRAM, VRAM</li> </ol>
<b>20104</b>	<ol style="list-style-type: none"> <li>1. <b>Memory Module DRAM, VRAM</b></li> <li>2. Printer/Scanner Option</li> <li>3. Image Adapter/A</li> </ol>
<b>20105 to 20110</b>	<ol style="list-style-type: none"> <li>1. <b>Printer/Scanner Option</b></li> <li>2. Image Adapter/A</li> <li>3. Memory Module DRAM, VRAM</li> </ol>
<b>Image Adapter/A Memory Test failure indicated by graphic of adapter.</b>	1. <b>Replace memory module (shown in graphic).</b>
<b>206XX</b>	<ol style="list-style-type: none"> <li>1. <b>SCSI-2 Adapter</b></li> <li>2. Any SCSI Device</li> <li>3. System Board</li> </ol>
<b>208XX</b> Verify there are no duplicate SCSI ID settings on the same bus.	1. <b>Any SCSI Device</b>
<b>210XXXX</b> Internal bus, size unknown.  <b>210XXX1</b> External bus, size unknown.	<ol style="list-style-type: none"> <li>1. <b>SCSI Hard Disk Drive</b></li> <li>2. SCSI Adapter or System Board</li> <li>3. SCSI Cable</li> <li>4. SCSI ID Switch (on some models)</li> </ol>
<b>212XX</b>	<ol style="list-style-type: none"> <li>1. <b>SCSI Printer</b></li> <li>2. Printer Cable</li> </ol>
<b>213XX</b>	1. <b>SCSI Processor</b>
<b>214XX</b>	1. <b>WORM Drive</b>
<b>215XXXC</b> <b>215XXXD</b> <b>215XXXE</b> <b>215XXXU</b> If an external device and power-on LED is off, check external voltages.	<ol style="list-style-type: none"> <li>1. <b>CD-ROM Drive I</b> <b>CD-ROM Drive II</b> <b>Enhanced CD-ROM Drive II</b> <b>Any CD-ROM Drive</b></li> <li>2. SCSI Cable</li> <li>3. SCSI Adapter or System Board</li> </ol>
<b>216XX</b>	1. <b>Scanner</b>
<b>217XX</b> If an external device and power-on LED is off, check external voltages.	<ol style="list-style-type: none"> <li>1. <b>Rewritable Optical Drive</b></li> <li>2. SCSI Adapter or System Board</li> <li>3. SCSI Cable</li> </ol>
<b>218XX</b> Check for multi-CD tray, or juke box.	1. <b>Changer</b>
<b>219XX</b>	1. <b>SCSI Communications Device</b>
<b>24201Y0, 24210Y0</b> Be sure wrap plug is attached.	<ol style="list-style-type: none"> <li>1. <b>ISDN/2 Adapter</b></li> <li>2. ISDN/2 Wrap Plug</li> <li>3. ISDN/2 Communications Cable</li> </ol>
<b>273XX</b>	1. <b>1M bps Micro Channel® Infrared LAN Adapter</b>
<b>27501, 27503</b> <b>27506, 27507</b>	<ol style="list-style-type: none"> <li>1. <b>ServerGuard Adapter</b></li> <li>2. System Board</li> </ol>
<b>27502, 27504, 27510</b> <b>27511, 27533, 27534</b> <b>27536, 27537</b>	1. <b>ServerGuard Adapter</b>

Symptom / Error	FRU / Action
27509	1. Remove redundant adapters, run Auto Configuration program, then retest
27512	1. WMSELF.DGS diagnostics file missing 2. WMSELF.DGS diagnostics file incorrect.
27535	1. 3V Lithium Backup Battery 2. ServerGuard Adapter
27554	1. Internal Temperature out of range 2. ServerGuard Adapter
27555, 27556	1. ServerGuard Adapter 2. Power Supply
27557	1. 7.2V NiCad Main Battery Pack 2. ServerGuard Adapter
27558, 27559 27560, 27561	1. PCMCIA Type II Modem 2. ServerGuard Adapter
27562	1. External Power Control not connected 2. External Power Control 3. ServerGuard Adapter
27563, 27564	1. External Power Control 2. ServerGuard Adapter
275XX	1. Update Diagnostic Software
27801 to 27879	1. Personal Dictation System Adapter 2. System Board
27880 to 27889	1. External FRU (Speaker, Microphone)
I999030X Hard disk reset failure.	1. Possible hard disk drive problem (See "Hard Disk Drive Boot Error" on page 3-32).

#### DID YOU FIND YOUR POST ERROR CODE IN THE LIST?

Yes No

004

#### **Error Range Is Not Listed**

If the error code *range* presented is not listed in this index, it may be generated by a device that requires an additional service package. Refer to that service package.

005

#### • Action:

- Change the FRU suspected, go to Chapter 5, "Network Node Processor FRU / Display Exchange" on page 5-1.  
(Step 005 continues)



005 (continued)

– or perform the specified action.

006

Check your service processor symptom with the following list.

#### ERROR MESSAGE

Symptom / Error	FRU / Action
<b>Address Exceeds the Size of Your Memory</b> An invalid memory address was entered. Diagnostics Tests display this message during the Locate Bad Chips option.	1. <b>Enter the correct address.</b> 2. Memory Module 3. System Board
<b>Arithmetic Functions Failed</b> An error was detected during the CPU Test.	1. <b>Microprocessor</b> 2. System Board
<b>Base Memory Test Failed</b> An error was detected in base memory.	1. <b>Memory Module</b> 2. System Board
<b>Boot Sector Unreadable</b> A boot sector read error was detected on the hard disk drive.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Cable 3. Hard Disk Drive Adapter (if installed) 4. System Board
<b>Bus Noise Test Failed</b> RAM Test detected an error in the memory bus.	1. <b>Memory Module</b> 2. System Board
<b>Butterfly Cylinder Access Test Failed</b> Hard Disk Drive Test detected mismatch between the data read and the data stored on the drive.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Cable 3. Hard Disk Drive Adapter (if installed) 4. System Board
<b>Clock Stopped</b> Real-time clock has stopped working.	1. <b>Real-Time Clock Assembly</b> 2. System Board
<b>CMOS Clock Test Failed</b> Time and Date Settings for CMOS and DOS <b>do not</b> Match.	1. <b>Real-Time Clock Assembly</b> 2. System Board
<b>Controller Diagnostic Test Failed</b> An error was detected while testing the Hard Disk Controller (Adapter).	1. <b>Hard Disk Drive Adapter</b> (if installed) 2. Hard Disk Drive 3. System Board
<b>Cylinder 0 errors</b> Test detected an error reading the first cylinder of the hard disk drive.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Adapter (if installed) 3. System Board
<b>Device is Not Ready</b> <b>Ready the Device...</b> or <b>Press Any Key</b>	1. <b>Ensure the device is powered-on.</b> 2. Replace failing device 3. Device Adapter (if installed) 4. System Board
<b>Disk Error Encountered Opening Output File Press Any Key To Continue.</b>	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Adapter (if installed) 3. System Board
<b>DMA #X Failed</b> Main Components Test detected an error while testing the DMA controller.	1. <b>System Board</b>

Symptom / Error	FRU / Action
<b>DMA Page Register Failed</b> DMA page register error	1. <b>System Board</b>
<b>Drive (x) Media (y) Mismatch</b> FAT ID mismatch with installed drive.	1. <b>Check diskette and diskette drive capacity.</b> 2. Diskette Drive 3. System Board
<b>Error in video buffer.</b> <b>Bad bits.</b> Video memory test error.	1. <b>Video Adapter</b> 2. System Board 3. Display
<b>Exception Interrupt In Protected Mode Diags Cannot Continue</b> Server error, remove one adapter at a time until the symptom goes away.	1. <b>Any Adapter</b> 2. System Board 3. Processor
<b>Extended Memory Test Failed</b> Extended memory error.	1. <b>Memory Module</b> 2. System Board
<b>Floppy Drive Failed</b> Diskette drive(s) failed.	1. <b>Diskette Drive</b> 2. System Board 3. Diskette Drive Cable
<b>General Function Failed</b> Remove one adapter at a time until the symptom goes away.	1. <b>Any Adapter</b> 2. System Board 3. Processor
<b>Hard Drives Failed</b> Hard Disk Drive test error.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Adapter (if installed) 3. System Board
<b>Incorrect DOS version</b>	1. <b>Ensure you are using DOS version 3.0 or higher.</b>
<b>INT Mask Register Failed</b> INT Mask Register error.	1. <b>Microprocessor</b> 2. System Board
<b>Invalid Date</b> Clock/DOS date mismatch.	1. <b>Real-Time Clock Assembly</b> 2. System Board
<b>Invalid Time</b> Clock/DOS time mismatch. Back-up clock and DOS time of day settings do not match.	1. <b>Real-Time Clock Assembly</b> 2. System Board
<b>Linear Cylinder Access Test Failed</b> Hard disk drive error.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Cable 3. Hard Disk Drive Adapter (if installed) 4. System Board
<b>Logic Function Failed</b> CPU Logic test error.	1. <b>Microprocessor</b> 2. System Board
<b>Loopback Error</b> COM Port Test or Parallel Port error. A wrap plug must be installed to successfully complete these tests.	1. <b>System Board</b> 2. Wrap Plug
<b>Main Components Failed</b> System board error.	1. <b>System Board</b> 2. Processor
<b>Memory test cannot run at this location in memory</b> Not enough free memory available to start the memory test.	1. <b>Memory Module</b> 2. System Board

Symptom / Error	FRU / Action
<b>Missing QAPLus/PRO Files(s)</b> One or more diagnostic support files are missing.	1. <b>Diagnostic Diskette</b>
<b>NO LOOP-BACK PLUG. Skipping External loopback test</b> No wrap plug installed.	1. <b>Install wrap plug on the serial port, rerun test</b> 2. System Board
<b>Not ready</b> Printer not on-line or not ready.	1. <b>Ready Printer</b> 2. Printer 3. Printer Cable 4. System Board
<b>No 'type-amatic' repeat</b> At least one repeat key must be tested during this test or an error will occur. Type-amatic test error.	1. <b>Keyboard</b> 2. System Board
<b>Not used by any standard device</b> IRQ is not currently being used by a non-standard device.	1. <b>System Board</b>
<b>Numeric Proc Failed</b> NPU test error.	1. <b>Microprocessor</b> 2. System Board
<b>Parallel Ports Failed</b> Test Report Summary message.	1. <b>System Board</b>
<b>Pass (N): ** Errors ** Drive (X) Failed</b> Diskette drive read/write test error.	1. <b>Diskette Drive</b> 2. System Board 3. Diskette Drive Cable
<b>Pass (N) Drive Not Ready</b> Diskette drive door is open or defective.	1. <b>Ensure diskette drive is ready</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Pass (N): Drive (X) Write Protected or Unformatted</b>	1. <b>Insert a non-write protected, formatted diskette into the diskette drive; then rerun the test</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Pass (N): Unknown Media Drive (X)</b> Diskette Drive Test error.	1. <b>Diskette</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Place Hi-density Media in Drive</b> Media/drive mismatch.	1. <b>Diskette</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Printer Failed</b> Printer powered-on and ready?	1. <b>Printer</b> 2. Printer Cable 3. System Board
<b>Printer Fault</b> Printer powered-on and ready?	1. <b>Printer</b> 2. Printer Cable 3. System Board
<b>Printer Not Selected</b> Ensure the printer is powered-on and ready.	1. <b>Printer</b> 2. Printer Cable 3. System Board

Symptom / Error	FRU / Action
<b>Program or File Not Found</b> <b>Press Any Key</b> Diagnostics cannot find the USER(N).COM file.	1. <b>Diagnostic Diskette</b> 2. Diskette Drive 3. System Board
<b>Program Too Big To Fit In Memory</b> Too many Terminate and Stay Resident programs in memory.	1. <b>Reboot the system from the Diagnostic Diskette</b>
<b>QAPLUS/PRO Cannot Be Re-run Because Of Error In Relocating Program</b> Diagnostics failed to relocate the Diagnostics Test programs so the memory space it resides in was not tested.	1. <b>Diagnostic Diskette</b> 2. Memory Module 3. System Board
<b>RAM Memory Error in Block n. Bad bits n</b> Memory error.	1. <b>Memory Module</b> 2. System Board
<b>RAM Test Failed</b> Memory error.	1. <b>Memory Module</b> 2. System Board
<b>Read error on cylinder n</b> Hard disk drive format error.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Adapter (if installed) 3. System Board
<b>Read Errors</b> Diskette drive read error.	1. <b>Diskette</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Receive Error</b> Serial Port loopback test error.	1. <b>Serial Port Cable</b> 2. System Board
<b>Refresh Failure</b> Diagnostics Test detected an error while testing the DMA controller's RAM refresh cycle.	1. <b>Memory Module</b> 2. System Board
<b>RTC Interrupt Failure</b> Diagnostics Test cannot detect the Real-Time clock interrupt.	1. <b>Real-Time Clock Assembly</b> 2. System Board
<b>Serial Chip Error</b> COM Port error, general.	1. <b>Serial Port Cable</b> 2. System Board
<b>Serial Compare Error</b> COM Port error, information transmitted is not the same as information received.	1. <b>Serial Port Cable</b> 2. System Board
<b>Serial Time-out Error</b> COM Port error, time interval is too long between transmitted and received data.	1. <b>Serial Port Cable</b> 2. System Board
<b>Serious Memory Error — Diags Cannot Continue</b> Memory Test error.	1. <b>Memory Module</b> 2. System Board
<b>Sorry You Need A Mouse</b> Mouse or mouse driver was not detected.	1. <b>Mouse</b> 2. System Board
<b>System Hangs</b> Go to "Undetermined Problems" on page 3-29.	1. <b>Any device</b> 2. Any adapter 3. System Board

Symptom / Error	FRU / Action
<b>The Address Exceeds The Size Of Your Memory</b> An invalid memory address was entered. The Diagnostics Tests display this message during the Locate Bad Chips option under the interact menu if an invalid memory address was entered at the "Enter Memory Address Of Bad Chip" prompt.	1. <b>Enter correct address</b> 2. Memory Module 3. System Board
<b>That Number is Out Of Range</b> An invalid bit number was entered. Diagnostics Tests display this message during the Locate Bad Chips option.	1. <b>Enter the correct number</b> 2. Memory Module 3. System Board
<b>Too Many Errors — Test Aborted</b> Too many errors, the Diagnostics Test cannot continue.	1. <b>Microprocessor</b> 2. System Board
<b>Transmit Error</b> Internal or external serial port loopback test failure.	1. <b>Serial Port Cable</b> 2. System Board
<b>Video Adapter Failed</b> Test Result Summary, displayed if "Fail" was at the Quit/Fail/Pass menu of any video test.	1. <b>Video Adapter</b> 2. System Board 3. Display
<b>Write error on cylinder n</b> Hard disk drive write error.	1. <b>Hard Disk Drive</b> 2. Hard Disk Drive Adapter (if installed)
<b>Write Errors</b> Diskette drive write error.	1. <b>Diskette</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>Write Protected or Unformatted</b> Diskette is Write Protected or not formatted.	1. <b>Insert a non-write protected, formatted diskette into the diskette drive; then rerun the test</b> 2. Diskette Drive 3. System Board 4. Diskette Drive Cable
<b>You Cannot Delete the Motherboard</b> "Remove Board" option was selected. The Diagnostics Tests display this message during the Locate Bad Chips option.	1. <b>Make the correct selection</b> 2. Memory Module 3. System Board 4. Processor
<b>SCSI ID on rotary switch does not match SCSI ID set in configuration. Verify drive switches inside cover are set to zero.</b>	1. <b>Rotary Switch Circuit Board</b> 2. Circuit Board Cable 3. Tape Drive

## MISCELLANEOUS ERROR MESSAGES

Message/Symptom	FRU/Action
Changing colors.	1. <b>Display</b>

Message/Symptom	FRU/Action
CMOS Backup Battery inaccurate.	<ol style="list-style-type: none"> <li>1. <b>CMOS Backup Battery (see Appendix A, “Safety Information” on page A-1).</b></li> <li>2. System Board</li> </ol>
Computer will <b>not</b> power-off. See “Power-Supply” on page 3-26.	<ol style="list-style-type: none"> <li>1. Power Switch</li> <li>2. System Board</li> </ol>
Computer will <b>not</b> RPL from server	<ol style="list-style-type: none"> <li>1. <b>Ensure Network is in startup sequence as first device or first device after diskette.</b></li> <li>2. Ensure Network adapter is enabled for RPL.</li> <li>3. Network adapter (advise network administrator of a new MAC address)</li> </ol>
Computer will <b>not</b> Wake On LAN	<ol style="list-style-type: none"> <li>1. <b>Check power supply and signal cable connections to network adapter.</b></li> <li>2. Ensure Wake On LAN feature is enabled in Setup/Configuration. See “Network Node Processor Configuration / Setup Utility” on page F-8.</li> <li>3. Ensure Network network administrator is using correct MAC address.</li> <li>4. Ensure no interrupt or I/O address conflicts.</li> <li>5. Network adapter (Advise network administrator of new MAC address).</li> </ol>
Dead computer.	<ol style="list-style-type: none"> <li>1. <b>See “Power-Supply” on page 3-26</b></li> <li>2. Power Switch</li> <li>3. Power Supply</li> <li>4. System Board</li> </ol>
Diskette drive in-use light remains on or does not light when drive is active.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
Flashing cursor with an otherwise blank display.	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Primary Hard Disk Drive</li> <li>3. Hard Disk Drive Cable</li> </ol>
Incorrect memory size during POST.	<ol style="list-style-type: none"> <li>1. <b>Run the Memory tests</b></li> <li>2. Memory Module</li> <li>3. System Board</li> </ol>
“Insert a Diskette” icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> <li>4. Network Adapter</li> </ol>
Intensity or color varies from left to right of characters and color bars.	<ol style="list-style-type: none"> <li>1. <b>Display</b></li> <li>2. System Board</li> </ol>
No power, or fan not running.	<ol style="list-style-type: none"> <li>1. <b>See “Power-Supply” on page 3-26</b></li> </ol>
Nonsystem disk or disk error-type message with a known-good diagnostic diskette.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
Other display symptoms not listed above (including blank or illegible display).	<ol style="list-style-type: none"> <li>1. <b>See “Display” on page 3-24</b></li> <li>2. System Board</li> <li>3. Display</li> </ol>

Message/Symptom	FRU/Action
Power-on indicator or hard disk drive in-use light not on, but computer works correctly.	<ol style="list-style-type: none"> <li>1. <b>Power Supply</b></li> <li>2. System Board</li> <li>3. LED Cables</li> </ol>
Printer problems.	1. <b>See “Printer” on page 3-25</b>
Program loads from the hard disk with a known-good diagnostics diskette in the first 3.5-inch diskette drive.	<ol style="list-style-type: none"> <li>1. <b>Check the Configuration/Setup Utility</b></li> <li>2. Diskette Drive</li> <li>3. Diskette Drive Cable</li> <li>4. System Board</li> <li>5. Power Supply</li> </ol>
RPL computer cannot access programs from its own hard disk.	<ol style="list-style-type: none"> <li>1. <b>If network admin. is using LCCM Hybrid RPL, check startup sequence: First device: network; Second device: hard disk</b></li> <li>2. Hard disk drive</li> </ol>
RPL computer does not RPL from server.	<ol style="list-style-type: none"> <li>1. <b>Check startup sequence</b></li> <li>2. Check the “Token-Ring Adapter Card LED Status” on page 3-35.</li> </ol>
Serial or parallel port device failure (system board port).	<ol style="list-style-type: none"> <li>1. <b>External Device Self-Test OK?</b></li> <li>2. External Device</li> <li>3. Cable</li> <li>4. System Board</li> </ol>
Serial or parallel port device failure (adapter port).	<ol style="list-style-type: none"> <li>1. <b>External Device Self-Test OK?</b></li> <li>2. External Device</li> <li>3. Cable</li> <li>4. Alternate Adapter</li> <li>5. System Board</li> <li>6. Riser Card</li> </ol>
Some or all keys on the keyboard do not work.	<ol style="list-style-type: none"> <li>1. <b>Keyboard</b></li> <li>2. Keyboard Cable</li> <li>3. System Board</li> </ol>

## Beep Symptoms

Beep symptoms are short tones or a series of short tones separated by pauses (intervals without sound). See the following example.

Beep Symptom	Description
<b>1-2-X</b>	<ul style="list-style-type: none"> <li>• One beep</li> <li>• A pause (or break)</li> <li>• Two beeps</li> <li>• A pause (or break)</li> <li>• Any number of beeps</li> </ul>
<b>4</b>	Four continuous beeps

Beep Symptom	FRU/Action
<b>1-1-3</b> CMOS read/write error	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. System Board</li> </ol>
<b>1-1-4</b> ROM BIOS check error	1. <b>System Board</b>

Beep Symptom	FRU/Action
<b>1-2-X</b> DMA error	1. <b>System Board</b>
<b>1-3-X</b>	1. <b>Memory Module</b> 2. System Board
<b>1-4-4</b>	1. <b>Keyboard</b> 2. System Board
<b>1-4-X</b> Error detected in first 64KB of RAM.	1. <b>Memory Module</b> 2. System Board
<b>2-1-1, 2-1-2</b>	1. <b>Run Setup</b> 2. System Board
<b>2-1-X</b> First 64KB of RAM failed.	1. <b>Memory Module</b> 2. System Board
<b>2-2-2</b>	1. <b>Video Card</b> 2. System Board
<b>2-2-X</b> First 64KB of RAM failed.	1. <b>Memory Module</b> 2. System Board
<b>2-3-X</b>	1. <b>Memory Module</b> 2. System Board
<b>2-4-X</b>	1. <b>Run Setup</b> 2. Memory Module 3. System Board
<b>3-1-X</b> DMA register failed.	1. <b>System Board</b>
<b>3-2-4</b> Keyboard controller failed.	1. <b>System Board</b> 2. Keyboard
<b>3-3-4</b> Screen initialization failed.	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display
<b>3-4-1</b> Screen retrace test detected an error.	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display
<b>3-4-2</b> POST is searching for video ROM.	1. <b>Video Adapter</b> (if installed) 2. System Board
<b>4</b>	1. <b>Video Adapter</b> (if installed) 2. System Board
All other beep code sequences.	1. <b>System Board</b>
One long and one short beep during POST. Base 640KB memory error or shadow RAM error.	1. <b>Memory Module</b> 2. System Board
One long beep and two or three short beeps during POST. (Video error)	1. <b>Display Adapter</b> (if installed) 2. System Board
Three short beeps during POST.	1. <b>See “System Board Memory” on page 3-31</b> 2. System Board
Continuous beep.	1. <b>System Board</b>



Beep Symptom	FRU/Action
Repeating short beeps.	<ol style="list-style-type: none"> <li>1. <b>Keyboard stuck key?</b></li> <li>2. Keyboard Cable</li> <li>3. System Board</li> </ol>

## No Beep Symptoms

Symptom/Error	FRU/Action
No beep during POST but computer works correctly	1. <b>System Board</b>
No beep during POST	<ol style="list-style-type: none"> <li>1. <b>See “Undetermined Problems” on page 3-29</b></li> <li>2. System Board</li> <li>3. Memory Module</li> <li>4. Any Adapter or Device</li> <li>5. Riser Card</li> <li>6. Power Cord</li> <li>7. Power Supply</li> </ol>

## DID YOU FIND YOUR SYMPTOM IN THE LIST?

Yes No

007

Go to “Undetermined Problems” on page 3-29.

008

### • Action:

- **Change the suspected FRU**, go to Chapter 5, “Network Node Processor FRU / Display Exchange” on page 5-1.
- **or perform the specified action.**

---

## Display

If the screen is rolling, replace the display assembly. If that not correct the problem, replace the video adapter (if installed) or replace the system board.

If the screen is not rolling, do the following to run the display self-test.

1. Power off the computer and display.
2. Disconnect the display signal cable.
3. Power on the display.
4. Turn the brightness and contrast controls to their maximum setting.
5. Check for the following conditions:
  - The screen should be white or light gray, with a black margin (test margin) on the screen.
  - You should be able to vary the screen intensity by adjusting the contrast and brightness controls.

**Note**

The location of the test margin varies with the type of display. The test margin might be on the top, bottom, or one or both sides.

If you do not see any test margin on the screen, or if you cannot adjust either the brightness or contrast with their respective controls, replace the display. If there is a test margin on the screen, replace the video adapter (if installed) or replace the system board.

**Note**

During the first two or three seconds after the display is powered on, the following might occur while the display synchronizes with the computer.

- Unusual patterns or characters
- Static, crackling, or clicking sounds
- A “power-on hum” on larger displays

A noticeable odor might occur on new displays or displays recently removed from storage.

These sounds, display patterns, and odors are normal; do not replace any parts.

If you are unable to correct the problem, go to “Undetermined Problems” on page 3-29.

---

## Keyboard

**Note:** If a mouse or other pointing device is attached, remove it to see if the error symptom goes away. If the symptom goes away, the mouse or pointing device is defective.

**001**

- Power-off the computer.
- Disconnect the keyboard cable from the system unit.
- Power-on the computer and check the keyboard cable connector on the system unit for the voltages shown.  
All voltages are  $\pm 5\%$ .

Pin	Voltage (Vdc)
1	+5.0
2	Not Used
3	Ground
4	+5.0
5	+5.0
6	Not Used

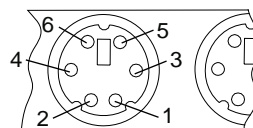


Figure 3-1. Keyboard Connector Voltages

### ARE THE VOLTAGES CORRECT?

Yes No

**002**

Replace the system board.

**003**

On keyboards with a detachable cable, replace the cable. If the problem remains or if the cable is permanently attached to the keyboard, replace the keyboard. If the problem remains, replace the system board.

---

---

## Printer

1. Make sure the printer is properly connected and powered on.
2. Run the printer self-test.

If the printer self-test does not run correctly, the problem is in the printer. Refer to the printer service manual.

If the printer self-test runs correctly, install a wrap plug in the parallel port and run the diagnostic tests to determine which FRU failed.

If the diagnostic test (with the wrap plug installed) do not detect a failure, replace the printer cable. If that does not correct the problem, replace the system board or adapter connected to the printer cable.

## Power-Supply

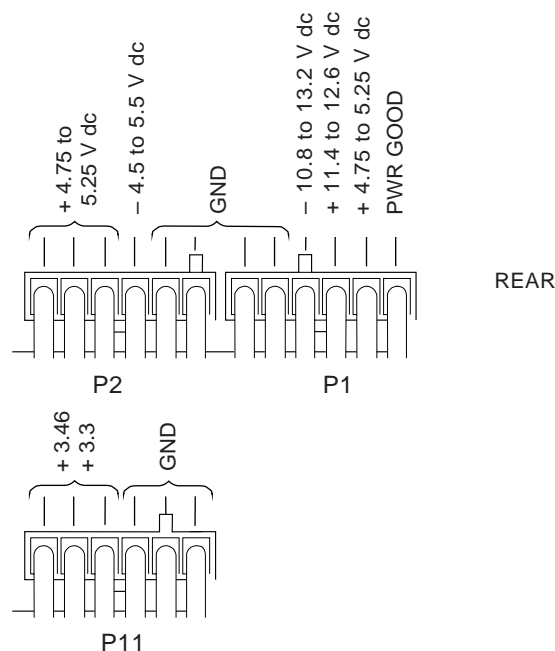
If the power-on indicator is not on, if the power-supply fan is not running, or the computer will not power on, do the following.

Check/Verify	FRU/Action
1. Verify that the voltage-selector switch is set for the correct voltage.	<b>Correct the voltage-selector switch setting.</b>
2. Check the following for proper installation. <ul style="list-style-type: none"><li>• Power Cord</li><li>• On/Off switch connector</li><li>• On/Off switch power supply connector</li><li>• System board power supply connectors</li></ul>	<b>Reseat</b>
Check the power cord for proper continuity	<b>Power Cord</b>
Check the power-on switch for continuity	<b>Power-on switch</b>

If the above are correct, check the following voltages (see “Power-Supply Connections”).

## Power-Supply Connections

**Note:** These voltages must be checked with the power supply cables connected to the system board.

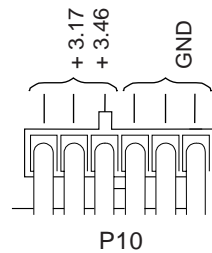


If the voltages are not correct, and the power cord is good, replace the power supply.

If the voltages are correct, and the computer you are servicing has a power supply connector on the riser card, check the following riser card voltages.

### Riser Card Connections

**Note:** These voltages must be checked with the power supply cable connected to the riser card.



If the voltages are not correct, and the power cord is good, replace the power supply.

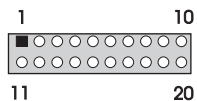
## 20-Pin Main Power Supply Connection

The 20-pin main power supply connector is located on the riser card.

See “Riser card Layout” on page F-7 and “Network Node Processor (Type 6275) Pentium II, Pentium III System Board” on page F-4 for connector location.

### Attention

These voltages must be checked with the power supply cables connected to the system board or riser card.



Pin	Signal	Function
1	3.3 V	+3.3 V dc
2	3.3 V	+3.3 V dc
3	COM	Ground
4	5 V	+5 V dc
5	COM	Ground
6	5 V	+5 V dc
7	COM	Ground
8	POK	Power Good
9	5VSB	Standby Voltage
10	12 V	+12 V dc
11	3.3 V	+3.3 V dc
12	-12 V	-12 V dc
13	COM	Ground
14	PS-ON	DC Remote Enable

Pin	Signal	Function
15	COM	Ground
16	COM	Ground
17	COM	Ground
18	-5 V	-5 V dc
19	5 V	+5 V dc
20	5 V	+5 V dc

---

## Undetermined Problems

If an undetermined problem exists, check the power supply voltages (see “Power-Supply” on page 3-26). If the voltages are correct, return here and continue with the following steps.

1. Power-off the computer.
2. Remove or disconnect the first (or next) of the following:
  - a. Non-IBM devices
  - b. External devices (modem, printer, or mouse)
  - c. Any adapters
  - d. Riser card
  - e. Memory modules, other than Bank 0
  - f. Extended video memory
  - g. External Cache
  - h. External Cache RAM
  - i. Hard drive
  - j. Diskette drive
3. Power-on the computer to re-test the system.
4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board (see “Before Replacing a System Board”). If the problem continues after replacing the system board, reinstall the old system board and replace the microprocessor (see Chapter 5, “Network Node Processor FRU / Display Exchange” on page 5-1).

## Before Replacing a System Board

### Notes

1. The BIOS and Vital Product Data (VPD) for the network node processor must be installed on the new system board after it is installed in the network node processor. To do this, **you must run the Flash Update Diskette**. See “Flash (BIOS/VPD) Update Procedure” on page 3-33.
2. Always ensure the latest level of BIOS is installed on the computer. A down level BIOS may cause false errors and unnecessary replacement of the system board.
3. The processor is a separate FRU from the system board and is not included with the system board FRU. If you are instructed to replace the system board, do the following.
4. Remove the processor from the old system board and install it on the new system board.
5. Remove any of the following installed options on the old system board, and install them on the new system board.
  - External cache memory and cache tag RAM
  - Memory modules
  - Extended video memory
6. Ensure that the new system board jumper settings match the old system board jumper settings.
7. If the new system board does not correct the problem, reinstall the options on the old system board, reinstall the old system board, then replace the processor.

---

## Devices List

Follow the instructions on the screen for the installed devices list.

### **Attention:**

A customized setup configuration (other than default settings) might exist on the computer you are servicing. Running the Configuration/Setup Utility program (see “Network Node Processor Configuration / Setup Utility” on page F-8) might alter those settings. Note the current configuration settings and verify that the settings are in place when service is complete.

**If the number of diskette drives shown in the installed devices list is not correct,** do the following.

1. Restart the computer.
2. Run the Configuration/Setup Utility program to correct the drive information.
3. Run the diagnostic tests.
4. If you cannot correct the drive information, replace FRUs, in the following order, until the problem goes away:
  - Diskette drive
  - Diskette-drive cable
  - System board

**If the number of hard disk drives shown in the installed devices list is not correct,** do the following.

1. Check the hard disk drive jumper settings. All supported hard disk drives use jumpers or tabs to set drives as either primary or secondary. Refer to the jumper instructions that came with your hard disk drives.
2. Check the voltages to the hard disk drives (see “Power-Supply” on page 3-26).
3. Restart the computer and check the configuration.
  - If the first drive is missing, replace the primary drive.
  - If any other drive is missing, replace that drive.
  - If all drives are missing, replace the primary drive.
  - If the problem remains, replace the drive cable.
  - If the problem still remains, replace the system board.

**If any other adapter or device is missing from the installed devices list, run the Configuration/Setup Utility program.** Check to see if any adapter or device is set to a conflicting address with any other adapter or device. Also be sure that any adapter or device missing from the list is not set to “disabled.”

**Note:** If the device is still missing from the list, run the diagnostics provided with that device.



---

## System Board Memory

The network node processor based on 6275-56U or on 6275-83U supports the following memory modules.

DIMM sizes of 16MB, 32 MB, 64 MB, and 128 MB are acceptable. Starting filling DIMM socket 0, then 1, then 2. Uses 3.3 V unbuffered 100 MHz. SDRAM Non-Registered DIMMMs only. Non-parity or ECC DIMMs are supported. Install only ECC DIMMs to enable ECC. See the following table for DIMM size, speed, and type.

Computer Name	Module		
	Size	Speed	Type
PC 300 Pentium II, Pentium III Type 6275	16 MB 32 MB 64 MB 128 MB  384 MB Maximum	100 MHz	SDRAM ECC or Non-Parity  Industry Standard

### Attention

For SIMM memory, this computers support gold-plated SIMMs.

If a problem with memory modules is suspected, perform the memory test procedure. See "IBM Advanced Memory Diagnostics" on page 4-5.

---

## Hard Disk Drive Boot Error

A hard disk drive boot error (error codes 1962 and I999030X) can be caused by the following:

cause	Actions
The start-up drive is not in the boot sequence in configuration.	Check the configuration and ensure the start-up drive is in boot sequence.
No operating system installed on the boot drive.	Install an operating system on the boot drive.
The boot sector on the start-up drive is corrupted.	The drive must be formatted, do the following: <ol style="list-style-type: none"><li>1. Attempt to access and recover (back-up) the failing hard disk drive.</li><li>2. Using the operating systems programs, format the hard disk drive.</li><li>3. Go to "Preparing the Hard Disk for Use."</li></ol>
The drive is defective.	Replace the hard disk drive.

## Preparing the Hard Disk for Use

### Notes

1. The Low-level format is not available on all diagnostic diskettes.
2. Before formatting the hard disk drive, make a backup copy of the files on the drive to be formatted.

1. Run the low-level format.
2. Restore to the hard disk all the files that you previously backed-up, or go to "After Hard Disk Drive Exchange" on page 5-18.

---

## Flash (BIOS/VPD) Update Procedure

### Important

Refer to the information label located inside the system unit cover for any model-specific information.

1. Power OFF the network node processor.
2. Insert the flash update diskette into the drive A.
3. Power ON the network node processor.
4. When the Update Utility appears; select your country/keyboard, then press **Enter**.
5. If the network node processor serial number was previously recorded, the number is displayed with an option to update it. Press **Y** to update the serial number.
6. Type the 7-digit serial number of the network node processor you are servicing; then press **Enter**.
7. Follow the instructions on the screen to complete the flash (BIOS/VPD) update procedure.
8. Return to the procedure where you come from.

## Flash Recovery Boot Block Jumper

### Attention

If an interruption occurs during a Flash/BIOS upgrade, the BIOS might be left in an unusable state. The Boot Block jumper or switch enables you to restart the system and recover the BIOS.

To perform a Flash/BIOS recovery using the Boot Block jumper:

1. Power-off the computer and remove the cover.
2. Move the system board Boot Block jumper or switch to the **recover** position. Refer to "Network Node Processor (Type 6275) Pentium II, Pentium III System Board" on page F-4 or the information label inside the computer for more information.
3. Insert the upgrade diskette into the diskette drive.
4. Power-on the computer. The IBM Logo will appear.
5. When the Flash Update Utility appears; select your country/keyboard, then press **Enter**.
6. If the computer serial number was previously recorded, the number is displayed with an option to update it. Press **Y** to update the serial number.
7. Type the 7-digit serial number of the computer you are servicing; then, press **Enter**.
8. Follow the instructions on the screen to complete the flash (BIOS/VPD) update procedure.
9. When you are instructed to reboot the computer, power-off the computer and move the Boot Block jumper or switch to the **normal** position. Then, replace the cover and power-on the computer.

## BIOS Levels

An incorrect level of BIOS can cause false error and unnecessary FRU replacement. Use the following information to determine the current level of BIOS installed in the computer, the latest BIOS available for the computer, and where to obtain the latest level of BIOS.

- Current level BIOS information.
  - Run the Configuration/setup utility (see “Network Node Processor Configuration / Setup Utility” on page F-8) to determine the level of BIOS installed.
- Sources for determining the latest level BIOS available.
  1. IBM PC Compagny Home Page <http://www.pc.ibm.com/us/>.
  2. PC Partnerinfo-Technical Database (CTSTIPS.NSF)
  3. Bulletin Board System (BBS)
  4. HelpCenter®
  5. Levels 1 and 2 Support
  6. RETAIN®
- Sources for obtaining the latest level BIOS available.
  1. IBM PC Compagny Home Page <http://www.pc.ibm.com/us/>.
  2. PC Partnerinfo-Technical Database (CTSTIPS.NSF)
  3. Bulletin Board System (BBS)
  4. HelpCenter
  5. Levels 1 and 2 Support

To update (flash) the BIOS, see “Flash (BIOS/VPD) Update Procedure” on page 3-33.

## Token-Ring Adapter Card LED Status

Use the table below to determine the status of the Token-Ring adapter card for diagnosing network problems.

Amber	Green	Explanation
Blinking	Blinking	The adapter is waiting for initialization (during POST).
Off	Off	The adapter initialization is in progress (during POST), or the computer is powered off.
Off	Blinking	The adapter did not detect any problems during its self-diagnostic tests and is waiting to open. If this LED state occurs after the adapter has been opened, this state indicates that the adapter has been closed under software control.
Off	On	The adapter is open and operating correctly.
On	Off	The adapter self-diagnostic tests failed or there is a problem with the adapter. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• Riser card</li><li>• System board</li></ul>
Blinking	Off	The adapter is closed due to an undetected error. One of the following exists: <ul style="list-style-type: none"><li>• The adapter open failed.</li><li>• The adapter detected a wire fault.</li><li>• The adapter failed the auto-removal test.</li></ul>
Blinking	On	The adapter has detected beaconing or hard error. If network is known good, check cable between computer and network receptacle. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• Riser card</li><li>• System board</li></ul>
On	On	The adapter has failed before running the self-diagnostic tests. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• Riser card</li><li>• System board</li></ul>

**Note:** See “Token-Ring Table Terms and Definitions” on page 3-36 for definition of terms in this table.

## Token-Ring Table Terms and Definitions

<b>Auto-removal</b>	The state in which a token-ring adapter port removes itself from the network to perform self-tests to verify that is not the cause of hard error. If the tests are successful, the port will reattach itself to the network.
<b>Beaconing</b>	The state that a token-ring adapter port enters after it has detected a hard error. The error condition is reported to the other devices on the network. Beaconing can result in the port removing itself from the network (auto-removal) to determine whether it is the cause of the hard error.
<b>Hard error</b>	An error condition on a network that requires removing the source of the error or reconfiguring the network before the network can resume reliable operation.
<b>Initialization</b>	The first step taken to prepare the port for use after the computer has been booted. During initialization, the port runs a series of internal self-diagnostic tests.
<b>Open</b>	The state in which the port has established connection with other devices on the ring.
<b>Wire fault</b>	An error condition caused by a break or short circuit in the cable segment that connects the port to its access unit, such as an IBM 8230 Token-Ring Network Controller Access Unit.

## Hard Disk Drive Jumper Settings

IDE hard disk drives for the 6275 use jumpers to set the drives as primary (master) or secondary (slave).

### Attention

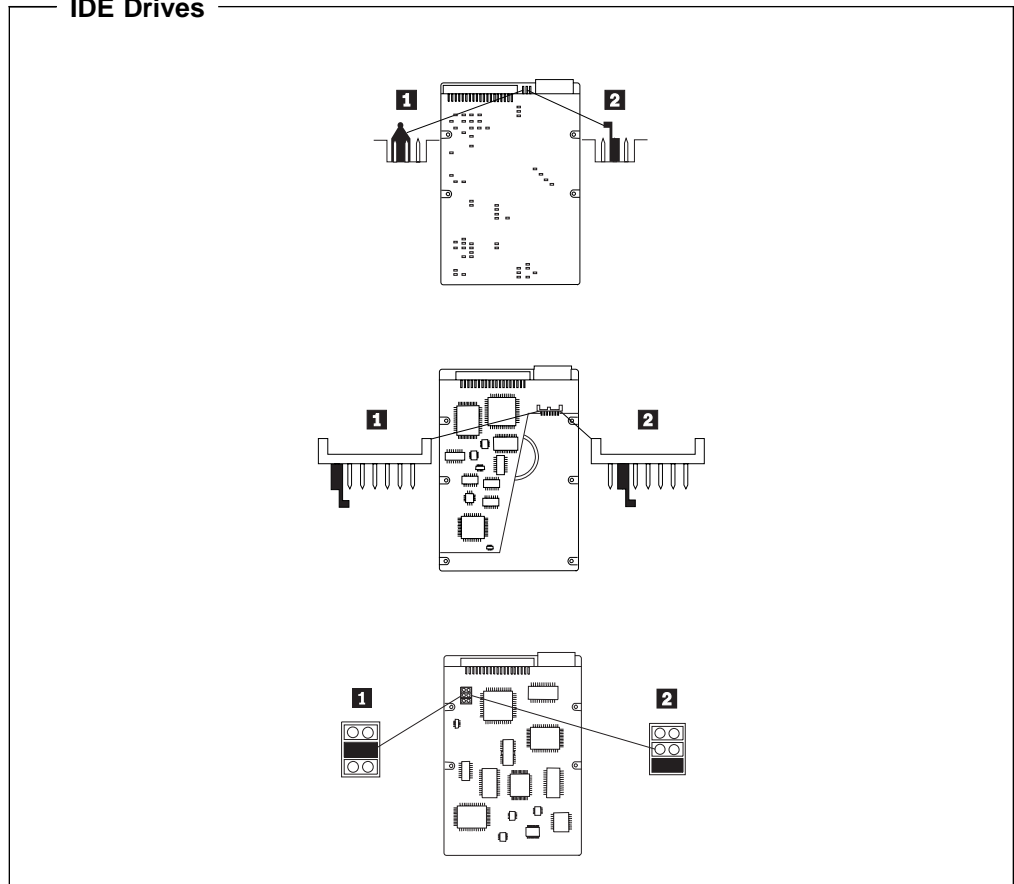
For drives not listed below, refer to the label on the hard disk drive for the hard disk drive settings.

## IDE Hard Disk Drive Settings

**1** Primary (Master) Hard Disk Drive

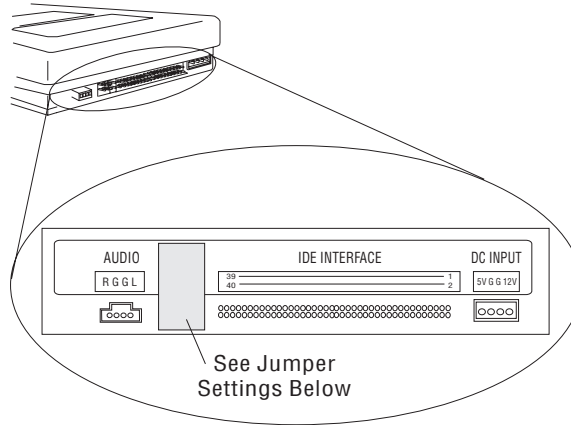
**2** Secondary (Slave) Hard Disk Drive

### IDE Drives



## CD-ROM, PD/CD-ROM Drive Jumper Settings

CD-ROM and PD/CD-ROM drives use jumpers or tabs to set the drives as primary (master) or secondary (slave). Refer to the drive connector labels or the figures below for the drive settings.



CD-ROM, PD/CD-ROM Type	Primary (Master)	Secondary (Slave)
2X CD-ROM FRU 06H5906	: : ■ : :	: ■ : : :
4X CD-ROM FRU 06H7654	: : ■ : :	: ■ : : :
6X CD-ROM	: : ■	: ■ :
8X CD-ROM	: : ■	: ■ :
6X PD/CD-ROM	: : ■	: ■ :
16X Max CD-ROM	: : ■	: ■ :
24X Max CD-ROM	: : ■	: ■ :
32X Max CD-ROM	: : ■	: ■ :
40X Max CD-ROM	: : ■	: ■ :



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## Chapter 4. Network Node Processor Diagnostics and Test Information

The following tools are available to help identify and resolve hardware-related problems:

- Power-on self-test (POST)
- POST Beep Codes
- Error Code Format
- Diagnostic Test Programs (IBM PC Enhanced Diagnostics)

### Power-On Self-Test (POST)

Each time you power-on the system, it performs a series of tests that check the operation of the system and some options. This series of tests is called the *power-on self-test*, or *POST*. POST does the following:

- Checks some basic system-board operations
- Checks the memory operation
- Starts the video operation
- Verifies that the diskette drive is working
- Verifies that the hard disk drive is working

If the POST finishes without detecting any problems, a single beep sounds and the first screen of your operating system or application program appears.

#### Note

The network node processor based on 6275 computer is default to come up quiet (No beep and no memory count and checkpoint code display) when no errors are detected by POST.

To enable Beep and memory count and checkpoint code display when a successful POST occurs:

1. Enable **Power on Status** in setup. See "Network Node Processor Configuration / Setup Utility" on page F-8.

If the POST detects a problem, an error message appears on your screen. A single problem can cause several error messages to appear. When you correct the cause of the first error message, the other error messages probably will not appear on the screen the next time you turn on the system.

### POST Beep Codes

The Power On Self-Test generates a beeping sound to indicate successful completion of POST or to indicate that the tests detect an error.

One beep and the appearance of text on the display indicates successful completion of the POST. More than one beep indicates that the POST detects an error.

### Note

The network node processor based on 6275 computer is default to come up quiet (No beep and no memory count and checkpoint code display) when no errors are detected by POST.

To enable Beep and memory count and checkpoint code display when a successful POST occurs:

1. Enable **Power on Status** in setup. See "Network Node Processor Configuration / Setup Utility" on page F-8.

## Error Code Format

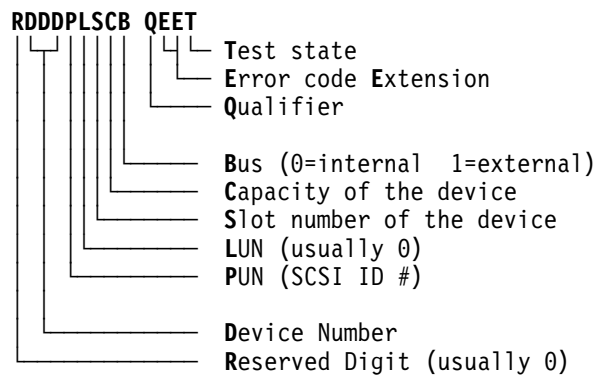
This section provides an explanation of the encoded non-SCSI and SCSI POST error codes.

Error messages are displayed on the screen as three, four, five, eight, twelve, or thirteen digits. An "X" in an error message can be any number or letter. The shorter POST errors are highlighted in the Symptom-to-FRU Index. Some digits will represent different information for SCSI errors versus non-SCSI errors.

The following figure shows which digits display the shorter POST errors. The figure also defines additional SCSI information.

### Notes

- Non-IBM device error codes and documentation supersede this list.
- Duplicate SCSI ID settings will cause misleading error symptoms or messages.



## Diagnostics Test Programs

### IBM PC Enhanced Diagnostics

The IBM PC Enhanced Diagnostics programs use a full range of diagnostic utilities to determine the operating condition of the computers hardware components. The user interface is WaterGate's PC-Doctor which serves as the control program for running the IBM Advanced Memory Diagnostics and the suite of diagnostic tests provided by PC-Doctor (diagnostic diskette PN 42L2837).

Updates for the IBM PC Enhanced Diagnostics are available on-line at:  
**<http://www.pc.ibm.com/us/>**

- Select **Support**
- Select **IBM IntelliStation Support**
- Select **Downloadable Files**
- Select **Diagnostics**

This diagnostic diskette includes:

- A new user interface (WaterGate Software's PC-Doctor)
  - This interface serves as the control program for running both the IBM Advanced Memory Diagnostics and the suite of diagnostic tests provided by PC-Doctor.
- IBM Advanced Memory Diagnostics
  - The memory diagnostic tests determine which memory module (SIMM or DIMM) is defective and report the socket where the failing module is located. The Memory diagnostics can run a quick and full test of the system. Diagnostics can also be run on a single SIMM or DIMM.

#### **Note**

See "Diagnostic Error Codes" on page 4-9 for the IBM PC Enhanced Diagnostics error codes.

## Starting the IBM PC Enhanced Diagnostics Program

To start the program:

1. Shut down and power-off the system.
2. Wait 10 seconds.
3. Insert the IBM Enhanced Diagnostics Diskette into diskette drive A.
4. Power-on the system.

The initial diagnostics menu will be displayed.

## Navigating Through the Diagnostic Programs

Use either the mouse or the keyboard to navigate through the Enhanced Diagnostics program.

- Use the cursor movement keys to navigate within the menus.
- The **Enter** key is used to select a menu item.
- The **Esc** key is used to back up to the previous menu.
- For online help select F1.

## Running diagnostic tests

There are four ways to run the diagnostic tests:

1. Using the cursor movement keys, highlight **Run Normal Test** or **Run Quick Test** from the Diagnostics Menu and then press **Enter**.

This will automatically run a pre-defined group of tests from each test category. **Run Normal Test** runs a more extensive set of tests than does **Run Quick Test** and takes longer to execute.

2. Press **F5** to automatically run all selected tests in all categories. See "Test Selection."
3. From within a test category, press **Ctrl-Enter** to automatically run only the selected tests in that category. See "Test Selection."
4. Using the cursor movement keys, highlight a single test within a test category and then press **Enter**. This will run only that test.

Press **Esc** at any time to stop the testing process.

Test results, (N/A, PASSED, FAILED, ABORTED), are displayed in the field beside the test description and in the test log. See "Viewing the Test Log" on page 4-8.

## Test Selection

To select one or more tests:

1. Open the corresponding test category.
2. Using the cursor movement keys, highlight the desired test.
3. Press **Space bar**.

A selected test is marked with a chevron, **>>**. Pressing the space bar again de-selects a test and removes the chevron.

4. Repeat steps 2 and 3 above to select all desired tests.

## IBM Advanced Memory Diagnostics

The IBM Advanced Memory Diagnostics provide the capability to identify a particular memory module (SIMM/DIMM) which fails during testing. See "Network Node Processor (Type 6275) Pentium II, Pentium III System Board" on page F-4 to locate the memory sockets.

Follow the steps below to locate the IBM Advanced Memory Diagnostics test options.

1. Select the DIAGNOSTICS option on the toolbar and press **Enter**.
2. Highlight either the 'Memory Test-Full' or 'Memory Test-Quick' option and press **Enter**.

- Memory Test-Full

The full memory test will take about 80 seconds per MB of memory and will detect marginal, intermittent, and solid (stuck) memory failures.

- Memory Test-Quick

The quick memory test will take about 20 seconds per MB of memory and will detect solid (stuck) memory failures only.

### Notes

Either level of memory testing can be performed on all memory or a single SIMM/DIMM socket.

Only sockets containing a SIMM or DIMM can be selected for testing. Unpopulated sockets are noted by ..... besides the test description.

## Alert On LAN Test

The Alert On Lan test does the following:

- Determines if Alert On LAN is supported on the system.
- Checks the revision ID register.
- Verifies the EEPROM checksum.
- Validates that a software alert can be sent.

## Asset ID Test

The Asset ID test does the following:

- Determines if Asset ID is supported on the system.
- Verifies the EEPROM areas.
- Performs an antenna detection test.

## Test Results

IBM PC Enhanced Diagnostic test results will produce this error code format:

Function Code	Failure Type	DeviceID	Date	ChkDigits	Text
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**Function Code:** Represents the feature or function within the PC.

**Failure Type:** Represents the type of error encountered.

**DeviceID:** Contains the component's unit-id which corresponds to either a fixed disk drive, removable media drive, serial or parallel port, processor, specific DIMM, or a device on the PCI bus.

**Date:** Contains the date on which the diagnostic test was run. Date is retrieved from CMOS and displayed using the YYYYMMDD format.

**ChkDigits:** Contains a 2-digit check-digit value to ensure that:

- Diagnostics were run on the specified date
- Diagnostics were run on the specified IBM computer
- The diagnostic error code is recorded correctly

**Text:** Description of the error.

### Note

See "Diagnostic Error Codes" on page 4-9 for the IBM PC Enhanced Diagnostics error codes.

## Quick and Full Erase - Hard Drive

The IBM PC Enhanced Diagnostics Program offers two hard drive format utilities:

- Quick Erase Hard Drive
- Full Erase Hard Drive

The Quick Erase Hard Drive provides a DOS utility that performs the following:

- Destroys the Master Boot Record (MBR) on the hard drive.
- Destroys all copy of the FAT Table on all partitions (both the master and backup).
- Destroys the partition table.
- Provides messages that warn the user that this is a non-recoverable process.

The Full Erase Hard Drive provides a DOS utility that performs the following:

- Performs all the steps in Quick Erase.
- Provides a DOS utility that writes random data to all sectors of the hard drive.
- Provide an estimate of time to completion along with a visual representation of completion status.
- Provides messages that warn the user that this is a non-recoverable process.

### Important

Make sure customer backs up all data before using the Quick or Full Erase function.

To select the Quick Erase or Full Erase Hard Drive utility:

1. Select the UTILITY option on the toolbar and press enter.
2. Select either the QUICK ERASE or FULL ERASE HARD DISK option and then, follow the instructions.

## **Asset EEPROM Backup**

When replacing a system board, this utility allows the backup of all Asset information from the EEPROM to diskette. This utility also restores data to the EEPROM from diskette after replacement of the system board.

To run this utility:

- Select **Utility**
- Select **Asset EEPROM Backup**
- Follow instructions on screen.

## Viewing the Test Log

Errors reported by the diagnostic test will be displayed by the program as a failed test.

To view details of a failure or to view a list of test results, do the following from any test category screen:

- Press **F3** to activate the log File
- Press **F3** again to save the file to diskette or F2 to print the file.

## SIMM/DIMM Memory Errors

SIMM/DIMM error messages issued by the IBM PC Enhanced Diagnostics:

Message	Failure Found	Recommended Actions
2xx-1y	A memory error was detected in SIMM socket Y	Replace the SIMM in the socket identified by the last digit of the error code.  Re-run the test.  If the same error code occurs again, replace the system board.
2xx-2y	A memory error was detected in DIMM socket Y	Replace the DIMM in the socket identified by the last digit of the error code.  Re-run the test.  If the same error code occurs again, replace the system board or where memory is on the processor card, replace the processor card.
Corrupt BIOS	Information in BIOS is not as expected.  Not able to find expected DMI information from BIOS.  Memory controller chipset vendor ID does not match expected value.	Reflash the BIOS.  Replace the system board.
Test aborted by user	User stopped test.	Restart test.
<b>Note:</b>  "Y" is the SIMM/DIMM socket number. See "Network Node Processor (Type 6275) Pentium II, Pentium III System Board" on page F-4 to locate memory socket.		



## Diagnostic Error Codes

Refer to the following Diagnostic Error Codes when using the IBM PC Enhanced Diagnostics test. See "Diagnostics Test Programs" on page 4-3 for information about the IBM PC Enhanced Diagnostics program.

In the following index, "X" can represent any number.

Diagnostic Error Code	FRU/Action
<b>000-000-XXX</b> BIOS Test Passed	1. <b>No action</b>
<b>000-002-XXX</b> BIOS Timeout	1. <b>Flash the system</b> 2. System board
<b>000-024-XXX</b> BIOS Addressing test failure	1. <b>Flash the system</b> 2. System board
<b>000-025-XXX</b> BIOS Checksum Value error	1. <b>Flash the system</b> 2. Boot block 3. System board
<b>000-026-XXX</b> FLASH data error	1. <b>Flash the system</b> 2. Boot block 3. System board
<b>000-027-XXX</b> BIOS Configuration/Setup error	1. <b>Run Setup</b> 2. Flash the system 3. Boot block 4. System board
<b>000-034-XXX</b> BIOS Buffer Allocation failure	1. <b>Reboot the system</b> 2. Flash the system 3. Run memory test 4. System board
<b>000-035-XXX</b> BIOS Reset Condition detected	1. <b>Flash the system</b> 2. System board
<b>000-036-XXX</b> BIOS Register error	1. <b>Flash the system</b> 2. Boot block 3. System board
<b>000-038-XXX</b> BIOS Extension failure	1. <b>Flash the system</b> 2. Adapter card 3. System board
<b>000-039-XXX</b> BIOS DMI data error	1. <b>Flash the system</b> 2. System board
<b>000-195-XXX</b> BIOS Test aborted by user	1. <b>Information</b> 2. Re-start the test, if need to
<b>000-196-XXX</b> BIOS test halt, error threshold exceeded	1. <b>Depress F3 to review the log file. See "Viewing the Test Log" on page 4-8.</b> 2. Re-start the test to reset the log file.
<b>000-197-XXX</b> BIOS test warning	1. <b>Make sure component that is called out is enabled and/or connected</b> 2. Re-run test 3. Component that is called out in warning statement 4. Component under test

Diagnostic Error Code	FRU/Action
<b>000-198-XXX</b> BIOS test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>000-199-XXX</b> BIOS test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>000-250-XXX</b> BIOS APM failure	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>000-270-XXX</b> BIOS ACPI failure	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>001-000-XXX</b> System Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>001-00X-XXX</b> System Error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-01X-XXX</b> System Error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-024-XXX</b> System Addressing test failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-025-XXX</b> System Checksum Value error	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>001-026-XXX</b> System FLASH data error	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>001-027-XXX</b> System Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>001-032-XXX</b> System Device Controller failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-034-XXX</b> System Device Buffer Allocation failure	<ol style="list-style-type: none"> <li>1. <b>Reboot the system</b></li> <li>2. Flash the system</li> <li>3. Run memory test</li> <li>4. System board</li> </ol>
<b>001-035-XXX</b> System Device Reset condition detected	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-036-XXX</b> System Register error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>001-038-XXX</b> System Extension failure	<ol style="list-style-type: none"> <li>1. <b>Adapter card</b></li> <li>2. System board</li> </ol>
<b>001-039-XXX</b> System DMI data structure error	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>001-040-XXX</b> System IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Power-off/on system and re-test</b></li> <li>2. System board</li> </ol>
<b>001-041-XXX</b> System DMA failure	<ol style="list-style-type: none"> <li>1. <b>Power-off/on system and re-test</b></li> <li>2. System board</li> </ol>

Diagnostic Error Code	FRU/Action
<b>001-195-XXX</b> System Test aborted by user	1. <b>Information</b> 2. Re-start the test, if need to
<b>001-196-XXX</b> System test halt, error threshold exceeded	1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Re-start the test to reset the log file.
<b>001-197-XXX</b> System test warning	1. <b>Make sure component that is called out is enabled and/or connected</b> 2. Re-run test 3. Component that is called out in warning statement 4. Component under test
<b>001-198-XXX</b> System test aborted	1. <b>If a component is called out, make sure it is enabled and/or connected</b> 2. Flash the system and re-test 3. Go to “Undetermined Problems” on page 3-29
<b>001-199-XXX</b> System test failed, cause unknown	1. <b>Go to “Undetermined Problems” on page 3-29.</b> 2. Flash the system and re-test 3. Replace component under function test.
<b>001-250-XXX</b> System ECC error	1. <b>System board</b>
<b>001-254-XXX</b> <b>001-255-XXX</b> <b>001-256-XXX</b> <b>001-257-XXX</b> System DMA error	1. <b>System board</b>
<b>001-260-XXX</b> <b>001-264-XXX</b> System IRQ error	1. <b>System board</b>
<b>001-268-XXX</b> System IRQ1 failure	1. <b>device on IRQ1</b> 2. System board
<b>001-269-XXX</b> System IRQ2 failure	1. <b>device on IRQ2</b> 2. System board
<b>001-270-XXX</b> System IRQ3 failure	1. <b>device on IRQ3</b> 2. System board
<b>001-271-XXX</b> System IRQ4 failure	1. <b>device on IRQ4</b> 2. System board
<b>001-272-XXX</b> System IRQ5 failure	1. <b>device on IRQ5</b> 2. System board
<b>001-273-XXX</b> System IRQ6 (diskette drive) failure	1. <b>Diskette Cable</b> 2. Diskette drive 3. System board
<b>001-274-XXX</b> System IRQ7 failure	1. <b>device on IRQ7</b> 2. System board
<b>001-275-XXX</b> System IRQ8 failure	1. <b>device on IRQ8</b> 2. System board

<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>001-276-XXX</b> System IRQ9 failure	1. <b>device on IRQ9</b> 2. System board
<b>001-277-XXX</b> System IRQ10 failure	1. <b>device on IRQ10</b> 2. System board
<b>001-278-XXX</b> System IRQ11 failure	1. <b>device on IRQ11</b> 2. System board
<b>001-279-XXX</b> System IRQ12 failure	1. <b>device on IRQ12</b> 2. System board
<b>001-280-XXX</b> System IRQ13 failure	1. <b>device on IRQ13</b> 2. System board
<b>001-281-XXX</b> System IRQ14 (hard disk drive) failure	1. <b>Hard disk drive Cable</b> 2. Hard disk drive 3. System board
<b>001-282-XXX</b> System IRQ15 failure	1. <b>device on IRQ15</b> 2. System board
<b>001-286-XXX</b> <b>001-287-XXX</b> <b>001-288-XXX</b> System Timer failure	1. <b>System board</b>
<b>001-292-XXX</b> System CMOS RAM error	1. <b>Run Setup and re-test</b> 2. System board
<b>001-293-XXX</b> System CMOS Battery	1. <b>Battery</b> 2. System board
<b>001-298-XXX</b> System RTC date/time update failure	1. <b>Flash the system</b> 2. System board
<b>001-299-XXX</b> System RTC periodic interrupt failure	1. <b>System board</b>
<b>001-300-XXX</b> System RTC Alarm failure	1. <b>System board</b>
<b>001-301-XXX</b> System RTC Century byte error	1. <b>Flash the system</b> 2. System board
<b>005-000-XXX</b> Video Test Passed	1. <b>No action</b>
<b>005-00X-XXX</b> Video error	1. <b>Video card, if installed</b> 2. System board
<b>005-010-XXX</b> <b>005-011-XXX</b> <b>005-012-XXX</b> <b>005-013-XXX</b> Video Signal failure	1. <b>Video card, if installed</b> 2. System board
<b>005-016-XXX</b> Video Simple Pattern test failure	1. <b>Video Ram</b> 2. Video card, if installed 3. System board
<b>005-024-XXX</b> Video Addressing test failure	1. <b>Video card, if installed</b> 2. System board
<b>005-025-XXX</b> Video Checksum Value error	1. <b>Video card, if installed</b> 2. System board

Diagnostic Error Code	FRU/Action
<b>005-027-XXX</b> Video Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. Video drivers update</li> <li>3. Video card, if installed</li> <li>4. System board</li> </ol>
<b>005-031-XXX</b> Video Device Cable failure	<ol style="list-style-type: none"> <li>1. <b>Video cable</b></li> <li>2. Monitor</li> <li>3. Video card, if installed</li> <li>4. System board</li> </ol>
<b>005-032-XXX</b> Video Device Controller failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-036-XXX</b> Video Register error	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-038-XXX</b> System BIOS extension failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-040-XXX</b> Video IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-195-XXX</b> Video Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>005-196-XXX</b> Video test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>005-197-XXX</b> Video test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>005-198-XXX</b> Video test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>005-199-XXX</b> Video test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>005-2XX-XXX</b> <b>005-3XX-XXX</b> Video subsystem error	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>006-000-XXX</b> Diskette interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>006-0XX-XXX</b> Diskette interface error	<ol style="list-style-type: none"> <li>1. <b>Diskette drive Cable</b></li> <li>2. Diskette drive</li> <li>3. System board</li> </ol>
<b>006-195-XXX</b> Diskette interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>

Diagnostic Error Code	FRU/Action
<b>006-196-XXX</b> Diskette interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>006-197-XXX</b> Diskette interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>006-198-XXX</b> Diskette interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>006-199-XXX</b> Diskette interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>006-25X-XXX</b> Diskette interface Error	<ol style="list-style-type: none"> <li>1. <b>Diskette drive Cable</b></li> <li>2. Diskette drive</li> <li>3. System board</li> </ol>
<b>011-000-XXX</b> Serial port Interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>011-001-XXX</b> Serial port Presence	<ol style="list-style-type: none"> <li>1. <b>Remove external serial device, if present</b></li> <li>2. Run setup, enable port</li> <li>3. System board</li> </ol>
<b>011-002-XXX</b> <b>011-003-XXX</b> Serial port Timeout/Parity error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>011-013-XXX</b> <b>011-014-XXX</b> Serial port Control Signal/Loopback test failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>011-015-XXX</b> Serial port External Loopback failure	<ol style="list-style-type: none"> <li>1. <b>Wrap plug</b></li> <li>2. System board</li> </ol>
<b>011-027-XXX</b> Serial port Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup, enable port</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>011-03X-XXX</b> <b>011-04X-XXX</b> Serial port failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>011-195-XXX</b> Serial port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>

Diagnostic Error Code	FRU/Action
<b>011-196-XXX</b> Serial port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>011-197-XXX</b> Serial port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>011-198-XXX</b> Serial port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>011-199-XXX</b> Serial port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>011-2XX-XXX</b> Serial port signal failure	<ol style="list-style-type: none"> <li>1. <b>External serial device</b></li> <li>2. System board</li> </ol>
<b>014-000-XXX</b> Parallel port Interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>014-001-XXX</b> Parallel port Presence	<ol style="list-style-type: none"> <li>1. <b>Remove external parallel device, if present</b></li> <li>2. Run setup, enable port</li> <li>3. System board</li> </ol>
<b>014-002-XXX</b> <b>014-003-XXX</b> Parallel port Timeout/Parity error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>014-013-XXX</b> <b>014-014-XXX</b> Parallel port Control Signal/Loopback test failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>014-015-XXX</b> Parallel port External Loopback failure	<ol style="list-style-type: none"> <li>1. <b>Wrap plug</b></li> <li>2. System board</li> </ol>
<b>014-027-XXX</b> Parallel port Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup, enable port</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>014-03X-XXX</b> <b>014-04X-XXX</b> Parallel port failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>014-195-XXX</b> Parallel port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>014-196-XXX</b> Parallel port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>014-197-XXX</b> Parallel port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>014-198-XXX</b> Parallel port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>014-199-XXX</b> Parallel port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>014-2XX-XXX</b> <b>014-3XX-XXX</b> Parallel port failure	<ol style="list-style-type: none"> <li>1. <b>External parallel device</b></li> <li>2. System board</li> </ol>
<b>015-000-XXX</b> USB port Interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>015-001-XXX</b> USB port Presence	<ol style="list-style-type: none"> <li>1. <b>Remove USB Device(s) and re-test</b></li> <li>2. System board</li> </ol>
<b>015-002-XXX</b> USB port Timeout	<ol style="list-style-type: none"> <li>1. <b>Remove USB Device(s) and re-test</b></li> <li>2. System board</li> </ol>
<b>015-015-XXX</b> USB port External Loopback failure	<ol style="list-style-type: none"> <li>1. <b>Remove USB Device(s) and re-test</b></li> <li>2. System board</li> </ol>
<b>015-027-XXX</b> USB port Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Flash the system</b></li> <li>2. System board</li> </ol>
<b>015-032-XXX</b> USB port Device Controller failure	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>015-034-XXX</b> USB port buffer allocation failure	<ol style="list-style-type: none"> <li>1. <b>Reboot the system</b></li> <li>2. Flash the system</li> <li>3. Run memory test</li> <li>4. System board</li> </ol>
<b>015-035-XXX</b> USB port Reset condition detected	<ol style="list-style-type: none"> <li>1. <b>Remove USB Device(s) and re-test</b></li> <li>2. System board</li> </ol>
<b>015-036-XXX</b> USB port Register error	<ol style="list-style-type: none"> <li>1. <b>System board</b></li> </ol>
<b>015-040-XXX</b> USB port IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Run setup and check for conflicts</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>015-195-XXX</b> USB port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>015-196-XXX</b> USB port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>



Diagnostic Error Code	FRU/Action
<b>015-197-XXX</b> USB port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>015-198-XXX</b> USB port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>
<b>015-199-XXX</b> USB port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>018-000-XXX</b> PCI Card Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>018-0XX-XXX</b> PCI Card Failure	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>
<b>018-195-XXX</b> PCI Card Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>018-196-XXX</b> PCI Card test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See "Viewing the Test Log" on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>018-197-XXX</b> PCI Card test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>018-198-XXX</b> PCI Card test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>
<b>018-199-XXX</b> PCI Card test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>018-250-XXX</b> PCI Card Services error	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>
<b>020-000-XXX</b> PCI Interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>020-0XX-XXX</b> PCI Interface error	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>

Diagnostic Error Code	FRU/Action
<b>020-195-XXX</b> PCI Test aborted by user	<ol style="list-style-type: none"> <li><b>Information</b></li> <li>Re-start the test, if need to</li> </ol>
<b>020-196-XXX</b> PCI test halt, error threshold exceeded	<ol style="list-style-type: none"> <li><b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>Re-start the test to reset the log file.</li> </ol>
<b>020-197-XXX</b> PCI test warning	<ol style="list-style-type: none"> <li><b>Make sure component that is called out is enabled and/or connected</b></li> <li>Re-run test</li> <li>Component that is called out in warning statement</li> <li>Component under test</li> </ol>
<b>020-198-XXX</b> PCI test aborted	<ol style="list-style-type: none"> <li><b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>Flash the system and re-test</li> <li>Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>020-199-XXX</b> PCI test failed, cause unknown	<ol style="list-style-type: none"> <li><b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>Flash the system and re-test</li> <li>Replace component under function test.</li> </ol>
<b>020-262-XXX</b> PCI system error	<ol style="list-style-type: none"> <li><b>PCI card</b></li> <li>Riser card, if installed</li> <li>System board</li> </ol>
<b>025-000-XXX</b> IDE interface Test Passed	<ol style="list-style-type: none"> <li><b>No action</b></li> </ol>
<b>025-00X-XXX</b> <b>025-01X-XXX</b> IDE interface failure	<ol style="list-style-type: none"> <li><b>IDE signal cable</b></li> <li>Check power supply</li> <li>IDE device</li> <li>System board</li> </ol>
<b>025-027-XXX</b> IDE interface Configuration/Setup error	<ol style="list-style-type: none"> <li><b>IDE signal cable</b></li> <li>Flash the system</li> <li>IDE device</li> <li>System board</li> </ol>
<b>025-02X-XXX</b> <b>025-03X-XXX</b> <b>025-04X-XXX</b> IDE Interface failure	<ol style="list-style-type: none"> <li><b>IDE signal cable</b></li> <li>Check power supply</li> <li>IDE device</li> <li>System board</li> </ol>
<b>025-195-XXX</b> IDE interface Test aborted by user	<ol style="list-style-type: none"> <li><b>Information</b></li> <li>Re-start the test, if need to</li> </ol>
<b>025-196-XXX</b> IDE interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li><b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>Re-start the test to reset the log file.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>025-197-XXX</b> IDE interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>025-198-XXX</b> IDE interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>
<b>025-199-XXX</b> IDE interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>030-000-XXX</b> SCSI interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>030-00X-XXX</b> <b>030-01X-XXX</b> SCSI interface failure	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Check power supply</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-027-XXX</b> SCSI interface Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Flash the system</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-03X-XXX</b> <b>030-04X-XXX</b> SCSI interface error	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Check power supply</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-195-XXX</b> SCSI interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>030-196-XXX</b> SCSI interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See "Viewing the Test Log" on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>030-197-XXX</b> SCSI interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>030-198-XXX</b> SCSI interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>

Diagnostic Error Code	FRU/Action
<b>030-199-XXX</b> SCSI interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>035-000-XXX</b> RAID interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>035-0XX-XXX</b> RAID interface Failure	<ol style="list-style-type: none"> <li>1. <b>RAID signal cable</b></li> <li>2. RAID device</li> <li>3. RAID adapter card, if installed</li> <li>4. System board</li> </ol>
<b>035-195-XXX</b> RAID interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>035-196-XXX</b> RAID interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>035-197-XXX</b> RAID interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>035-198-XXX</b> RAID interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>035-199-XXX</b> RAID interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>071-000-XXX</b> Audio port Interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>071-00X-XXX</b> <b>071-01X-XXX</b> <b>071-02X-XXX</b> <b>Audio port error</b>	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>071-03X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Speakers</b></li> <li>2. Microphone</li> <li>3. Audio card, if installed</li> <li>4. System board</li> </ol>
<b>071-04X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Run Setup</b></li> <li>2. Audio card, if installed</li> <li>3. System board</li> </ol>
<b>071-195-XXX</b> Audio port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>

Diagnostic Error Code	FRU/Action
<b>071-196-XXX</b> Audio port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>071-197-XXX</b> Audio port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>071-198-XXX</b> Audio port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>071-199-XXX</b> Audio port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>071-25X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Speakers</b></li> <li>2. Audio card, if installed</li> <li>3. System board</li> </ol>
<b>080-000-XXX</b> Game Port interface Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>080-XXX-XXX</b> Game Port interface Error	<ol style="list-style-type: none"> <li>1. <b>Remove the game port device and re-test the system</b></li> </ol>
<b>080-195-XXX</b> Game Port interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>080-196-XXX</b> Game Port interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>080-197-XXX</b> Game Port interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>080-198-XXX</b> Game Port interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>080-199-XXX</b> Game Port interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>086-000-XXX</b> Mouse Port interface Test Passed	1. <b>No action</b>
<b>086-001-XXX</b> Mouse Port interface Presence	1. <b>Mouse</b> 2. System board
<b>086-032-XXX</b> Mouse Port interface Device controller failure	1. <b>Mouse</b> 2. System board
<b>086-035-XXX</b> Mouse Port interface Reset	1. <b>Mouse</b> 2. System board
<b>086-040-XXX</b> Mouse Port interface IRQ failure	1. <b>Run Setup</b> 2. Mouse 3. System board
<b>086-195-XXX</b> Mouse Port interface Test aborted by user	1. <b>Information</b> 2. Re-start the test, if need to
<b>086-196-XXX</b> Mouse Port interface test halt, error threshold exceeded	1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Re-start the test to reset the log file.
<b>086-197-XXX</b> Mouse Port interface test warning	1. <b>Make sure component that is called out is enabled and/or connected</b> 2. Re-run test 3. Component that is called out in warning statement 4. Component under test
<b>086-198-XXX</b> Mouse Port interface test aborted	1. <b>If a component is called out, make sure it is enabled and/or connected</b> 2. Flash the system and re-test 3. Go to “Undetermined Problems” on page 3-29
<b>086-199-XXX</b> Mouse Port interface test failed, cause unknown	1. <b>Go to “Undetermined Problems” on page 3-29.</b> 2. Flash the system and re-test 3. Replace component under function test.
<b>089-000-XXX</b> Microprocessor Test Passed	1. <b>No action</b>
<b>089-XXX-XXX</b> Microprocessor failure	1. <b>Microprocessor(s)</b> 2. System board
<b>089-195-XXX</b> Microprocessor Test aborted by user	1. <b>Information</b> 2. Re-start the test, if need to
<b>089-196-XXX</b> Microprocessor test halt, error threshold exceeded	1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Re-start the test to reset the log file.

Diagnostic Error Code	FRU/Action
<b>089-197-XXX</b> Microprocessor test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>089-198-XXX</b> Microprocessor test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>
<b>089-199-XXX</b> Microprocessor test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>170-000-XXX</b> Voltage Sensor(s) Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>170-0XX-XXX</b> Voltage Sensor(s) failure	<ol style="list-style-type: none"> <li>1. <b>Flash system</b></li> <li>2. System board</li> </ol>
<b>170-195-XXX</b> Voltage Sensor(s) Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>170-196-XXX</b> Voltage Sensor(s) test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See "Viewing the Test Log" on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>170-197-XXX</b> Voltage Sensor(s) test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>170-198-XXX</b> Voltage Sensor(s) test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to "Undetermined Problems" on page 3-29</li> </ol>
<b>170-199-XXX</b> Voltage Sensor(s) test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>170-250-XXX</b> <b>170-251-XXX</b> Voltage Sensor(s) Voltage limit error	<ol style="list-style-type: none"> <li>1. <b>Power supply</b></li> <li>2. System board</li> </ol>
<b>170-254-XXX</b> Voltage Sensor(s) Voltage Regulator Module error	<ol style="list-style-type: none"> <li>1. <b>Voltage Regulator Module (VRM)</b></li> <li>2. Microprocessor</li> <li>3. System board</li> </ol>
<b>175-000-XXX</b> Thermal Sensor(s) Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>

Diagnostic Error Code	FRU/Action
<b>175-0XX-XXX</b> Thermal Sensor(s) failure	<ol style="list-style-type: none"> <li>1. <b>Flash system</b></li> <li>2. System board</li> </ol>
<b>175-195-XXX</b> Thermal Sensor(s) Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Re-start the test, if need to</li> </ol>
<b>175-196-XXX</b> Thermal Sensor(s) test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Depress F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Re-start the test to reset the log file.</li> </ol>
<b>175-197-XXX</b> Thermal Sensor(s) test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and/or connected</b></li> <li>2. Re-run test</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>175-198-XXX</b> Thermal Sensor(s) test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure it is enabled and/or connected</b></li> <li>2. Flash the system and re-test</li> <li>3. Go to “Undetermined Problems” on page 3-29</li> </ol>
<b>175-199-XXX</b> Thermal Sensor(s) test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-29.</b></li> <li>2. Flash the system and re-test</li> <li>3. Replace component under function test.</li> </ol>
<b>175-250-XXX</b> <b>175-251-XXX</b> Thermal Sensor(s) limit error	<ol style="list-style-type: none"> <li>1. <b>Check fans</b></li> <li>2. Check Power supply</li> <li>3. Microprocessor</li> <li>4. System board</li> </ol>
<b>185-000-XXX</b> Asset Security Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>185-XXX-XXX</b> Asset Security failure	<ol style="list-style-type: none"> <li>1. <b>Assure Asset Security Enabled</b></li> <li>2. Flash system</li> <li>3. System board</li> </ol>
<b>185-278-XXX</b> Asset Security Chassis Intrusion	<ol style="list-style-type: none"> <li>1. <b>C2 Cover Switch</b></li> <li>2. System board</li> </ol>
<b>201-000-XXX</b> System Memory Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>201-XXX-XXX</b> System Memory error	<ol style="list-style-type: none"> <li>1. <b>Replace the memory module called out by the test</b></li> <li>2. System board</li> </ol>
<b>202-000-XXX</b> System Cache Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>202-XXX-XXX</b> System Cache error	<ol style="list-style-type: none"> <li>1. <b>Cache, if removable</b></li> <li>2. System board</li> <li>3. Microprocessor</li> </ol>
<b>206-000-XXX</b> Diskette Drive Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>



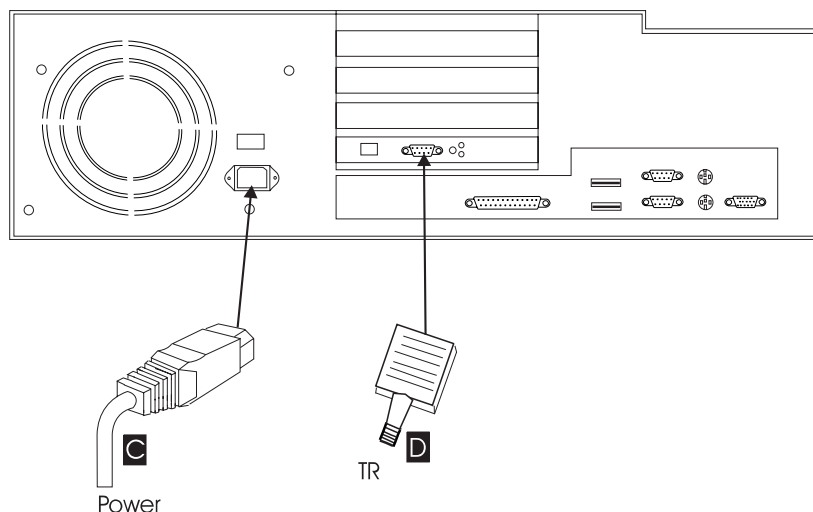
<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>206-XXX-XXX</b> Diskette Drive error	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Diskette drive</li> <li>4. System board</li> </ol>
<b>215-000-XXX</b> CD-ROM Drive Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>215-XXX-XXX</b> CD-ROM Drive error	<ol style="list-style-type: none"> <li>1. <b>CD-ROM Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. CD-ROM drive</li> <li>4. System board</li> </ol>
<b>217-000-XXX</b> Hard Disk Drive Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>217-25X-XXX</b> <b>217-26X-XXX</b> Hard Disk Drive (IDE) error	<ol style="list-style-type: none"> <li>1. <b>Hard Disk Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Hard Disk drive (IDE)</li> <li>4. System board</li> </ol>
<b>217-28X-XXX</b> <b>217-29X-XXX</b> Hard Disk Drive (SCSI) error	<ol style="list-style-type: none"> <li>1. <b>Hard Disk Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Hard Disk drive (SCSI)</li> <li>4. SCSI adapter card</li> <li>5. System board</li> </ol>
<b>220-000-XXX</b> Hi-Capacity Cartridge Drive Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>220-XXX-XXX</b> Hi-Capacity Cartridge Drive error	<ol style="list-style-type: none"> <li>1. <b>Remove the Hi-Capacity Cartridge Drive and re-test the system</b></li> </ol>
<b>301-000-XXX</b> Keyboard Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>301-XXX-XXX</b> Keyboard error	<ol style="list-style-type: none"> <li>1. <b>Keyboard</b></li> <li>2. Check and test Mouse</li> <li>3. System board</li> </ol>
<b>302-000-XXX</b> Mouse Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>302-XXX-XXX</b> Mouse error	<ol style="list-style-type: none"> <li>1. <b>Mouse</b></li> <li>2. Check and test Keyboard</li> <li>3. System board</li> </ol>
<b>303-000-XXX</b> Joystick Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>303-XXX-XXX</b> Joystick error	<ol style="list-style-type: none"> <li>1. <b>Remove the Joystick and re-test the system</b></li> </ol>
<b>305-000-XXX</b> Monitor DDC Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>
<b>305-250-XXX</b> Monitor DDC self test failure	<ol style="list-style-type: none"> <li>1. <b>Run Setup to enable DDC</b></li> <li>2. Cable</li> <li>3. Monitor</li> <li>4. Video card</li> <li>5. System board</li> </ol>
<b>415-000-XXX</b> Modem Test Passed	<ol style="list-style-type: none"> <li>1. <b>No action</b></li> </ol>

Diagnostic Error Code	FRU/Action
<b>415-XXX-XXX</b> Modem error	1. <b>Remove the Modem and re-test the system</b>

## Chapter 5. Network Node Processor FRU / Display Exchange

### Removing and Installing Network Node Processor FRU

1. Switch OFF the display and the network node processor using their respective power ON/OFF switch located on the front panel.
2. On the rear of the network node processor disconnect all the cables present.

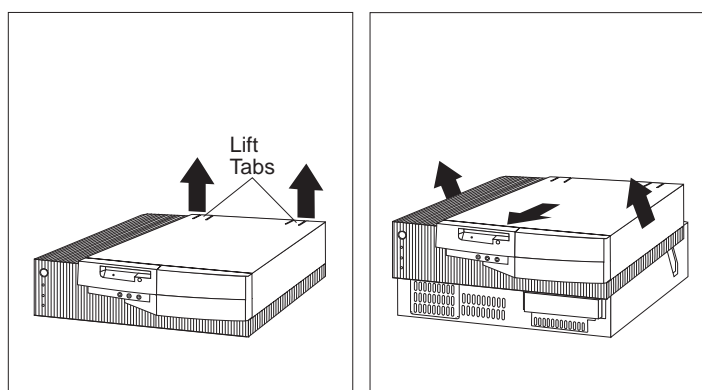


3. If your network node processor is installed in the controller expansion go to Step 4. Otherwise go to Step 5.
4. Slide out the network node processor from the rack and install it on a table to continue the FRUs removal. If you have any problem to slide out the network node processor from the controller expansion refer to "Removing the 6275 From the Controller Expansion" on page D-13, then continue with the following steps.

#### Warning

Be careful the weight of the processor is about 12 kg.

5. Open the network node processor using the following figure.



Unlock cover from back of the system unit before removing cover.

6. Some FRUs need a special procedure or attention. Use the following table to select the appropriate procedure.

**Important**

Each time you change a FRU, check the presence of jumpers. Install the jumpers on the new FRU as they were on the defective FRU.

<b>Network Node Processor FRU to Exchange</b>	<b>Action</b>
<b>Battery</b>	Go to "Battery Exchange" on page 5-3.
<b>Board</b>	Go to "Board Exchange" on page 5-4.
<b>CD-ROM</b>	Go to "CD-ROM Exchange" on page 5-8.
<b>Diskette Drive</b>	Go to "Diskette Drive Exchange" on page 5-9.
<b>Hard Disk Drive</b>	Go to "Hard Disk Drive Exchange" on page 5-7.
<b>LAN Adapter</b>	Go to "LAN Adapter Exchange" on page 5-10.
<b>Processor</b>	Go to "Processor Exchange" on page 5-6.
<b>Other FRU</b>	Go to "Other FRUs Exchange" on page 5-11.

## Battery Exchange

### Safety

Refer to Appendix A, "Safety Information" on page A-1.

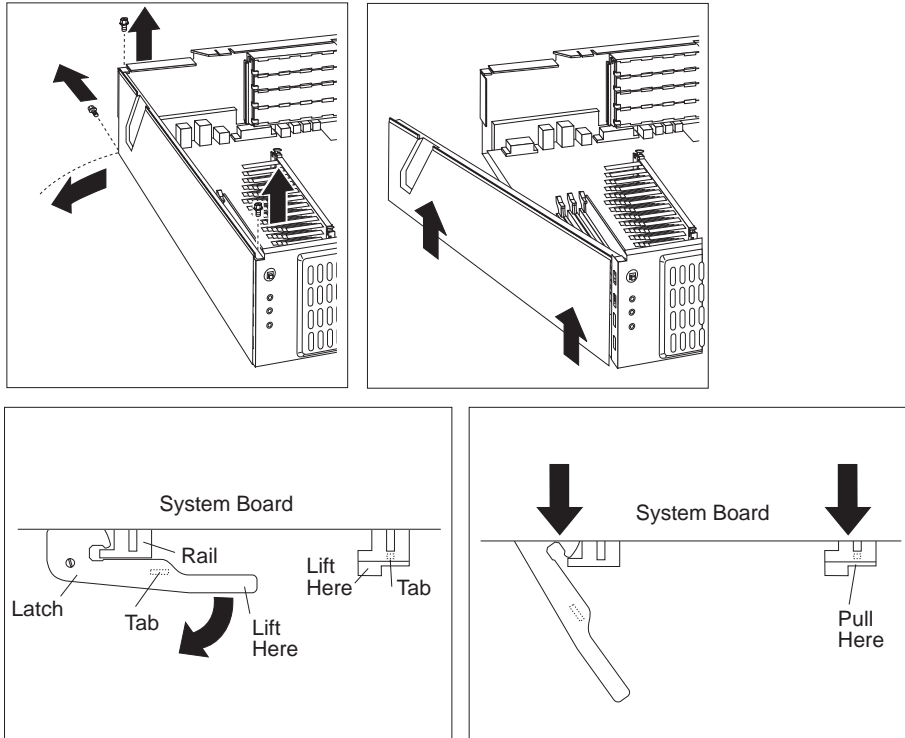
1. Locate the battery on the board.
2. Note the orientation of the battery on the system board and remove it.
3. Install the new battery.
4. Re-install network node processor cover.
5. Go to "After FRU Exchange" on page 5-12.

## Board Exchange

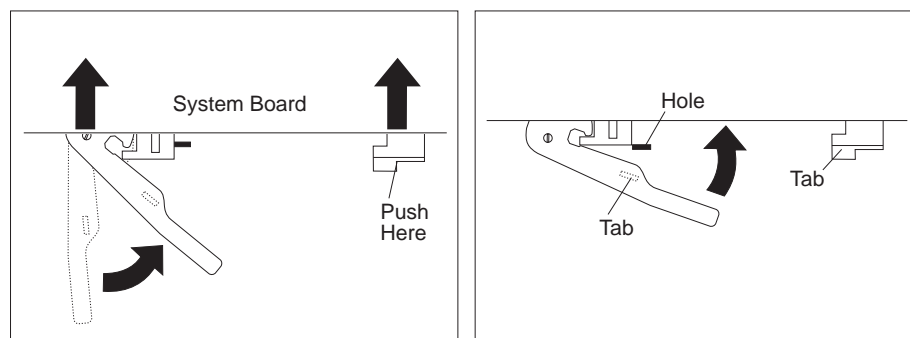
### Note

A new system board comes without microprocessor, no memory options on it. You must transfer all such components from the system board being removed.

1. Remove the system board using the following figures.



2. Unpack the new system board.
3. Remove the processor from the old system board and install it on the new system board.
4. Remove any of the following installed options on the old system board, and install them on the new system board.
  - External cache memory and cache tag RAM
  - Memory modules
  - Extended video memory
5. Ensure that the new system board jumper/switch settings match the old system board jumper/switch settings.
6. Re-install the system board using the following figures.



7. Re-install the network node processor cover.
8. Go to “After FRU Exchange” on page 5-12.

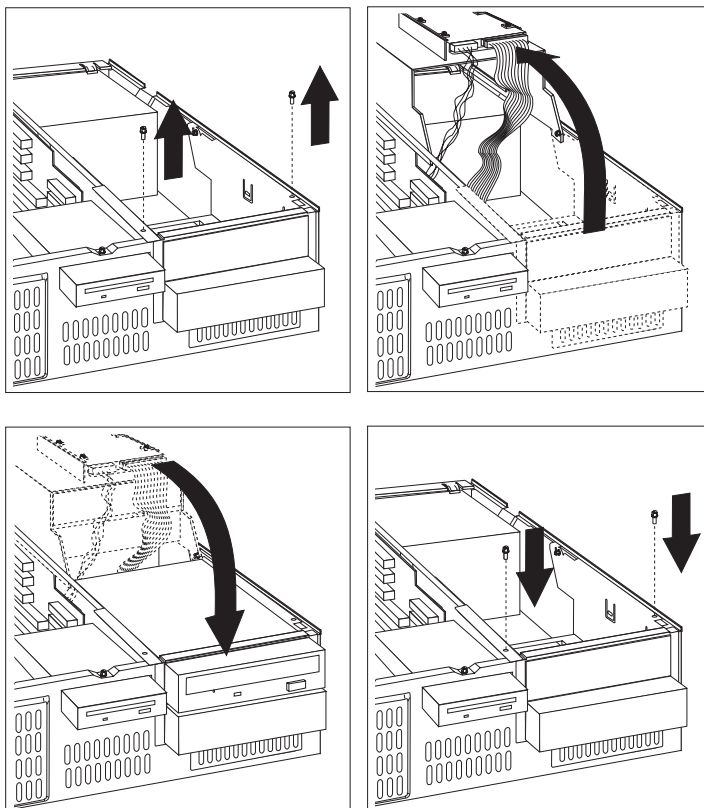
## Processor Exchange

1. Locate the processor on the board (for details see "Network Node Processor (Type 6275) Pentium II, Pentium III System Board" on page F-4).
2. Note the orientation of the processor on the system board and remove it.
3. Unpack and install the new processor on the system board..
4. Re-install network node processor cover.
5. Go to "After FRU Exchange" on page 5-12.



## Hard Disk Drive Exchange

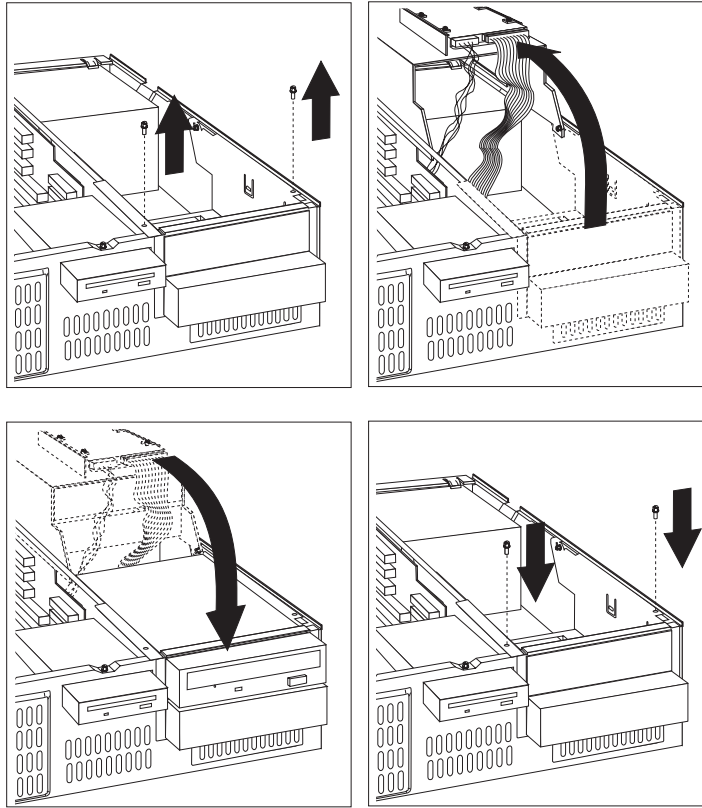
1. Locate the hard disk drive in the bottom of the drive cage.
2. Using the following figures:



- a. Remove the two screws (one on each side of the drive cage).
  - b. Rotate the drive cage to the rear.
  - c. Unplug the cables from the hard disk drive.
  - d. Remove the screws which secure the hard disk drive in the drive cage.
  - e. Unpack the new hard disk drive.
  - f. Check the jumper settings on the new hard disk drive and set them to correspond to the old hard disk drive settings. Otherwise see "Hard Disk Drive Jumper Settings" on page 3-37.
  - g. Install and secure the new hard disk drive into the drive cage using the screws previously removed.
  - h. Re-plug the cables previously removed.
  - i. Rotate the drive cage at its initial position.
  - j. Secure the drive cage with the two screws previously removed.
3. Re-install the network node processor cover.
  4. Go to "After FRU Exchange" on page 5-12.

## CD-ROM Exchange

1. Locate the CD-ROM on the top of the drive cage.
2. Using the following figures:



- a. Remove the two screws (one on each side of the drive cage).
  - b. Rotate the drive cage to the rear.
  - c. Unplug the cables from the CD-ROM drive.
  - d. Remove the four screws which secure the CD-ROM drive in the drive cage.
  - e. Unpack the new CD-ROM drive.
  - f. Check the jumper settings on the new CD-ROM drive and set them to correspond to the old CD-ROM drive settings. Otherwise see "CD-ROM, PD/CD-ROM Drive Jumper Settings" on page 3-38.
  - g. Install and secure the new CD-ROM drive into the drive cage using the four screws previously removed.
  - h. Re-plug the cables previously removed.
  - i. Rotate the drive cage at its initial position.
  - j. Secure the drive cage with the two screws previously removed.
3. Re-install the service processor cover.
  4. Go to "After FRU Exchange" on page 5-12.

## Diskette Drive Exchange

1. Remove the diskette drive:
  - a. Unplug the cables at the rear of the diskette drive.
  - b. On the front frame remove the screw.
  - c. Slide out the diskette support assembly, then remove the diskette drive from its support.
  - d. Unpack the diskette drive and secure it on its support assembly.
  - e. Slide the diskette support assembly into the front frame.
  - f. Secure the diskette assembly with the screw previously removed.
  - g. Replug the cables previously removed.
2. Re-install the network node processor cover.
3. Go to "After FRU Exchange" on page 5-12.

## LAN Adapter Exchange

1. Locate the LAN adapter card.
2. Remove the screw that maintains the retainer on the rear of the computer.
3. Unplug the LAN cable from the rear of the card.
4. Unplug the LAN adapter card from the riser card.
5. Unpack and install the new LAN adapter card.
6. Install the retainer and secure it with the screw previously removed.
7. Plug the cable previously removed to the rear of the LAN adapter card.
8. Re-install the network node processor cover.
9. Go to "After FRU Exchange" on page 5-12.

## Other FRUs Exchange

1. Locate the FRU to exchange.
2. With the help of figures given in “Network Node Processor Exploded View” on page F-1 remove the FRU.
3. Unpack and install the new FRU.
4. Re-install the network node processor cover.
5. Go to “After FRU Exchange” on page 5-12.

---

## After FRU Exchange

1. For Setting up the network node processor after FRU exchange use the following steps:
  - a. If the network node processor was installed in a controller rack continue with Step 1b. Otherwise go to Step 1c.
  - b. Slide the network node processor into the rack. If you have any problem to slide the network node processor into the controller expansion refer to “Installing the 6275 into the Controller Expansion” on page D-12, then continue with the following steps.
  - c. At the rear of the network node processor re-connect all the cable previously removed.
2. Use the following table to find the procedure you need to follow after exchanging an FRU.

Network Node Processor FRU to Exchange	Action
Battery Board	Go to “After Battery or Board Exchange” on page 5-13.
Hard Disk Drive	Go to “After Hard Disk Drive Exchange” on page 5-18.
LAN Adapter	Go to “After LAN Adapter Exchange” on page 5-14.
Other FRUs	Go to “After Other FRUs Exchange” on page 5-21.

## After Battery or Board Exchange

You are here after battery or board exchange.

1. Power ON the network node processor and its attached display.
2. A count of computer memory appears at the upper-left corner of the display.
3. If an error is detected, a message is displayed requesting an action. Select **Continue**, then press **Enter**.
4. Follow the prompts to continue until the **Configuration/Setup Utility** window is displayed.
5. On the **Configuration/Setup Utility** window the area where the configuration has been modified is pointed by an arrow. Refer to "Network Node Processor Configuration / Setup Utility" on page F-8 to check the configuration and correct it if necessary.
6. At the end of configuration, a message asks you if you want to save your changes.
7. Select **Yes** and press **Enter** to reboot the network node processor.
8. Go to Chapter 6, "CE Leaving Procedure" on page 6-1.

## After LAN Adapter Exchange

You are here after LAN adapter card exchange.

### Important

For this procedure be sure that the LAN cable **is not connected** to the LAN adapter card.

1. Insert the **Token-Ring Adapter Card Configuration** diskette in the network node processor.
2. Power ON the network node processor and the attached display.
3. Wait until the following window is displayed:

```
LANAID V2.21 for IBM Auto/Turbo ISA Adapter

MAC Address          Alternate Format
XX-XX-XX-XX-XX-XX   XX-XX-XX-XX-XX

      Select a function Below

      - Adapter Configuration
      - Software Installation
      - Diagnostics

Exit   Help
```

4. Using the **Tab** key select the **Adapter Configuration**, then press **Enter**.
5. The following window is displayed

**Note:** The values given here are for references as it could be slightly different depending on the card.

```
View Adapter Configuration

Configurable          |          Hardware

Select <Suggest> or <Change> to make changes to the configuration below
Then press <Store> to store these changes to the adapter.

Mode          Enhanced      Adapter Plug and Play      Automatic
Remote IPL:    Enabled       Interrupt:                  15
Data Rate:     16 MBps       I/O Address:               EFC-EFF
Auto Sens      Enabled       ROM Address                 C8000-C9FFF
Bus Width      16 bits       RAM Address

Suggest      Change      Defaults      Store
Done         Cancel      Help
```

6. Using the **Tab** key select the **Change** and press **Enter**.
7. The following window is displayed.



Change Configuration Parameters

Adapters Mode
|
Plug and Play
|
Other Parameters

Select each mode for a detailed description

Adapter Modes

- Enhanced Modes
- Auto 16 Mode
- ISA 16 Mode

OK
Cancel
Help

8. Using the **Up** and **Down** keys select the **ISA 16 Mode** ( note that the response time is very slow) then press simultaneously **Alt** and **P** keys to select the **Plug and Play** window.

9. The following window is displayed.

Change Configuration Parameters

Adapters Mode
|
Plug and Play
|
Other Parameters

Make any Changes to the configuration, then select <OK>

- Plug and Play Automatic Configuration
- Manual (locked) Configuration for Plug and Play systems
- Manual Configuration for no Plug and Play (legacy) systems

OK
Cancel
Help

10. Select the **Manual Configuration for no Plug and Play (legacy) systems**, using the tab key select **Interrupt**, and using the arrow key, select interrupt:

**7**

11. Press simultaneously the **Alt** and **R** keys.

12. The following window is displayed.

Change Configuration Parameters

Remote IPL
Data Rates

o Enable
o Disable

o 16 Mbps
o 4 Mbps

Auto Sense
Bus Wide

o Enable
o Disable

o 16 Mbps
o 8 Mbps

OK
Cancel
Help

13. Using the **Up**, **Down**, and **Tab** keys select:

- Remote IPL: **Disable**
- Data Rates: **16 Mbps**
- Auto Sense: **Disable**
- Bus Wide: **16 bits**

Select **OK** and press **Enter**.

14. The following window is displayed.

View Adapter Configuration

Configurable	Hardware
Select <Suggest> or <Change> to make changes to the configuration below Then press <Store> to store these changes to the adapter.	
Mode	ISA 16
Remote IPL:	Disabled
Data Rate:	16 MBps
Auto Sens	Disabled
Bus Width	16 bits
Adapter Plug and Play	Manual (legacy)
Interrupt:	7
I/O Address:	A20-A23
ROM Address	CA000-CBFFF
RAM Address	C8000-C9FFF
<div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>Suggest</span> <span>Change</span> <span>Defaults</span> <span>Store</span> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>Done</span> <span>Cancel</span> <span>Help</span> </div>	

15. Using the **Up** and **Down** keys select the **Store**, then press **Enter**.

16. The adapter configuration is stored. Wait until the following window is displayed.

Storing Configuration

The adapter configuration settings that you have chosen are now stored.

NOTE: Changes made to the adapter do not become effective until your computer is powered OFF and back ON: A reboot will not activate the changes.

OK

17. Press **Enter**.

18. The following window is displayed.

View Adapter Configuration

Configurable	Hardware
Select <Suggest> or <Change> to make changes to the configuration below Then press <Store> to store these changes to the adapter.	
Mode	ISA 16
Remote IPL:	Disabled
Data Rate:	16 MBps
Auto Sens	Disabled
Bus Width	16 bits
Adapter Plug and Play	Manual (legacy)
Interrupt:	7
I/O Address:	A20-A23
ROM Address	CA000-CBFFF
RAM Address	C8000-C9FFF
<div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>Suggest</span> <span>Change</span> <span>Defaults</span> <span>Store</span> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>Done</span> <span>Cancel</span> <span>Help</span> </div>	

19. If not selected, using the **Tab** key, select **Done**, then press **Enter**.
20. The following window is displayed.

LANAID V2.21 for IBM Auto/Turbo ISA Adapter

MAC Address	Alternate Format
xx-xx-xx-xx-xx-xx	xx-xx-xx-xx-xx

Select a function Below

Adapter Configuration

Software Installation

Diagnostics

Exit    Help

21. Using the **Tab** key, select **Exit**, then press **Enter**.
22. The following window is displayed.

LANAID

This will exit LANAID

If you have made configuration changes to your adapter, you must Power OFF your computer for the changes to be become effective. A reboot will not activate the changes.

Please remove any diskettes and restart your computer.  
Select <OK> to exit or <Cancel> to return to LANAID.

OK                  Cancel

23. Using the **Tab** key, select **OK**, then press **Enter** and remove the diskette.
24. Power OFF the network node processor.
25. Reconnect the LAN adapter cable to the rear of the LAN adapter card.
26. Go to Chapter 6, "CE Leaving Procedure" on page 6-1.

## After Hard Disk Drive Exchange

You are here after hard disk drive exchange.

1. Insert the **Diagnostic Diskette**
2. Power On the service processor and its attached display.
3. Do not press **F1** when the icon appears.
4. Several messages are displayed. Wait until the following window is displayed.

```
Diagnostics - Interactive Tests - Hardware Infos - Utility - quit - F1=Help
```

```
PC-DOCTOR 1.9 Copyright 1998 Watergate Software. All rights Reserved
```

```
Diagnostic tests that check the functionality of your PC.  
Use the Cursor keys and ESC to move in menus. Press ENTER to select.
```

5. Select the **Diagnostics** option in the title bar and press **Enter**.
6. The following window is displayed:

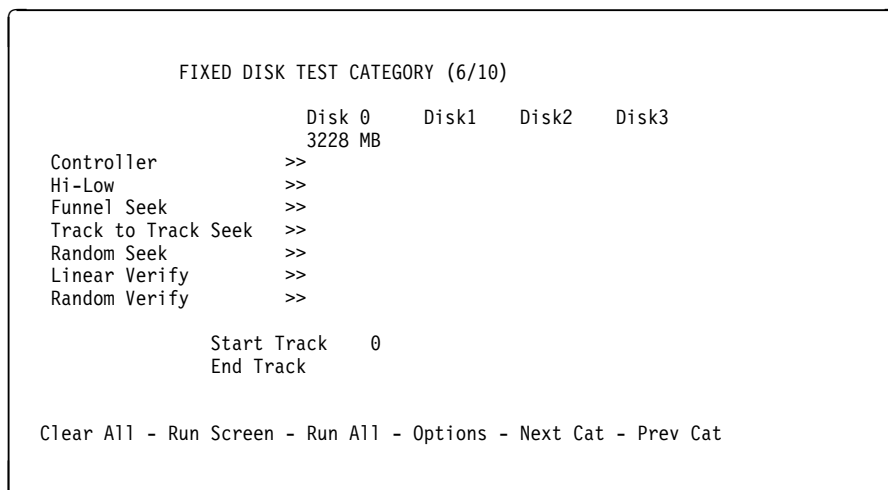
```
Diagnostics - Interactive Tests - Hardware Infos - Utility - quit - F1=Help
```

```
Run Normal Test  
Run Quick Test  
CPU/Coprocessor  
System Board  
Video Adapter  
Serial Ports  
Parallels Ports  
Fixed Disks  
Diskette Drives  
Other Devices  
Memory Tests - Full  
Memory Tests - Quick
```

```
PC-DOCTOR 1.9 Copyright 1998 Watergate Software. All rights Reserved
```

```
Use the Cursor keys and ESC to move in menus. Press ENTER to select.
```

7. Select the **Fixed Disks** option, then press **Enter**.
8. The following window is displayed:



9. Select the **Clear All** option to remove all the chevrons >>.
10. With the arrow keys and the space bar select the test that you want to run on the disk. At each selection a chevron >> is displayed.
11. Select the **Run Screen** option at the bottom of the window. All the tests previously selected are started.

When the hard disk has been successfully tested, the **Fixed Disk Test Category** window is again displayed. The test result appears in front of each selected test.

12. Is the diagnostic error free?
  - No** Restart the problem determination.
  - Yes** You must restore the network node processor hard disk after its replacement. Continue with Step 13.
13. Press **esc** for exit from the test window.
14. Select **Quit** in the title bar, then press **Enter**.
15. Select **Exit Diags**, then press **Enter**. The following appears on the Screen:
 

```
a:\>
```
16. Return on the **service processor** console to load the licensed internal code on the NNP, using the following procedure:
  - a. Return to the **MOSS-E View** window.
  - b. Double click on the **3746-900** or **3746-950** icon.
  - c. On the **3746-9x0 Menu** select the **Network Node Processor (NNP) Management** option.
  - d. On the **Network Node Processor (NNP) management** window double click on the **Install/change/Restore LIC/NNP** option.
  - e. The **3746-900/NNP Licensed Internal Code (LIC) Management** window is displayed.
  - f. Select the NNP (A or B), then click on **Restore LIC on NNP**
  - g. On the following window click on **OK**
  - h. Follow the prompts to insert the **Network Node Processor Diskette Installation** in the **service processor** then click on **OK**.

- i. Follow the prompts to insert the **Network Node Processor Diskette Installation** in the *network node processor* then click on **OK**.
  - j. The **3746-900/NNP Licensed Internal Code (LIC) Management** window is displayed with a message for waiting (Installation duration is about 30 minutes).
  - k. When installation is complete a message warns you to remove the **Network Node Processor Diskette Installation** from the *network node processor* then click on **OK**.
  - l. A new message indicates that the "NNP LIC Restoration, Operation Successfully Completed", click on **OK**.
  - m. The **3746-900/NNP Licensed Internal Code (LIC)** is displayed, click on **Close** to return to the **MOSS-E View** window.
17. Then go to Chapter 6, "CE Leaving Procedure" on page 6-1.

## After Other FRUs Exchange

1. Run the diagnostics on the network node processor see "Starting the IBM PC Enhanced Diagnostics Program" on page 4-4.
2. Is the diagnostic error free?

**No** Restart the problem determination.

**Yes** Return the network node processor to the customer, then go to Chapter 6, "CE Leaving Procedure" on page 6-1.

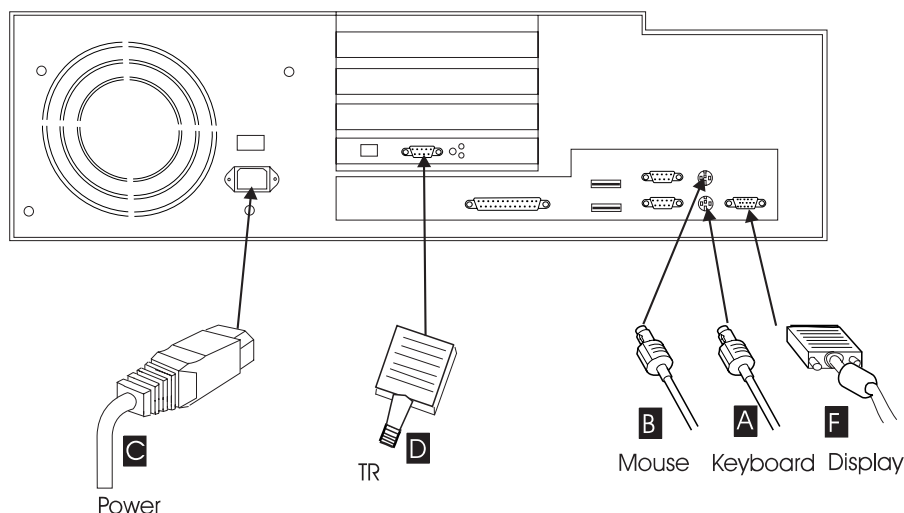




## Chapter 6. CE Leaving Procedure

### Check List

- 1** If you have installed a display and keyboard on the network node processor continue with Step 2 , otherwise go to Step 7
- 2** Refer to “**Network Node Processor Configuration / Setup Utility**” on page F-8 and check that:
  - a. In window **3** the following option:  
Mouse (Not Installed)
  - b. In window **4** the following option:  
Keyboardles Operation Mode (enabled)
- 3** Leave the configuration/Setup utility using the prompts.
- 4** Power OFF the network node processor.
- 5** Disconnect the display, the mouse and the keyboard from the rear of the network node processor.



- 6** Continue with Step 7 .
- 7** Check that:
  - a** The network node processor is properly installed.
  - b** All the cables previously removed are properly connected (except display, mouse, and keyboard cable).

- 8** Power ON the network node processor and check that the IML is complete and linked with the service processor.
- 9** At the beginning of the problem determination, did you modify the "Remote Support Facility" parameters, using the procedure described in the *Maintenance Information Procedure* for 3745 and 3746-900, or in the *Service Guide* for 3746-950?
- Yes**        Go to Step 10.  
**No**         Go to Step 11.

- 10** Modify the **Remote Support Facility** parameters using the following steps:
- a** On the "MOSS-E VIEW" window, double click on the service processor icon.
  - b** The "Service Processor Menu" window is displayed.
  - c** Click on the "Configuration Management" option.
  - d** Double click on the "Manage Remote Operations" option.
  - e** On the "Remote Operation Management" window, select the "Remote operations authorization" option and click on "OK".
  - f** On the "Remote Support Facility" window, select the two following options:
    - "Enable Remote Support Facility"
    - "Generate alerts"and click on "OK".
  - g** Click on "Cancel" to return to "Service Processor Menu", then click on "Function" and "Exit" to return to the "MOSS-E View" window.
  - h** On the "MOSS-E VIEW" window, click on "Program" in the action bar.
  - i** Click on "Log off MOSS-E".
  - j** Continue with Step 11.
- 11** You should use the following list to ensure that the machine is in suitable condition for customer operation and that call information is recorded.
- a** If previously, you have worked on 3745 or 3746, be sure to have restore them at a correct status for customer application (MOSS online, 3746 online, FRU active in CDF-E).
  - b** Ask the customer to restart his application.
  - c** If you have a problem, call your support for assistance

---

## Appendix A. Safety Information

The following section contains the safety information that you need to be familiar with before servicing an IBM mobile computer.

---

### General Safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Ensure you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. ***Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.***
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

**Remember:** Metal objects are good electrical conductors.

- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

# Electrical Safety

Observe the following rules when working on electrical equipment.

## Important

Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has *exposed* electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

**Remember:** Another person must be there to switch off the power, if necessary.

- Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

**Remember:** There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.

- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
  - Do not service the following parts *with the power on* when they are removed from their normal operating places in a machine:
    - Power supply units
    - Pumps
    - Blowers and fans
    - Motor generators
- and similar units. (This practice ensures correct grounding of the units.)
- If an electrical accident occurs:
    - **Use caution; do not become a victim yourself.**
    - **Switch off power.**
    - **Send another person to get medical aid.**
  - Asset ID allows the computer to be scanned by various radio frequency emitting devices supplied by independent companies. Asset ID is intended for use only with radio frequency equipment that meets ANSI/IEEE C95.1 1992 RF Radiation Limits.

## Safety Inspection Guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
  - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
  - b. The power cord should be the appropriate type as specified in the parts listings.
  - c. Insulation must not be frayed or worn.
4. Remove the cover.
5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.

6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

## Handling Electrostatic Discharge-Sensitive Devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

### Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note:** The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the AC plug on AC-operated computers.

## Grounding Requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

---

## Safety Notices (Multi-lingual Translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Brazilian/Portuguese
- Chinese
- French
- German
- Italian
- Korean
- Spanish



## DANGER

**To avoid a shock hazard, do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**

### **To avoid shock hazard:**

- **The power cord must be connected to a properly wired and earthed receptacle.**
- **Any equipment to which this product will be attached must also be connected to properly wired receptacles.**

**When possible, use one hand to connect or disconnect signal cables to prevent a possible shock from touching two surfaces with different electrical potentials.**

**Electrical current from power, telephone, and communications cables is hazardous. To avoid shock hazard, connect and disconnect cables as described following when installing, moving, or opening covers of this product or attached devices.**

### **To Connect**

1. Turn Everything OFF.
2. First, attach all cables to devices.
3. Attach signal cables to receptacles.
4. Attach power cord(s) to outlet.
5. Turn device ON.

### **To Disconnect**

1. Turn Everything OFF.
2. First, remove power cord(s) from outlet.
3. Remove signal cables from receptacles.
4. Remove all cables from devices.

NOTE: In the UK, by law, the telephone cable must be connected after the power cord.

NOTE: In the UK, the power cord must be disconnected after the telephone cable.





**Caution:**

When replacing the battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

**Do not:**

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



**Caution:**

When a CD-ROM drive is installed, note the following.

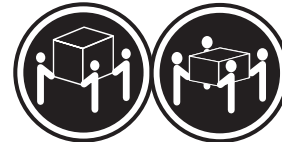
Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

Removing the covers of the CD-ROM drive could result in exposure to hazardous laser radiation. There are no serviceable parts inside the CD-ROM drive. Do not remove the CD-ROM drive covers.

**DANGER**

Some CD-ROM drives contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



≥32 kg  
(70.5  
lbs)

≥55 kg  
(121.2  
lbs)

**Caution:**

Use safe lifting practices when lifting your machine.



**Caution:**

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunications systems, networks, and modems before you open the server covers, unless instructed otherwise in the installation and configuration procedures.



## PERIGO

**Para evitar choques elétricos, não conecte ou desconecte nenhum cabo, nem efetue instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.**

### **Para evitar choques elétricos:**

- **O cabo de alimentação deve ser conectado a um receptáculo corretamente instalado e aterrado.**
- **Todos os equipamentos aos quais este produto será conectado devem também ser conectados a receptáculos corretamente instalados.**

**Quando possível, utilize uma das mãos para conectar ou desconectar cabos de sinal, para evitar um possível choque ao tocar duas superfícies com potenciais elétricos diferentes.**

**A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar choques elétricos, conecte e desconecte os cabos conforme descrito a seguir, ao instalar, movimentar ou abrir tampas deste produto ou de dispositivos conectados.**

### **Para Conectar**

1. **DESLIGUE** tudo.
2. **Conecte primeiro todos os cabos nos dispositivos.**
3. **Conecte os cabos de sinal nos receptáculos.**
4. **Conecte o(s) cabo(s) de alimentação nas tomadas.**
5. **LIGUE o dispositivo.**

### **Para Desconectar**

1. **DESLIGUE** tudo.
2. **Remova primeiro o(s) cabo(s) de alimentação das tomadas.**
3. **Remova os cabos de sinal dos receptáculos.**
4. **Remova todos os cabos dos dispositivos.**



**cuidado:**

Ao substituir a bateria, utilize apenas o Número de Peça IBM 33F8354 ou um tipo de bateria equivalente recomendado pelo fabricante. Se seu sistema possuir um módulo com uma bateria de lítio, substitua-o apenas pelo mesmo tipo de módulo, produzido pelo mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada e descartada de forma adequada.

**Não:**

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte.

Descarte a bateria conforme requerido pelas disposições e regulamentações locais.



**cuidado:**

Quando uma unidade de CD-ROM estiver instalada, observe o seguinte.

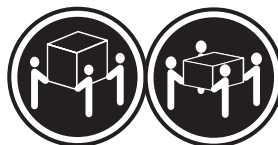
A utilização de controles ou ajustes ou a execução de procedimentos diferentes daqueles especificados nesta publicação pode resultar em exposição perigosa à radiação.

A remoção das tampas da unidade de CD-ROM pode resultar em exposição a radiação perigosa de laser. Não existem peças que possam ser consertadas no interior da unidade de CD-ROM. Não remova as tampas da unidade de CD-ROM.

## PERIGO

Algumas unidades de CD-ROM contêm um diodo de laser da Classe 3A ou da Classe 3B. Observe o seguinte.

Radiação de laser quando aberto. Não olhe diretamente para o feixe de laser, não olhe diretamente com instrumentos óticos, e evite exposição direta ao raio.



≥32 kg  
(70,5  
lbs)

≥55 kg  
(121,2  
lbs)

**cuidado:**

Utilize práticas seguras para levantamento de peso ao levantar sua máquina.



**cuidado:**

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar ferimentos pessoais ou danos aos equipamentos, desconecte os cabos de alimentação, sistemas de telecomunicação, redes e modems antes de abrir as tampas do servidor, a menos que receba outras instruções nos procedimentos de instalação e configuração.

声明 1



危险！

为避免电击危险，请不要在暴风雨期间连接或断开任何电缆，或是进行此产品的安装、维护或重新配置操作。

为避免电击危险：

- 电源线必须连接到适当的电线及接地插座。
- 此产品将要连接的所有设备也必须连接到正确接线的插座上。

如果可能，请使用一只手连接或断开连接信号电缆，以避免在接触两个具有不同电势的表面时遭到电击。

电源线、电话线以及通信电缆中的电流非常危险。为避免电击，请在安装、移动或打开本产品或连接设备的外盖时，按照下述步骤连接或断开电缆。

**要连接电缆**

1. 关闭所有设备。
2. 首先将所有电缆与设备连接。
3. 将信号线连接到插座。
4. 将电源线连接到电源插座。
5. 打开设备。

**要断开电缆**

1. 关闭所有设备。
2. 首先从电源插座拔下电源线。
3. 从插座拔下信号电缆。
4. 从设备上拔下所有电缆。

声明 2



注意！

当更换电池时，仅可使用 IBM 部件号为 33F8354 的产品或由制造商推荐的同等电池。如果系统中有包含锂电池的模块，则只能使用由相同制造商制造的相同类型模块更换。该电池含有锂，如果使用、操作或处理不当会发生爆炸。

**不要：**

- 将其投入或浸于水中
- 加热超过100°C (212°F)
- 修理或拆卸

应按照当地法规和条例对此电池进行处理。

声明 3



注意！

在已安装 CD-ROM 驱动器的情况下，请注意下面的内容。

不遵循此处指定的控制、调整、或操作过程的操作将可能导致危险的辐射泄漏。

取下 CD-ROM 驱动器的外盖会导致危险的激光辐射泄漏。CD-ROM 驱动器内没有可以使用的部件。请不要取下 CD-ROM 驱动器的外盖。

声明 4

危险！

一些 CD-ROM 驱动器中包含内置的 3A 类或 3B 类激光二极管。请注意下述内容。

打开驱动器会产生激光辐射。请不要凝视激光束，请不要使用光学仪器直接观看激光束，同时也要避免人体直接暴露在激光束下。

声明 5



32 kg (70.5 磅)



55 kg (121.2 磅)

注意！

搬运机器时，请进行安全搬运操作。

声明 10



注意！

电源线、电话线以及通信电缆中的电流非常危险。为避免人身伤害或设备损坏，除非在安装和配置过程中特别指明，请在打开服务器外盖前断开已连接的全部电源线、电信系统、网络及调制解调器。

• 聲明 1



危險

為了避免雷擊，在閃電期間，請勿連接或拔掉本裝置上的任何電纜線，或請勿安裝、維修或重新架構本產品。

為了避免雷擊：

- 電源線必須連接到接線及接地正確的插座。
- 本產品所連接的設備也必須連接到接線正確的插座。

儘可能使用單手來連接或拔掉信號電纜，以避免因接觸兩不同電位的平面，而受到電擊。

電源、電話及通信電纜上均有電流通過。為了避免電擊，在安裝、移動本產品，或開啓本產品的蓋子或與本產品連接之裝置的蓋子時，請依照下列「連接」及「拔掉」電纜線的步驟操作。

連接

1. 關掉所有開關。
2. 首先，將所有電纜線連接到裝置。
3. 將信號電纜連接到信號插座。
4. 將電源線連接到電源插座。
5. 開啓裝置電源。

拔掉

1. 關掉所有開關。
2. 首先，自電源插座拔掉電源線。
3. 拔掉信號插座上的所有信號電纜。
4. 拔掉裝置上的所有電纜線。

• 聲明 2



注意：

更換電池時，只可使用 IBM 零件編號 33F8354 的電池，或廠商建議的相當類型的電池。如您系統中的模組含有鋰電池，更換時，請使用相同廠商製造的相同模組類型。如未正常使用、處理或捨棄含有鋰的電池時，可能會造成爆炸。

嚴禁：

- 丟入或浸入水中
- 加熱超過攝氏 100 度（華氏 212 度）
- 修補或拆解

處理廢棄電池時，請遵照當地法令規章處理。

• 聲明 3



注意：

安裝光碟機時，請注意下列事項：

不依此處所指示的控制、調整或處理步驟，恐有導致輻射之虞。

移開光碟機蓋子，恐有導致雷射輻射之虞。光碟機中沒有需要維修的部分。請勿移開光碟機的蓋子。

• 聲明 4



危險

光碟機含有內嵌式 Class 3A 或 Class 3B 雷射二極體時，請注意下列事項：

開啓時會產生雷射輻射。請勿凝視光束，不要使用光學儀器直接觀察，且應避免直接暴露在光束下。

• 聲明 5



>= 32 公斤 (70.5 磅)



>= 55 公斤 (121.2 磅)

注意：

提昇機器時，請使用安全提昇措施。

• 聲明 10



注意：

電源、電話及通信電纜上均有電流通過。在安裝及架構之時，若非專家指導，為了避免人員受傷、設備受損，在開啓伺服器蓋子之前，請切斷電源線、電信系統、網路及數據機。



## **DANGER**

**Pour éviter tout risque de choc électrique, ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.**

**Pour éviter tout risque de choc électrique :**

- **Les cordons d'alimentation du présent produit et de tous les appareils qui lui sont connectés doivent être branchés sur des socles de prise de courant correctement câblés et mis à la terre.**

**Afin d'éviter tout risque de choc électrique provenant d'une différence de potentiel de terre, n'utilisez qu'une main, lorsque cela est possible, pour connecter ou déconnecter les cordons d'interface.**

**Le courant électrique passant dans les câbles de communication, ou les cordons téléphoniques et d'alimentation peut être dangereux. Pour éviter tout risque de choc électrique, lorsque vous installez ou que vous déplacez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.**

### **Connexion**

1. Mettez les unités hors tension.
2. Commencez par brancher tous les cordons sur les unités.
3. Branchez les câbles d'interface sur les prises.
4. Branchez les cordons d'alimentation sur un socle de prise de courant.
5. Mettez les unités sous tension.

### **Déconnexion**

1. Mettez les unités hors tension.
2. Commencez par débrancher les cordons alimentation des socles de prise de courant.
3. Débranchez les câbles d'interface des prises.
4. Débranchez tous les câbles des unités.



**attention:**

Remplacez la pile usagée par une pile de référence identique exclusivement - voir la référence IBM - ou par une pile équivalente recommandée par le fabricant. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et présente donc un risque d'explosion en cas de mauvaise manipulation ou utilisation.

- Ne la jetez pas à l'eau.
- Ne l'exposez pas à une température supérieure à 100 °C.
- Ne cherchez pas à la réparer ou à la démonter.

Pour la mise au rebut, reportez-vous à la réglementation en vigueur.



**attention:**

Si une unité de CD-ROM est installée, prenez connaissance des informations suivantes :

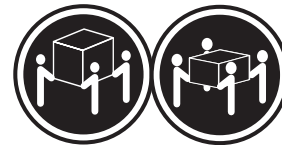
Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent document.

Pour éviter une exposition directe au rayon laser, n'ouvrez pas l'unité de CD-ROM. Vous ne pouvez effectuer aucune opération de maintenance à l'intérieur.

**DANGER**

Certaines unités de CD-ROM contiennent une diode laser de classe 3A ou 3B. Prenez connaissance des informations suivantes :

Rayonnement laser lorsque le carter est ouvert. Évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques. Évitez une exposition directe au rayon.



≥32 kg

≥55 kg

**attention:**

Ce produit pèse un poids considérable. Faites-vous aider pour le soulever.



**attention:**

Le courant électrique circulant dans les câbles de communication et les cordons téléphoniques et d'alimentation peut être dangereux. Pour votre sécurité et celle de l'équipement, avant de retirer les carters du serveur, mettez celui-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui le relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).



## **VORSICHT**

**Aus Sicherheitsgründen bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.**

### **Aus Sicherheitsgründen:**

- **Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**
- **Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**

**Signalkabel möglichst einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potential zu vermeiden.**

**Elektrische Spannungen von Netz-, Telefon- und Datenübertragungsleitungen sind gefährlich. Um einen Stromschlag zu vermeiden, nur nach den Anweisungen arbeiten, die für Installation, Transport oder Öffnen von Gehäusen dieses Produkts oder angeschlossenen Einheiten gelten.**

### **Kabel anschließen**

1. Alle Geräte ausschalten und Netzstecker ziehen.
2. Zuerst alle Kabel an Einheiten anschließen.
3. Signalkabel an Anschlußbuchsen anschließen.
4. Netzstecker an Steckdose anschließen.
5. Gerät einschalten.

### **Kabel lösen**

1. Alle Geräte ausschalten.
2. Zuerst Netzstecker von Steckdose lösen.
3. Signalkabel von Anschlußbuchsen lösen.
4. Alle Kabel von Einheiten lösen.





**achtung:**

Eine verbrauchte Batterie nur durch eine Batterie mit der IBM Teilenummer 33F8354 oder durch eine vom Hersteller empfohlene Batterie ersetzen. Wenn Ihr System ein Modul mit einer Lithium-Batterie enthält, ersetzen Sie es immer mit dem selben Modultyp vom selben Hersteller. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

**Die Batterie nicht**

- mit Wasser in Berührung bringen.
- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.



**achtung:**

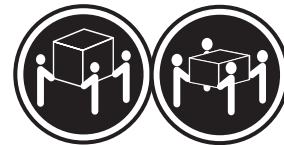
Wenn ein CD-ROM-Laufwerk installiert ist, beachten Sie folgendes. Steuer- und Einstellelemente sowie Verfahren nur entsprechend den Anweisungen im vorliegenden Handbuch einsetzen. Andernfalls kann gefährliche Laserstrahlung auftreten.

Das Entfernen der Abdeckungen des CD-ROM-Laufwerks kann zu gefährlicher Laserstrahlung führen. Es befinden sich keine Teile innerhalb des CD-ROM-Laufwerks, die vom Benutzer gewartet werden müssen. Die Verkleidung des CD-ROM-Laufwerks nicht öffnen.

**VORSICHT**

Manche CD-ROM-Laufwerke enthalten eine eingebaute Laserdiode der Klasse 3A oder 3B. Die nachfolgend aufgeführten Punkte beachten.

Laserstrahlung bei geöffneter Tür. Niemals direkt in den Laserstrahl sehen, nicht direkt mit optischen Instrumenten betrachten und den Strahlungsbereich meiden.



≥32 kg

≥55 kg

**achtung:**

Beim Anheben der Maschine die vorgeschriebenen Sicherheitsbestimmungen beachten.



**achtung:**

An Netz-, Telefon- und Datenleitungen können gefährliche elektrische Spannungen anliegen. Um eine Gefährdung des Benutzers oder Beschädigung des Geräts zu vermeiden, ist der Server auszuschalten. Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Servergehäuses zu unterbrechen (sofern in Installations- und Konfigurationsanweisungen nicht anders angegeben).



## PERICOLO

**Per evitare il pericolo di scosse elettriche durante i temporali, non collegare o scollegare cavi, non effettuare l'installazione, la manutenzione o la riconfigurazione di questo prodotto.**

**Per evitare il pericolo di scosse elettriche:**

- **collegare il cavo di alimentazione ad una presa elettrica correttamente cablata e munita di terra di sicurezza;**
- **collegare qualsiasi apparecchiatura collegata a questo prodotto ad una presa elettrica correttamente cablata e munita di terra di sicurezza.**

**Quando possibile, collegare o scollegare i cavi di segnale con una sola mano per evitare il rischio di scosse derivanti dal contatto con due superfici a diverso potenziale elettrico.**

**La corrente elettrica circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare scosse elettriche, collegare e scollegare i cavi come descritto quando si effettuano l'installazione, la rimozione o l'apertura dei coperchi di questo prodotto o durante il collegamento delle unità.**

### Per collegare

1. **SPEGNERE** tutti i dispositivi.
2. Collegare prima tutti i cavi alle unità.
3. Collegare i cavi di segnale alle prese.
4. Collegare il(i) cavo(i) di alimentazione alla presa elettrica.
5. **ACCENDERE** le unità.

### Per scollegare

1. **SPEGNERE** tutti i dispositivi.
2. Rimuovere prima il(i) cavo(i) di alimentazione dalla presa elettrica.
3. Rimuovere i cavi di segnale dalle prese.
4. Rimuovere tutti i cavi dalle unità.

**ATTENZIONE:**

Quando si sostituisce la batteria, utilizzare solo una batteria IBM o batterie dello stesso tipo o di tipo equivalente consigliate dal produttore. Se il sistema di cui si dispone è provvisto di un modulo contenente una batteria al litio, sostituire tale batteria solo con un tipo di modulo uguale a quello fornito dal produttore. La batteria contiene litio e può esplodere se utilizzata, maneggiata o smaltita impropriamente.

**Evitare di:**

- Gettarla o immergerla in acqua
- Riscaldarla ad una temperatura superiore ai 100° C
- Cercare di ripararla o smaltirla

Smaltire secondo la normativa in vigore (D.Lgs 22 del 5/2/97) e successive disposizioni nazionali e locali.

**ATTENZIONE:**

Quando è installata un'unità CD-ROM, notare quanto segue:

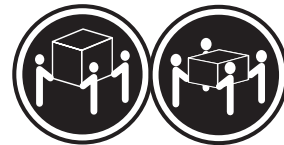
L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.

L'apertura di un'unità CD-ROM può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità CD-ROM non vi sono parti su cui effettuare l'assistenza tecnica. Non rimuovere i coperchi dell'unità CD-ROM.

**PERICOLO**

Alcune unità CD-ROM contengono all'interno un diodo laser di Classe 3A o Classe 3B. Prestare attenzione a quanto segue:

Aperto l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione diretta al fascio.



≥32 kg

≥55 kg

**ATTENZIONE:**

Durante il sollevamento della macchina seguire delle norme di sicurezza.

**ATTENZIONE:**

La corrente circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare situazioni pericolose per le persone o danneggiamenti all'apparecchiatura, scollegare i cavi di alimentazione, i sistemi di telecomunicazioni, le reti e ed i modem prima di aprire i coperchi del server se non diversamente indicato nelle procedure di installazione e configurazione.



#### 위험

전기 충격을 피하려면 날씨나 날씨가 나쁠 때(예: 눈 또는 비가 오거나 천둥 번개가 칠 때)는 케이블을 연결하거나 끊지 않도록 하고 이 제품의 설치, 유지보수 또는 재구성 등의 작업을 수행하지 않도록 하십시오.

전기 충격을 피하려면 다음과 같아야 합니다.

- 고압선은 적절한 배선 및 접지 상태의 콘센트로 연결되어야 합니다.
- 이 제품이 접속될 모든 장비도 적절한 배선 상태의 콘센트로 연결되어야 합니다.

다른 전원을 가진 두 표면을 만졌을 때 발생할 수 있는 전기 충격을 피하려면 한 손으로 신호선을 연결하거나 끊으십시오.

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다. 전기 충격을 피하려면 이 제품이나 접속 장치를 설치, 이동 및 덮개를 열 때 다음 설명에 따라 케이블을 연결하고 끊도록 하십시오.

#### 연결하려면

1. 모든 스위치를 켜다.
2. 먼저 모든 케이블을 장치에 연결한다.
3. 신호선을 콘센트에 연결한다.
4. 전원을 콘센트에 연결한다.
5. 장치 스위치를 켜다.

#### 연결해제하려면

1. 모든 스위치를 끈다.
2. 먼저 모든 케이블을 장치에 제거한다.
3. 신호선을 콘센트에서 제거한다.
4. 장치에서 모든 케이블을 제거한다.



#### 주의:

배터리를 교체할 때는 IBM 부품 번호 &PN. 또는 제조업체에서 추천하는 동등한 유형의 배터리를 사용하십시오. 시스템에 리튬 배터리를 포함하는 모듈이 있으면 이것은 동일한 제조업체에서 생산된 동일한 모듈 유형으로만 교체하십시오. 배터리에는 리튬이 포함되어 있으므로 제대로 사용, 처리 또는 처분하지 않으면 폭발할 수 있습니다.

다음은 주의하십시오.

- 먼지거나 물에 담그지 않도록 하십시오.
- 100°C(212°F) 이상으로 가열하지 않도록 하십시오.
- 수리하거나 분해하지 않도록 하십시오.

지역 법령이나 규정의 요구에 따라 배터리를 처분하십시오.



#### 주의:

CD-ROM 드라이브가 설치되어 있으면 다음 사항을 명심하십시오.

여기에서 지정하지 않은 방식으로 CD-ROM 드라이브를 제거 또는 조절하거나 다른 절차로 사용하면 위험한 방사능 노출이 발생할 수 있습니다.

CD-ROM 드라이브의 덮개를 제거하면 위험한 레이저 방사능이 노출될 수 있습니다.

CD-ROM 드라이브 내에는 정비할 수 있는 부품이 없습니다. CD-ROM 드라이브 덮개를 제거하지 않도록 하십시오.

#### 위험

일부 CD-ROM 드라이브에는 클래스 3A 또는 3B 레이저 2급 진공관(다이오드)이 들어 있습니다. 다음 사항을 명심하십시오.

열면 레이저 방사능이 노출됩니다. 광선을 주시하거나 광학 기계를 직접 쳐다보지 않도록 하고 광선에 노출되지 않도록 하십시오.



32kg(70.5 파운드)



55kg(121.2 파운드)

#### 주의:

기계를 들 때는 안전하게 들어 올리십시오.



#### 주의:

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다. 설치 및 구성 절차에 다른 지시가 없으면, 다치거나 장비 손상이 생기지 않게 하기 위해 서버 덮개를 열기 전에 접속된 전선, 원격 통신 시스템, 네트워크 및 모뎀의 연결을 끊으십시오.



## PELIGRO

**Para evitar una posible descarga eléctrica, no conecte ni desconecte los cables ni lleve a cabo ninguna operación de instalación, de mantenimiento o de reconfiguración de este producto durante una tormenta eléctrica.**

**Para evitar una posible descarga:**

- **El cable de alimentación debe conectarse a un receptáculo con una instalación eléctrica correcta y con toma de tierra.**
- **Los aparatos a los que se conecte este producto también deben estar conectados a receptáculos con la debida instalación eléctrica.**

**Cuando sea posible, utilice una sola mano para conectar o desconectar los cables de señal a fin de evitar una posible descarga al tocar dos superficies con distinto potencial eléctrico.**

**La corriente eléctrica de los cables de comunicaciones, teléfono y alimentación puede resultar peligrosa. Para evitar una posible descarga, siga las indicaciones de conexión y desconexión de los cables siempre que tenga que instalar, mover o abrir las cubiertas de este producto o de los dispositivos acoplados.**

### Instrucciones de conexión

1. Apague todos los componentes (OFF).
2. En primer lugar, conecte todos los cables a los dispositivos.
3. Conecte los cables de señal a los receptáculos.
4. Conecte los cables de alimentación a las tomas.
5. Encienda el dispositivo (ON).

### Instrucciones de desconexión

1. Encienda todos los componentes (ON).
2. En primer lugar, retire los cables de alimentación de las tomas.
3. Retire los cables de señal de los receptáculos.
4. Retire todos los cables de los dispositivos.



### percaución:

**Al cambiar la batería, utilice únicamente la batería IBM Número de pieza 33F8354 o un tipo de batería equivalente recomendado por el fabricante. Si el sistema tiene un módulo que contiene una batería de litio, sustitúyalo únicamente por el mismo tipo de módulo del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.**

### *Lo que no debe hacer*

- **Tirar o sumergir el producto en agua.**
- **Exponer el producto a una temperatura superior a 100°C.**
- **Reparar o desmontar el producto.**

**Cuando quiera desechar la batería, siga las disposiciones y reglamentaciones locales.**



**percaución:**

Cuando instale una unidad de CD-ROM, tenga en cuenta la siguiente información.

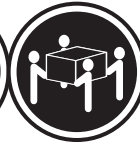
Si se llevan a cabo controles o ajustes o se utilizan métodos que no se atengan a lo aquí especificado, se puede producir una exposición peligrosa a las radiaciones.

Si se retiran las cubiertas de la unidad de CD-ROM, se puede producir una peligrosa exposición a radiaciones de láser. Dentro de la unidad de CD-ROM no existen piezas reparables. No retire las cubiertas de la unidad de CD-ROM.

## PELIGRO

Algunas unidades de CD-ROM tienen incorporado un diodo de láser de Clase 3A o de Clase 3B. Tenga en cuenta la siguiente información.

Cuando la unidad está abierta se generan emisiones de rayos láser. No dirija la mirada al haz, no lo observe directamente con instrumentos ópticos y evite la exposición directa.



≥32 kg

≥55 kg

**percaución:**

Alce la máquina con cuidado; el sobrepeso podría causar alguna lesión.



**percaución:**

La corriente eléctrica de los cables de comunicaciones, de teléfono y de alimentación puede resultar peligrosa. Para evitar posibles lesiones o daños del aparato, desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems antes de abrir las cubiertas del servidor, salvo que se indique lo contrario en las instrucciones de las operaciones de instalación y configuración.

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## Appendix B. Specifications 6275

The model specifications was determined in controlled acoustical environments according to procedures specified by the American National Standards Institute (ANSI) S12.10 and ISO 7779, and are reported in accordance with ISO 9296. Actual sound pressure levels in you location might differ from the average values stated because of room reflections and other nearby noise sources. The declared sound power levels indicate an upper limit, below which a large proportion of machines will operate.

Feature	Description
Size	Depth: 450 mm (17.7 in.) Height: 128 mm (5.0 in.) Width: 450 mm (17.7 in.)
Weight	Minimum: 9.9 kg (22.0 lb) Maximum: 11.3 kg (25.0 lb)(Note 1)
Environment	Air temperature: <ul style="list-style-type: none"><li>• System on: 10° to 32°C (50° to 90°F)</li><li>• System off: 10° to 43°C (50° to 110°F)</li></ul> Humidity: <ul style="list-style-type: none"><li>• System on: 8% to 80%</li><li>• System off: 8% to 80%</li></ul> Maximum altitude: 2134 m(7000 ft)
Heat Output	Approximate heat output in BTUs per hour: <ul style="list-style-type: none"><li>• Minimum: 245 BTU (70 watts)</li><li>• Maximum: 700 BTU (204 watts)(Note 2)</li></ul>
Electrical Input	Sine-wave input (50 to 60 Hz) required. Low range input voltage: <ul style="list-style-type: none"><li>• Minimum: 90 V ac</li><li>• Maximum: 137 V ac</li></ul> High range input voltage: <ul style="list-style-type: none"><li>• Minimum: 180 V ac</li><li>• Maximum: 265 V ac</li></ul> Input kVA (approximately): <ul style="list-style-type: none"><li>• Minimum: 0.08 kVA</li><li>• Maximum: 0.52 kVA</li></ul>
Airflow	Approximately 0.56 cubic meters/minute (20 CFM)

Feature	Description
Acoustical Noise Emission Values	<p>Average sound pressure levels:</p> <p>At operator position:</p> <ul style="list-style-type: none"> <li>• 37 dB operating</li> <li>• 34 dB idle</li> </ul> <p>At bystander position (1 meter):</p> <ul style="list-style-type: none"> <li>• 32 dB operating</li> <li>• 29 dB idle</li> </ul> <p>Declared (upper limit) sound power levels:</p> <ul style="list-style-type: none"> <li>• 4.9 bels operating</li> <li>• 4.5 bels idle</li> </ul>

**Notes:**

1. Maximum configuration weight depends on options installed. Figures above are system fully populated with options.
2. Maximum power and heat specifications are based on the 145-watt maximum capacity of the system power supply.
3. For additional information, see the *ISO Supplier's Declaration* available from IBM.



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## Appendix C. Parameter Worksheet

The worksheet in this appendix lists the MOSS-E parameters needed during the NNP installation.

When applicable, default parameter values are included (in parentheses) in the tables.

### Definition of Service LAN IP Addresses

For details, refer to chapter 'Service LAN IP Addresses (MOSS-E)' in *3745 Communication Controller Models A and 3746 Models 900 and 950: Planning Guide*, GA33-0457.

<i>Table C-1. For the Service Processor</i>	
IP address	(192.9.200.1)
Subnet mask	(255.255.255.240)

<i>Table C-2. For the Network Node Processor-A</i>	
IP address	(192.9.200.2)
Subnet mask	(255.255.255.240)

<i>Table C-3. For the Network Node Processor-B</i>	
IP address	(192.9.200.3)
Subnet mask	(255.255.255.240)

<i>Table C-4. For the 3746 NN</i>	
IP address	(192.9.200.4)
Subnet mask	(255.255.255.240)



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## Appendix D. Controller Expansion Component Locations

If you want more information about:	Refer to
<ul style="list-style-type: none"><li>• Positioning the units in the front side of the controller expansion</li><li>• Positioning the units in the rear side of the controller expansion</li><li>• Installing captive nuts and brackets (for 7585 or 6275)</li><li>• Installing captive nuts for LCBs</li><li>• Installing captive nuts for 8229s</li><li>• Installing captive nuts and brackets for MAE</li><li>• Installing brackets for processor type 7585 or 6275</li><li>• Example of units installation (SP &amp; NNP type 6275)</li><li>• Example of units installation (SP &amp; NNP type 6275 + MAE)</li><li>• Example of units installation (SP type 7585 NNP type 6275)</li><li>• Example of units installation (SP type 7585 NNP type 6275 + MAE)</li><li>• Example of units installation (SP Type 3172 NNP type 6275)</li><li>• Connecting the units to the ac Outlet Distribution Box.</li></ul>	<ul style="list-style-type: none"><li>• Figure D-1 on page D-2</li><li>• Figure D-2 on page D-3</li><li>• Figure D-3 on page D-4</li><li>• Figure D-4 on page D-5</li><li>• Figure D-5 on page D-6</li><li>• Figure D-6 on page D-7</li><li>• Figure D-7 on page D-8</li><li>• Figure D-8 on page D-9</li><li>• Figure D-9 on page D-9</li><li>• Figure D-10 on page D-10</li><li>• Figure D-11 on page D-10</li><li>• Figure D-12 on page D-11</li><li>• Figure D-13 on page D-11</li></ul>

Use this drawing to setup the **units** on the **front side** of the controller expansion, for the units that can be installed on the rear, refer to Figure D-2 on page D-3.

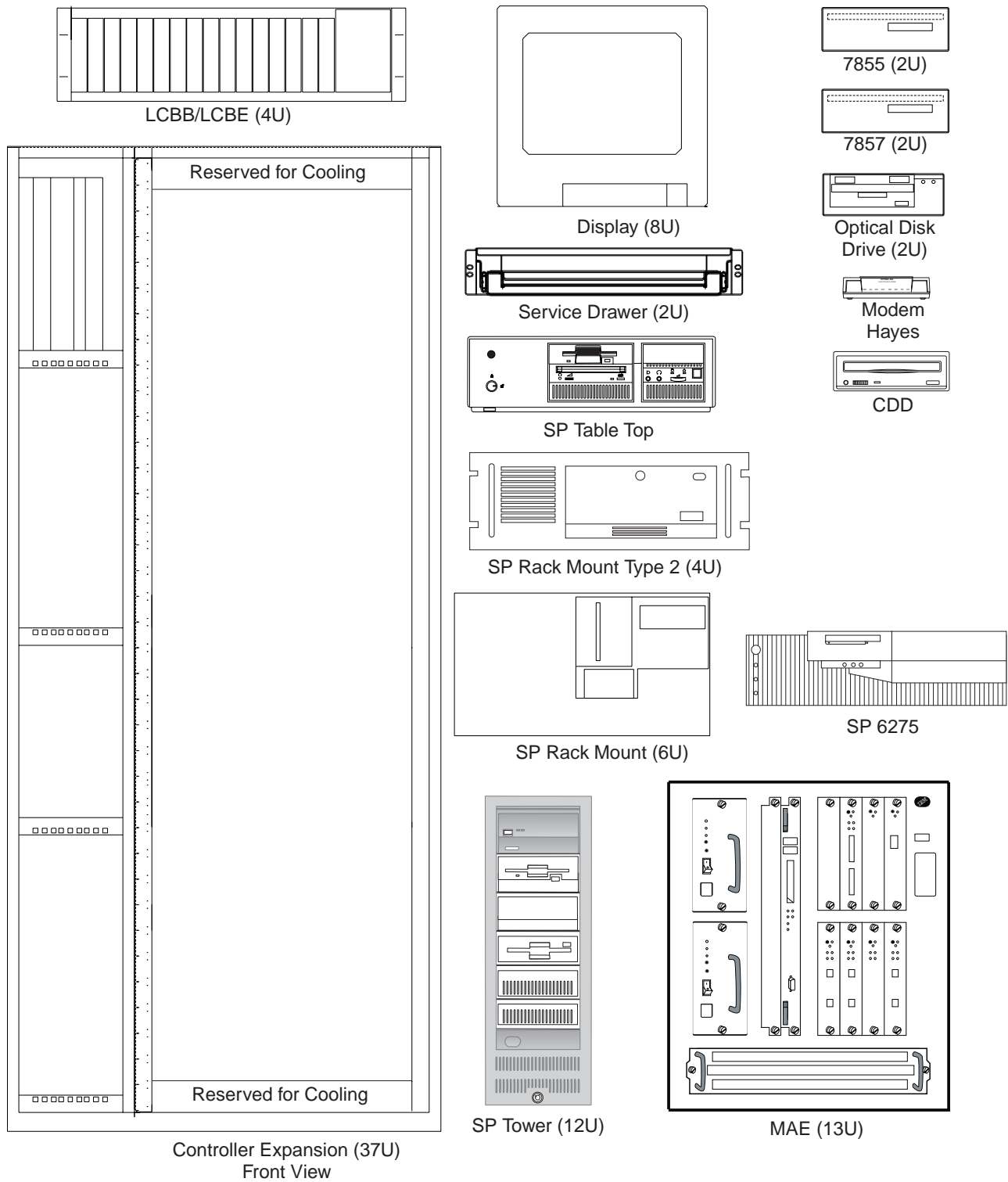


Figure D-1. Controller Expansion Inventory Chart (Front View).

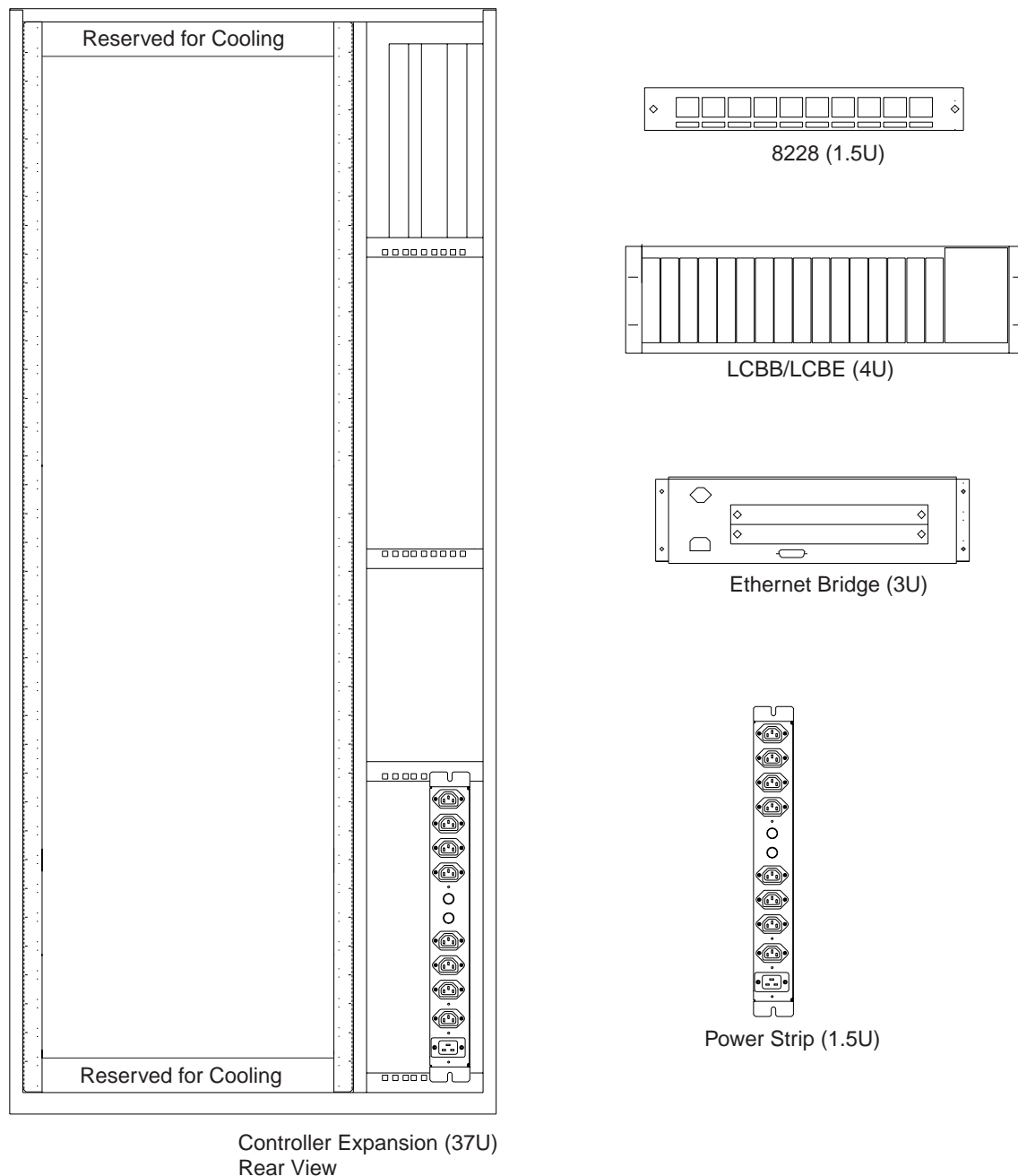


Figure D-2. Controller Expansion Inventory Chart (Rear View).

#### Notes:

1. The units dimensions are scaled to the size of the controller expansion diagram. The values represent the size used to setup the units in the controller expansion, it is not the size of the units themselves.
2. The attachment holes along each side of the controller expansion are divided into units of measure called EIA units. Each EIA unit (U) equals 44.5 millimeters (1.75 inches).
3. The controller expansion is 37 U high but only 35 are usable, one U must be reserved at the top and at the bottom for proper cooling.

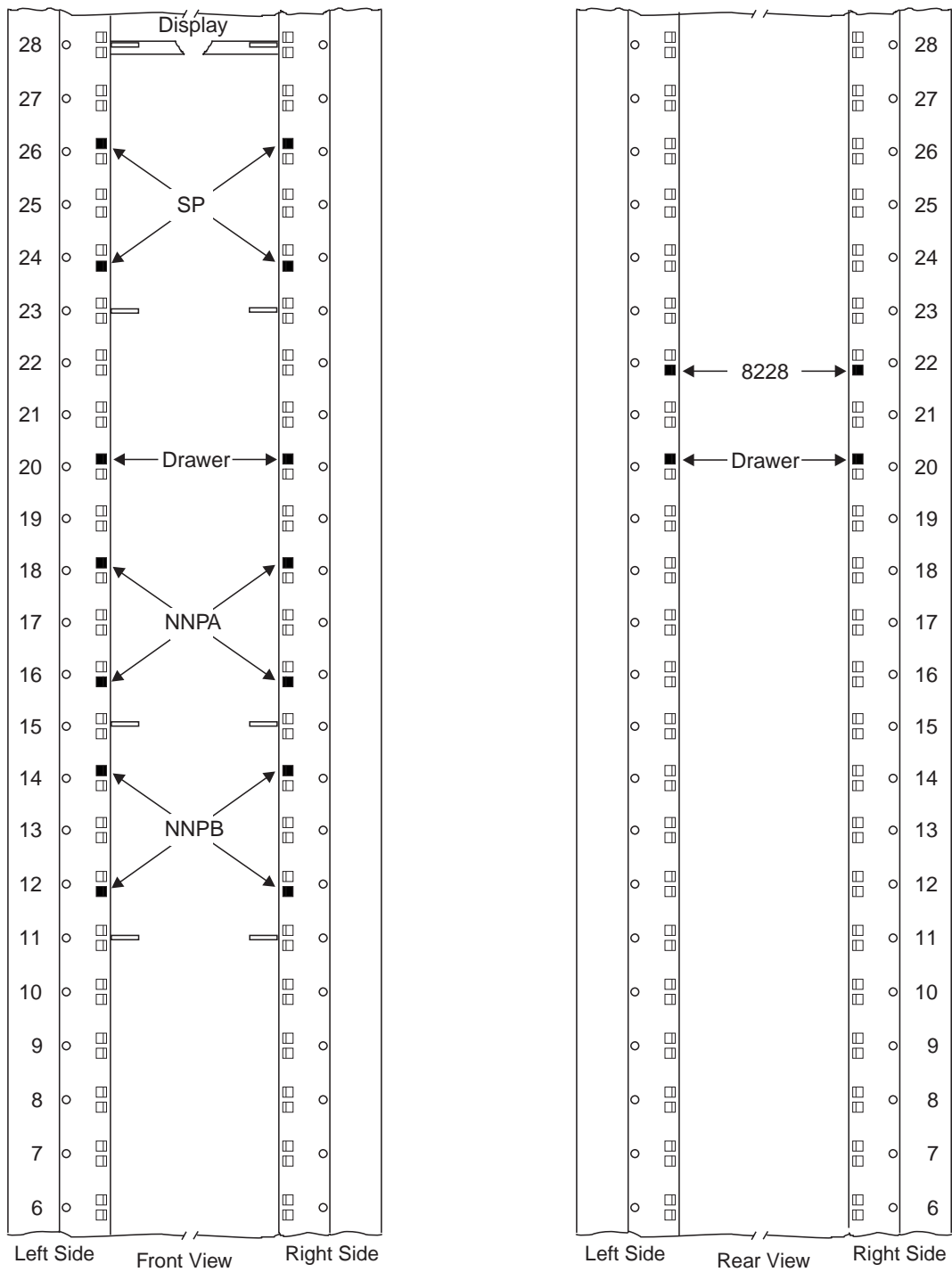


Figure D-3. Installing Captive Nuts and Brackets for the Display, Drawer, SP and NNP Type 7585 or 6275

**Note:** This symbol '■' identify the locations to install the captive nuts.

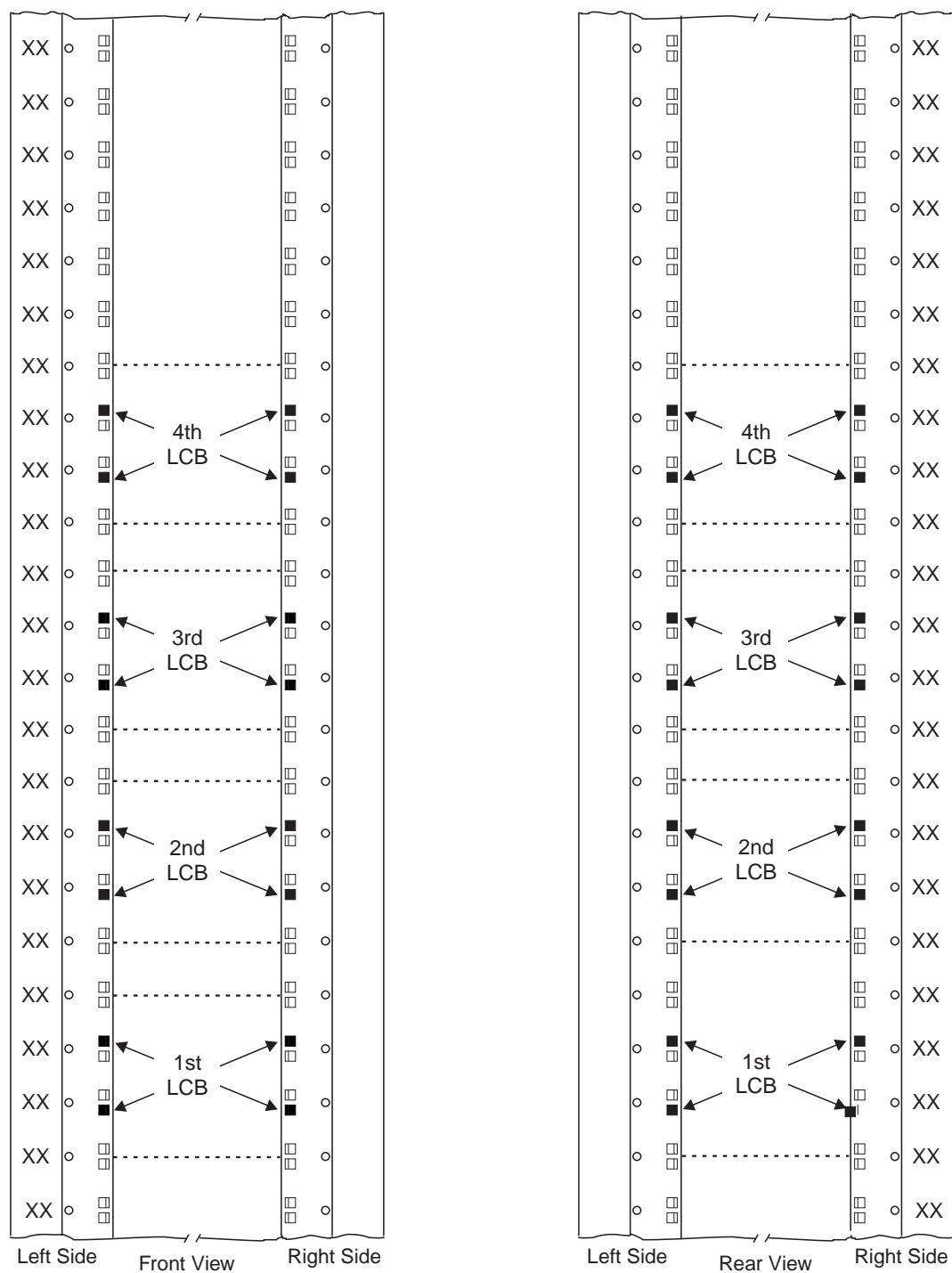


Figure D-4. Installing Captive Nuts for LCBs

**Note:** This symbol '■' identify the locations to install the captive nuts.

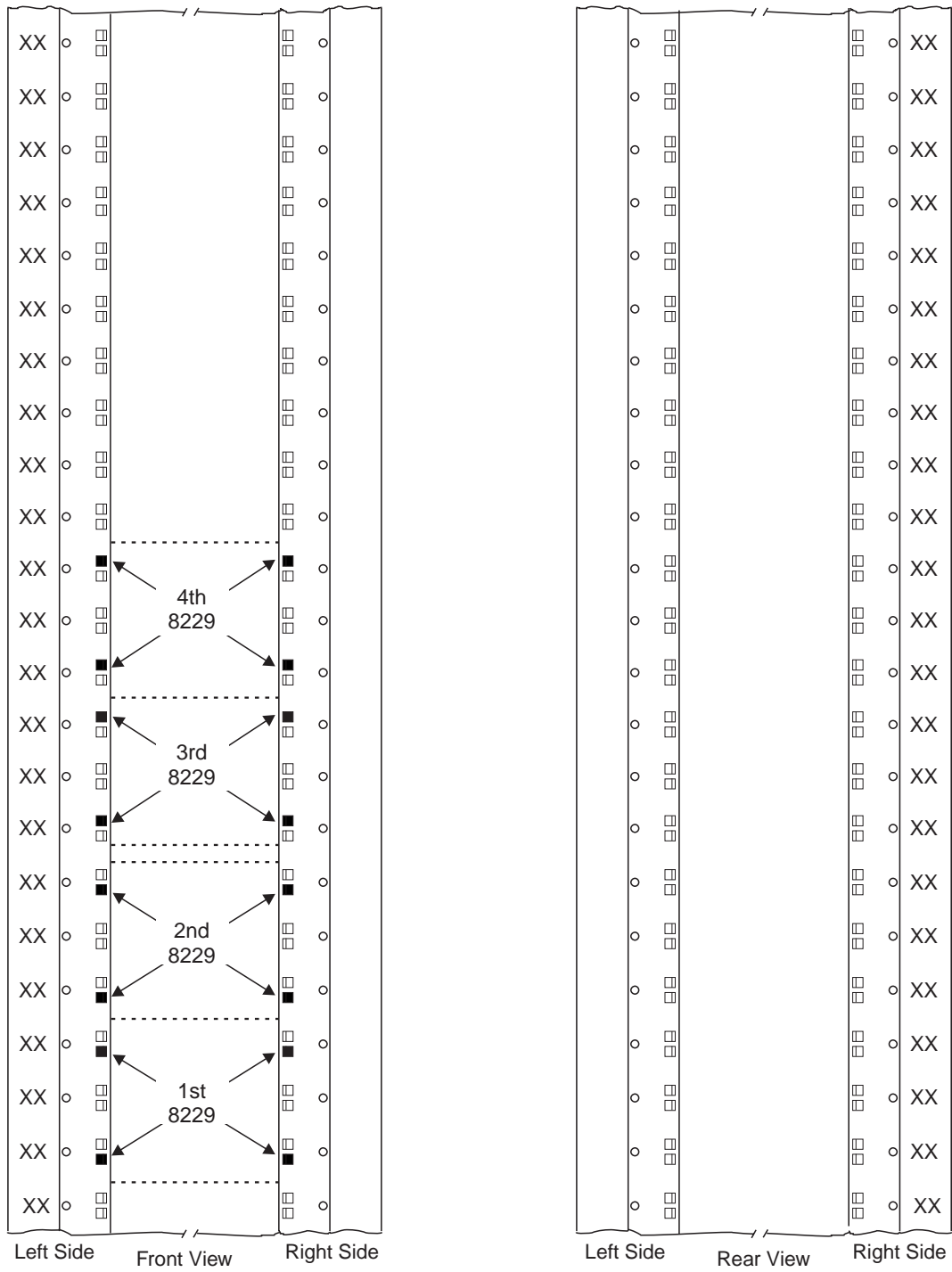


Figure D-5. Installing Captive Nuts for 8229s

**Note:** This symbol '■' identify the locations to install the captive nuts.



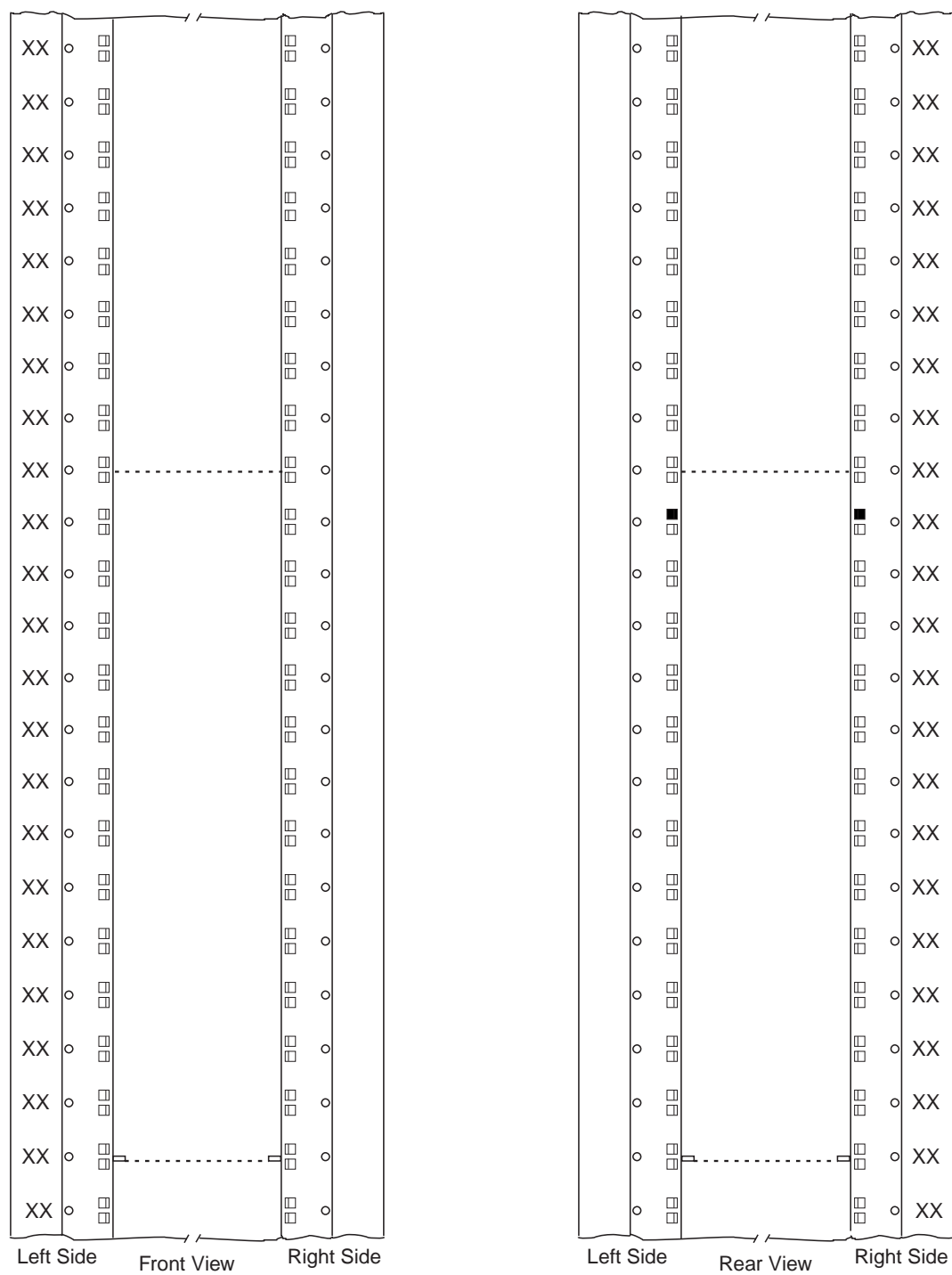


Figure D-6. Installing Captive Nuts and Brackets for MAE

**Note:** This symbol '■' identify the locations to install the captive nuts.

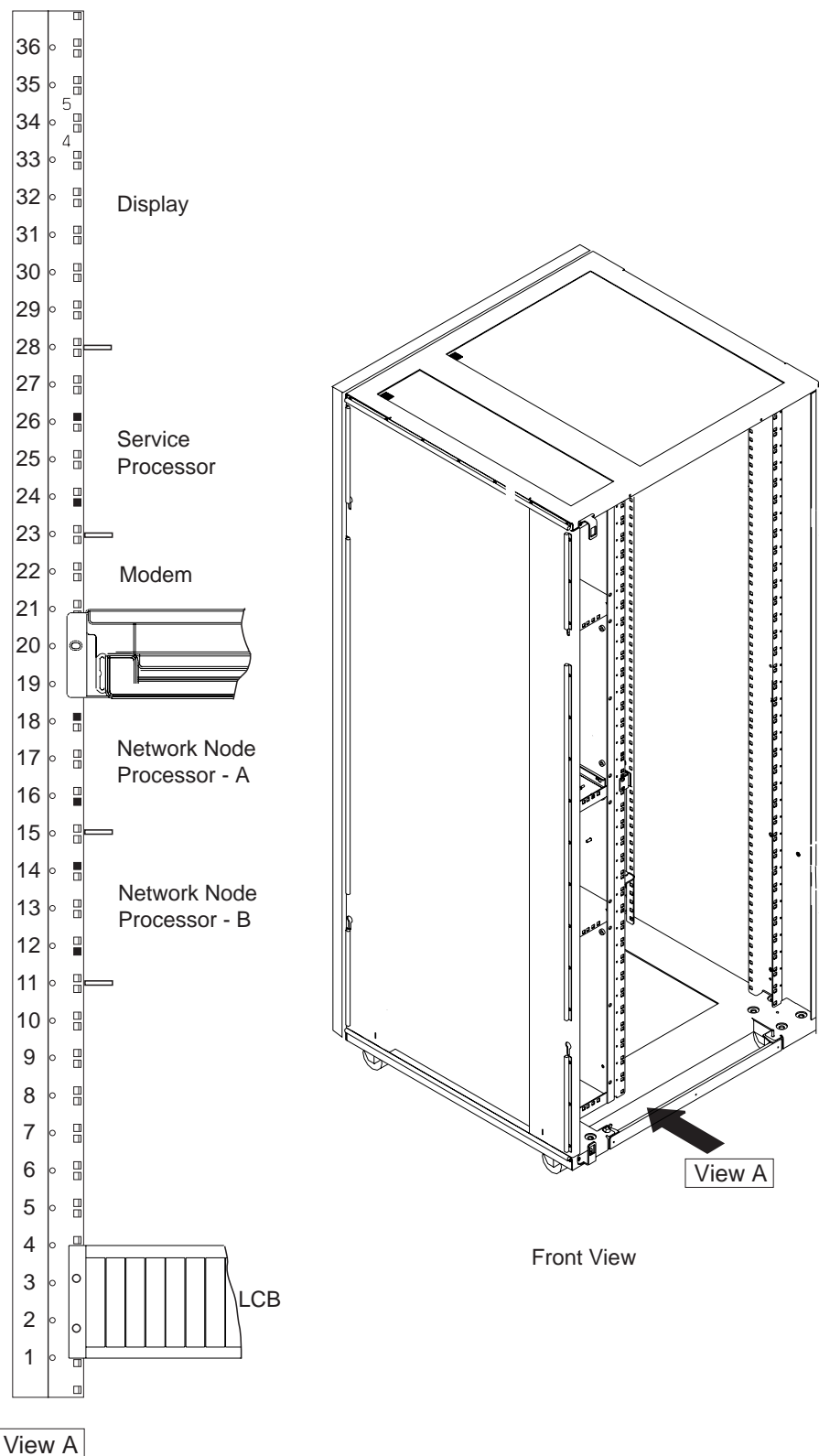


Figure D-7. Installing Brackets (PN 58G5752) for Processor Type 7585 or 6275

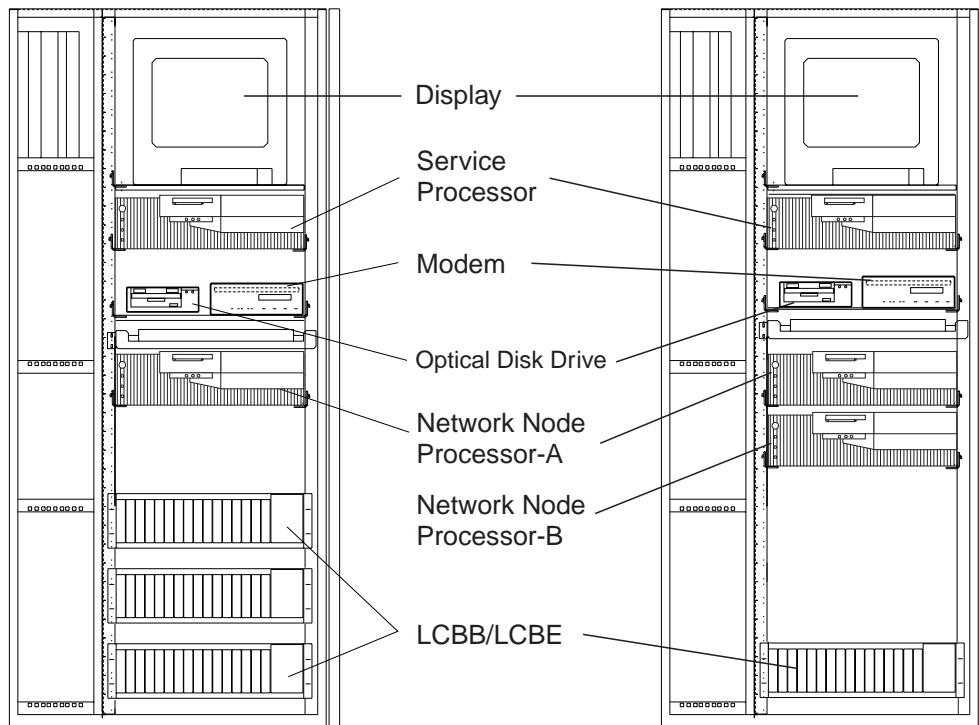


Figure D-8. Units Installation in the Controller Expansion (SP and NNP Type 6275)

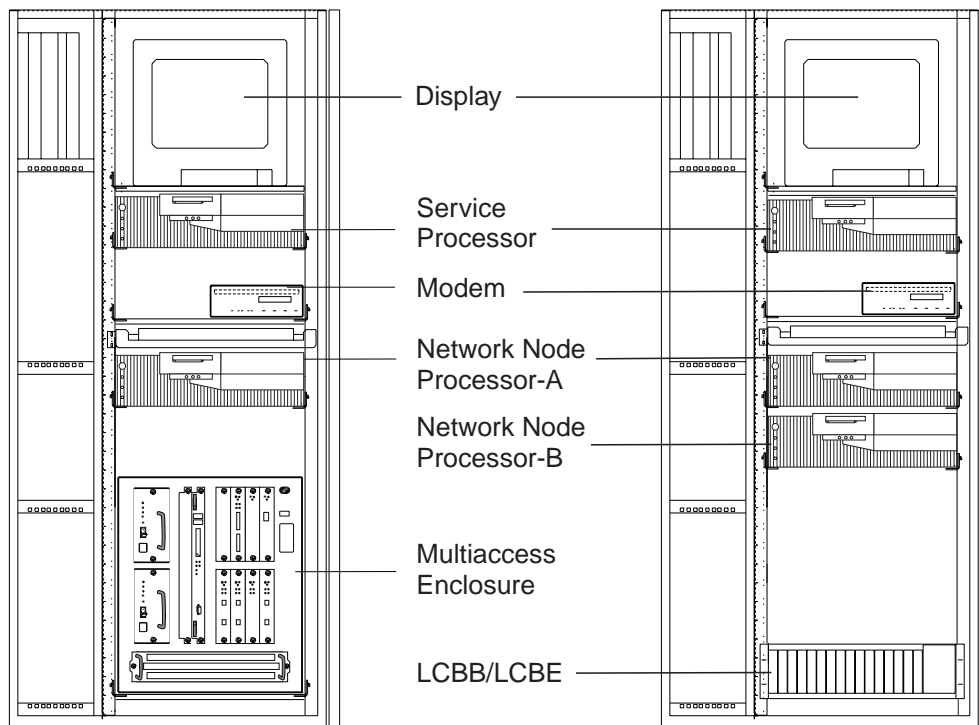


Figure D-9. Units Installation in the Controller Expansion (SP and NNP Type 6275 + MAE)

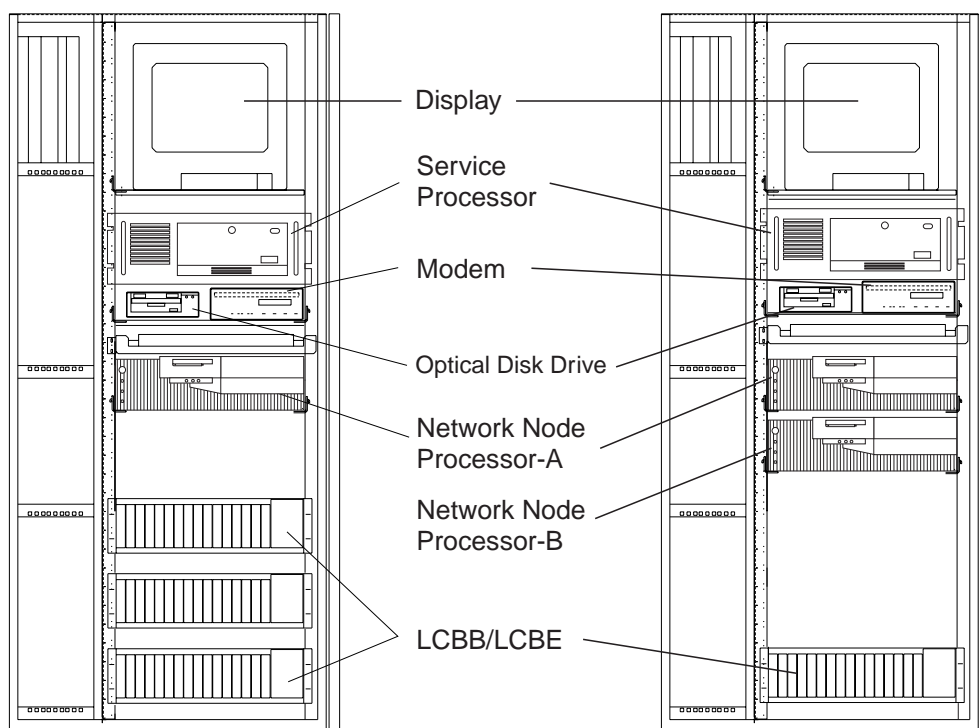


Figure D-10. Units Installation in the Controller Expansion (SP Type 7585 NNP Type 6275)

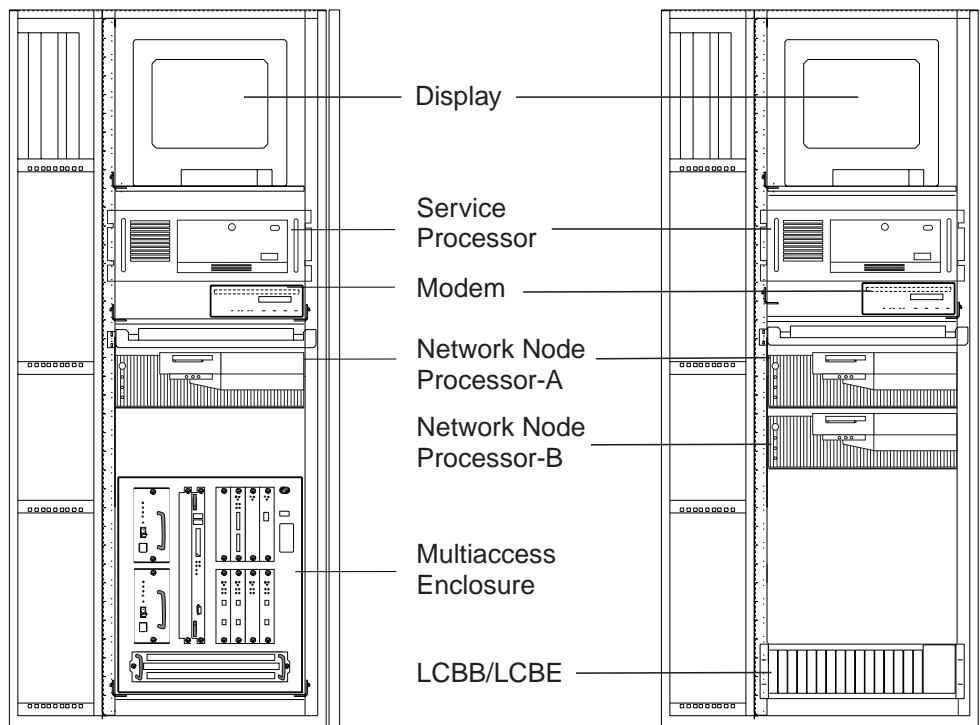


Figure D-11. Units Installation in the Controller Expansion (SP Type 7585 NNP Type 6275 + MAE)

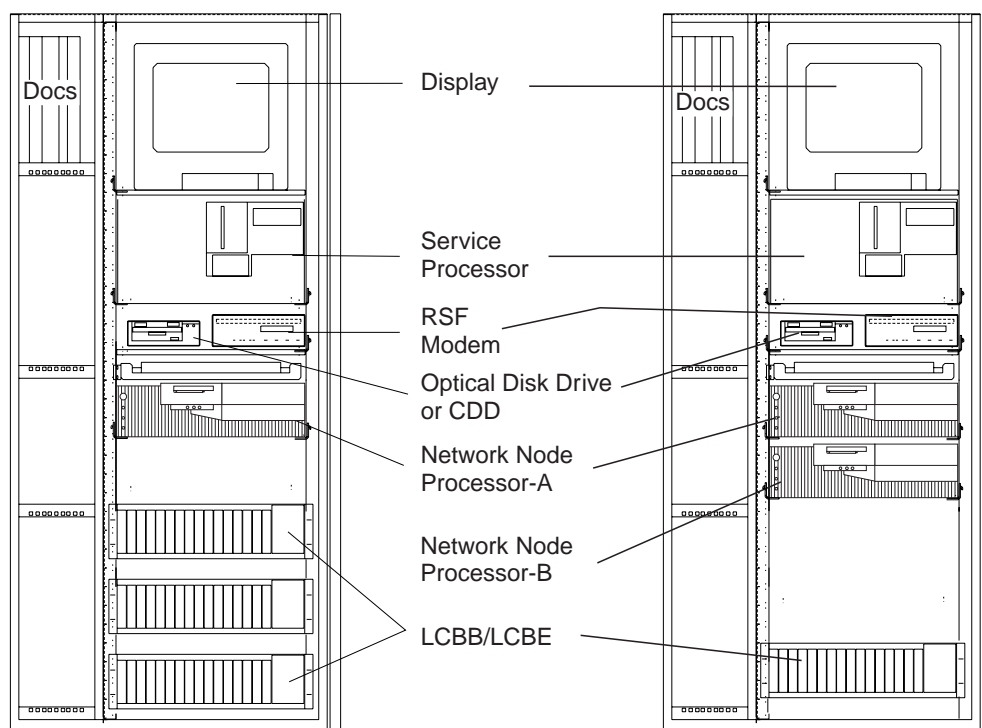


Figure D-12. Units Installation in the Controller Expansion (SP Type 3172 NNP Type 6275)

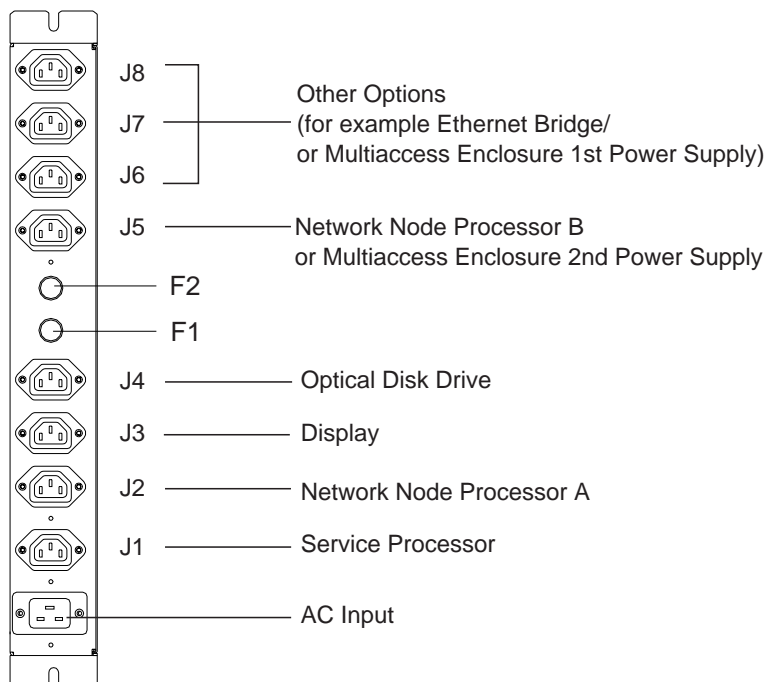
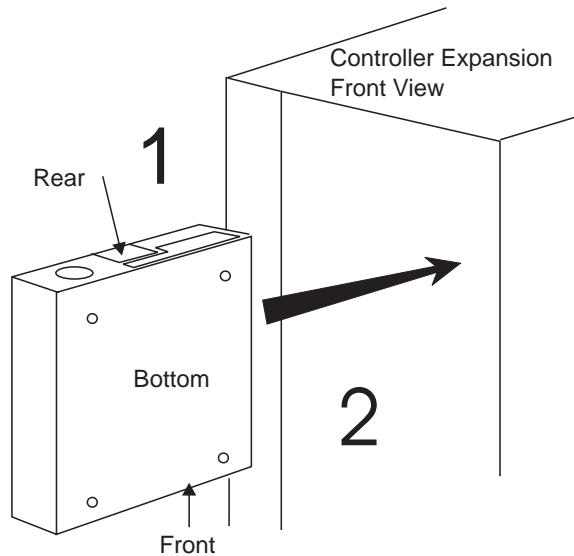


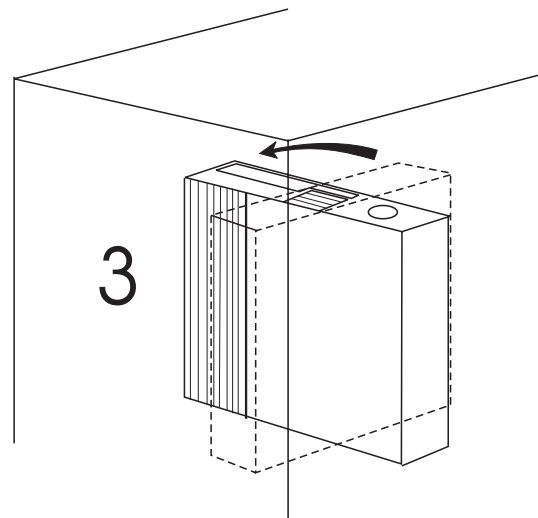
Figure D-13. Connecting the Units to the ac Outlet Distribution Box.

## Installing the 6275 into the Controller Expansion

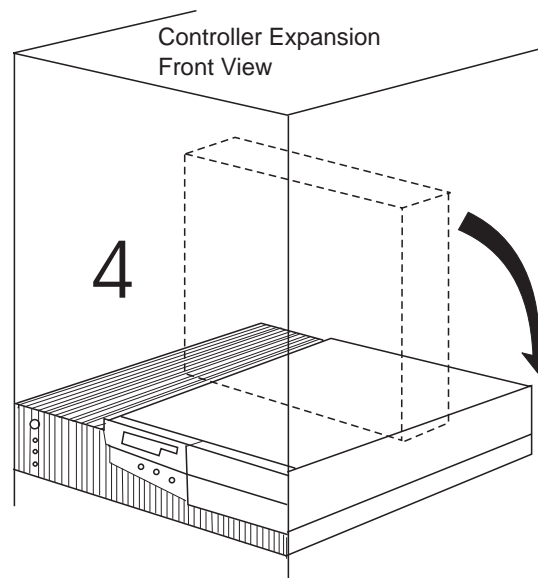
- You need about 50 centimeters (21 inches) free above the brackets where you want to install the 6275. Remove the display, the plate, the service processor, the service drawer, and their associated brackets to satisfy this requirement (if they are already installed).
- Turn the 6275 vertically to have the rear panel on the top (see drawing 1).
- Insert vertically the 6275 into the controller expansion (2).



- When the 6275 is in the middle of the controller expansion, rotate the 6275 90 degrees counterclockwise (see reference 3).

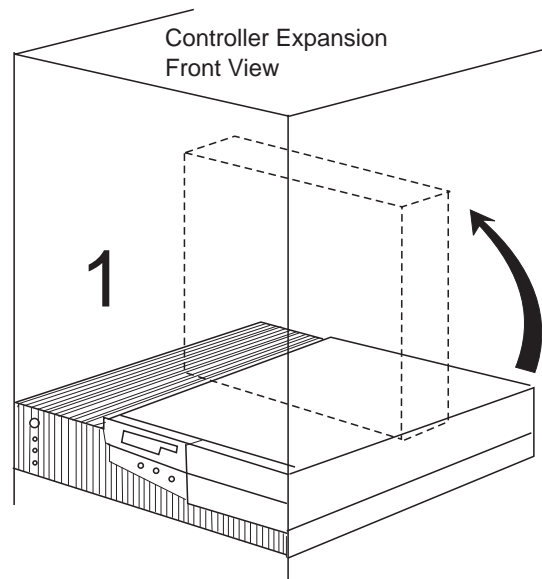


- Rotate the 6275 to have its rear panel near the rear of the controller expansion (4).
- Once the 6275 is horizontal in the controller expansion, install it on the brackets.
- Continue the procedure from where you came.

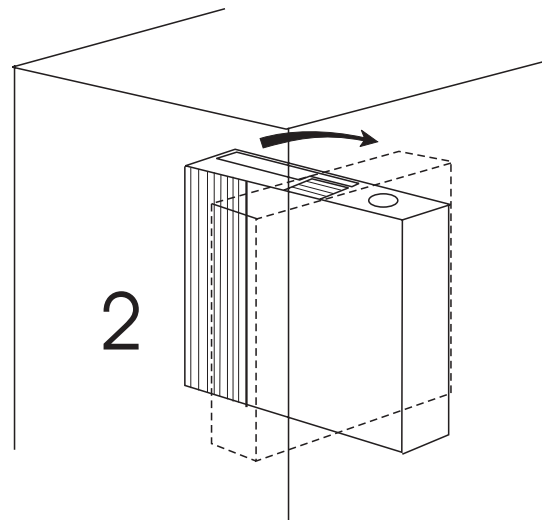


## Removing the 6275 From the Controller Expansion

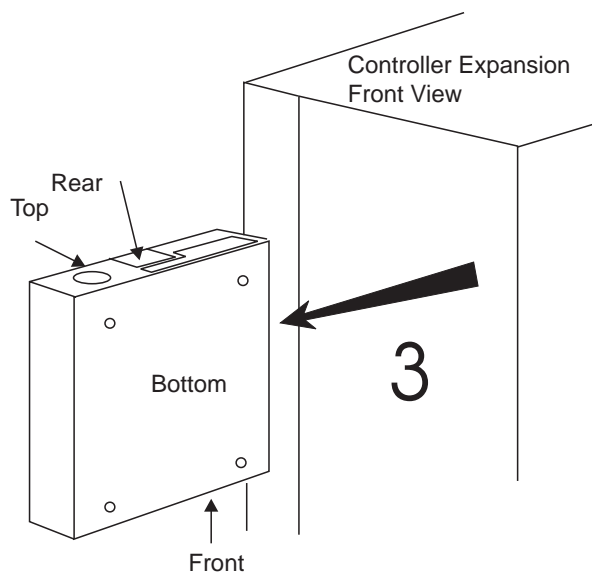
- You need about 50 centimeters (21 inches) free above the brackets where the 6275 is installed. Remove the display, the plate, the service processor, the service drawer, and their associated brackets to satisfy this requirement.
- Inside the controller expansion, rotate the 6275 to have the rear of the 6275 on the top (see reference 1).
- Once the 6275 is vertical, place it in the middle of the controller expansion.



- Rotate the 6275 90 degrees clockwise (see reference 2).



- Extract the 6275 from the controller expansion (see reference 3).
- Continue the procedure from where you came.







## Appendix E. Network Node Processor External Cable References

### Network Node Processor Cables for the 3746-900

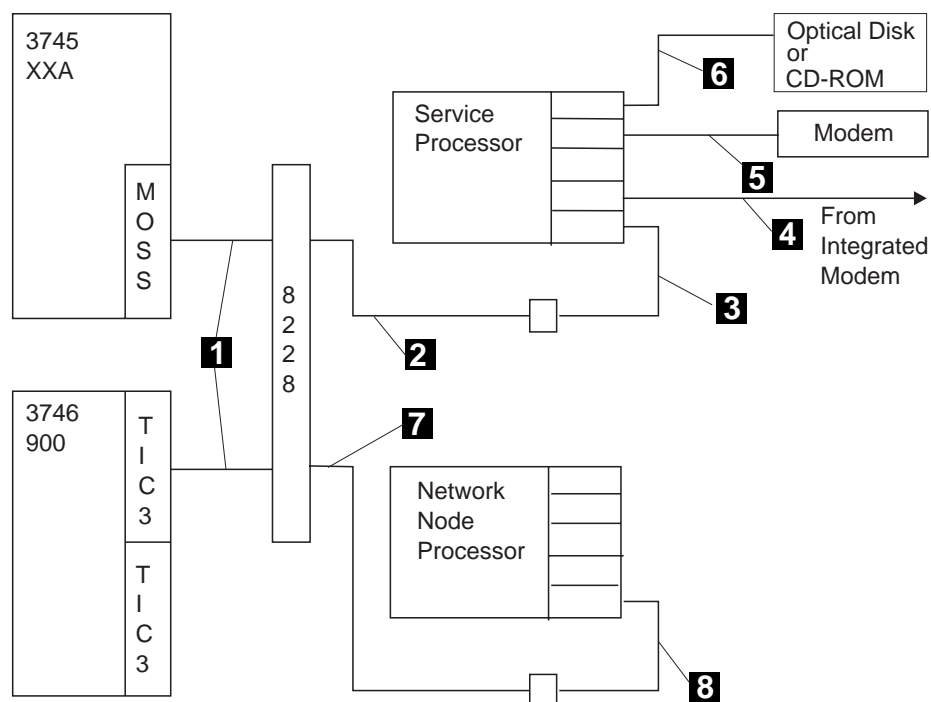


Figure E-1. Network Node Processor Cables for 3746-900

#### Notes:

1. For cable **1** refer to the appropriate *External Cable References* manual.
2. For cable **2**, **3**, **4**, **5**, and **6** refer to the appropriate *Service Processor Installation and Maintenance* manual.
3. For cable **7** and **8** refer to "Cable from the Network Node Processor Processor to the 8228" on page E-3.

## Service Processor and Network Node Processor Cables for the 3746-950

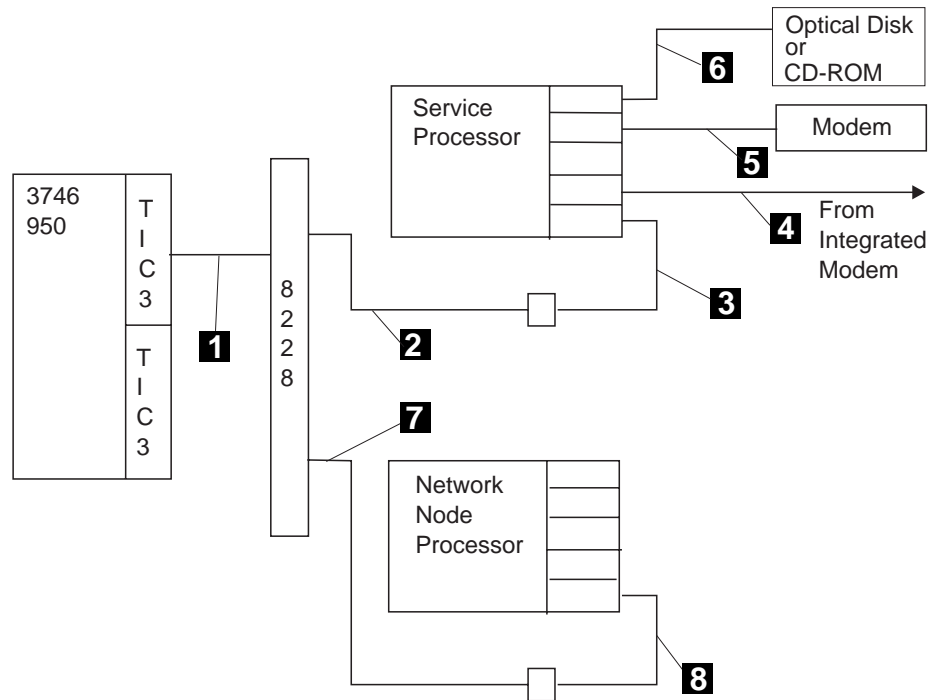


Figure E-2. Service Processor and Network Node Processor Cables for 3746-950

### Notes:

1. For cable **1** refer to the appropriate *External Cable References* manual.
2. For cable **2**, **3**, **4**, **5**, and **6** refer to the appropriate *Service Processor Installation and Maintenance* manual.
3. For cable **7** and **8** refer to "Cable from the Network Node Processor Processor to the 8228" on page E-3.

# Cable from the Network Node Processor Processor to the 8228

Refer to Figure E-1 on page E-1 and Figure E-2 on page E-2 reference 7 for details. This cable is a standard LAN cable.

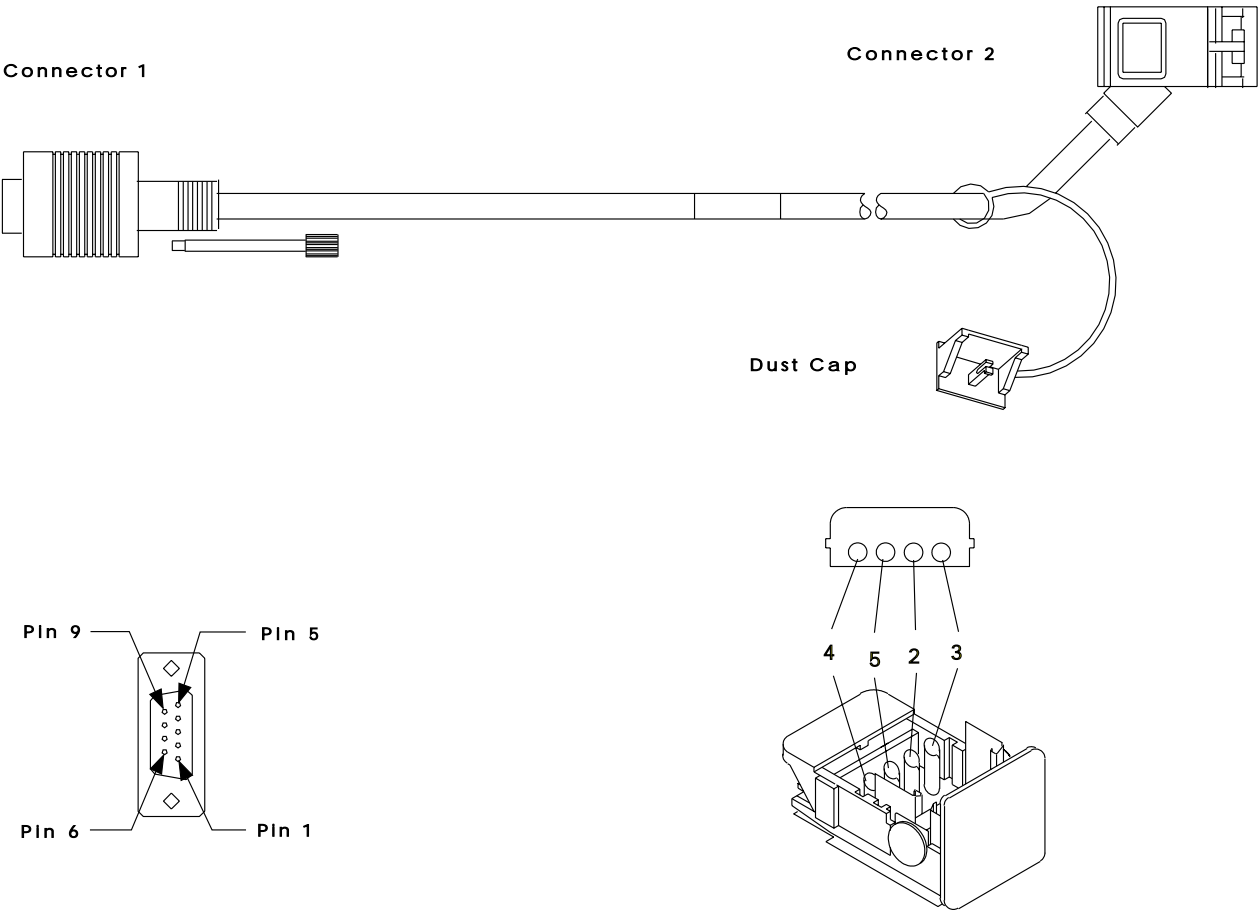


Figure E-3. LAN Cable

## Interchange Circuit for Standard LAN Cable

Table E-1. LAN Cable Pin Assignment			
Wire Nbr	Wire Color	Connector 1 Position	Connector 2 Position
1	SHIELD	GND	SHIELD
2	ORN	9	ORN
3	BLACK	5	BLACK
4	RED	1	RED
5	GREEN	6	GREEN

Table E-2. Cable from a network node processor to a 8228			
Cable Type	Length, m (ft)	Feature Code	Cable PN
Standard Fixed	2.4 m (8)	9088	6339098

**Note:** Some new network node processor LAN adapter cards (with a RJ45 connector) need an additional adapter cable **8** (PN 60G1066) to connect the standard LAN cable.

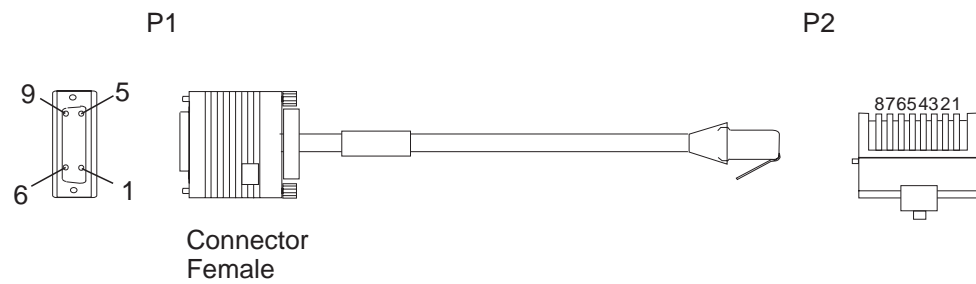


Figure E-4. Adapter Cable (PN 60G1066)

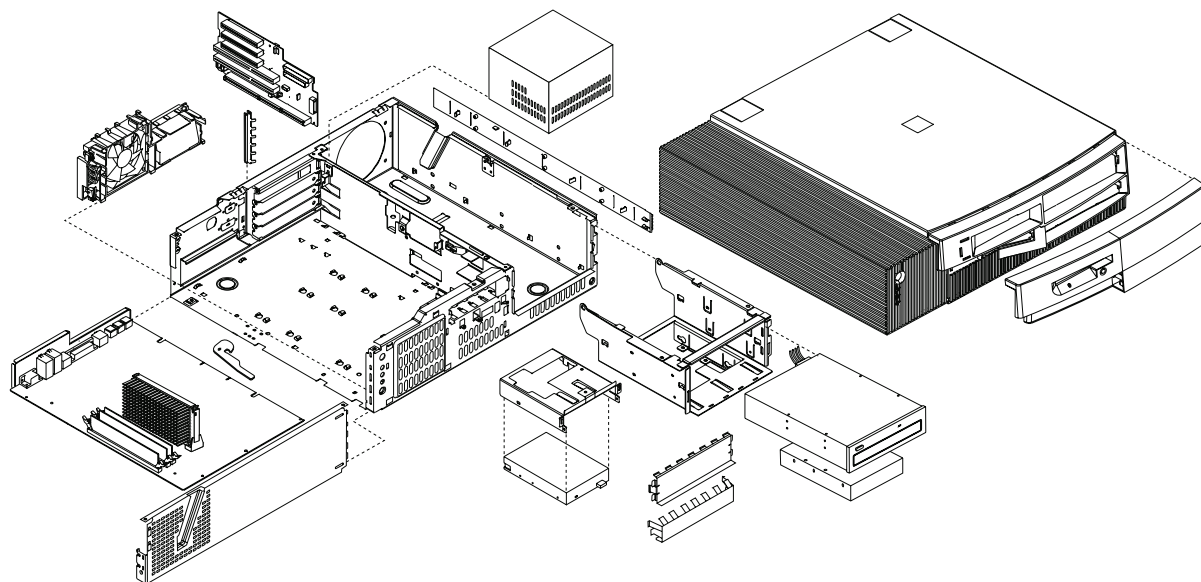
Table E-3. Adapter Cable Pin Assignment		
9 Pin D Connector (P1)	RJ45 Connector (P2)	Wire color
9	6	ORN
5	3	BLK
1	4	RED
6	5	GRN

---

## Appendix F. Network Node Processor Aids

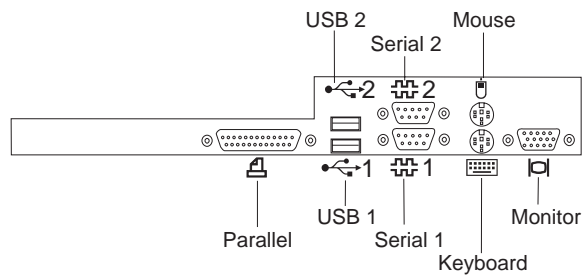
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### Network Node Processor Exploded View

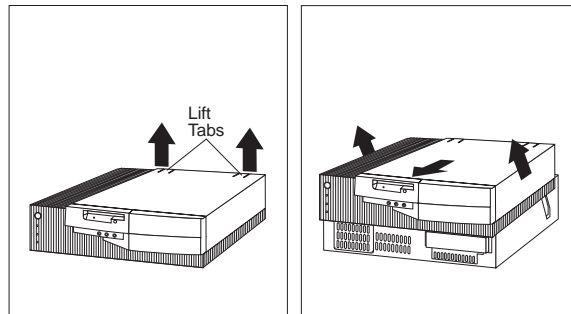


Input/output connectors and removal/service procedures for the cover, system board, and drive cage are on the following pages.

## Input/Output Connectors

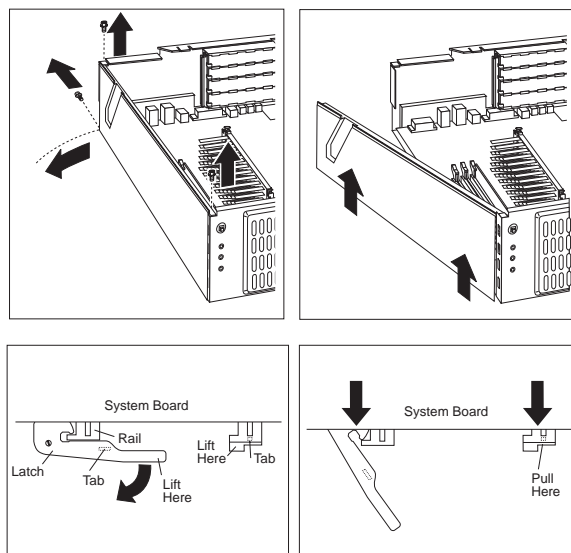


## Cover Removal

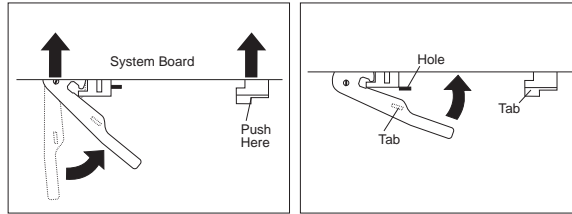


Unlock cover from back of the system unit before removing cover.

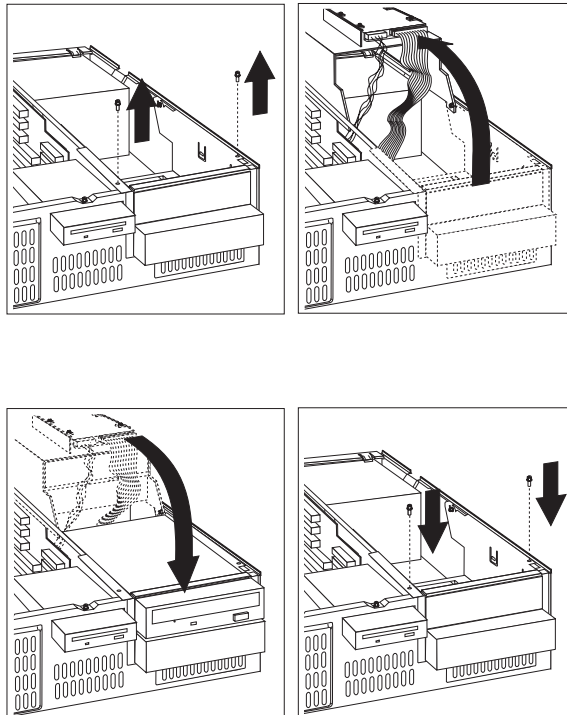
## System Board Removal



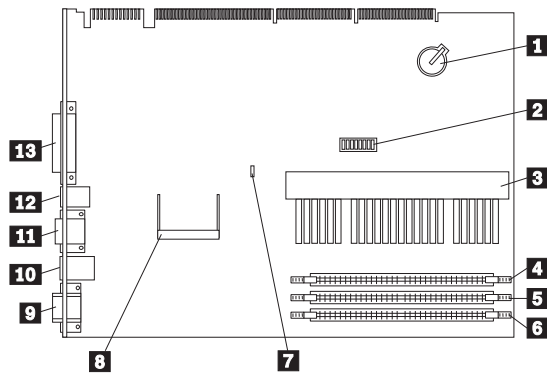
## System Board Installation



## Drive Cage Service



## Network Node Processor (Type 6275) Pentium II, Pentium III System Board



### Network Node Processor - Pentium II, Pentium III System Board Locations

<b>1</b>	Battery
<b>2</b>	Switch SW1
<b>3</b>	Microprocessor socket
<b>4</b>	DIMM socket 0
<b>5</b>	DIMM socket 1
<b>6</b>	DIMM socket 2
<b>7</b>	CMOS clear Jumper J9
<b>8</b>	Video Memory connector
<b>9</b>	Display connector
<b>10</b>	Mouse/Keyboard connectors (top=mouse, bottom=keyboard)
<b>11</b>	Serial connectors (top=serial port 2, bottom=serial port 1)
<b>12</b>	USB connectors (top=USB2, bottom=USB1)
<b>13</b>	Parallel connector



## Network Node Processor - Pentium II, Pentium III Jumper/Switch Settings

The following table contains the jumper setting information. (D) indicates the default setting.

Jumper	Setting	Description
CMOS Reset J9	2-3 1-2 (D)	CMOS reset. Normal

The following tables contains the switch setting information. (D) indicates the default setting.

### Note

Pentium III processors do not require speed settings. For Pentium III processors, you can ignore the speed setting.

### Pentium II Processor Speed Switch Setting (SW1 1-4)

CPU Switch Settings	SW1-1	SW1-2	SW1-3	SW1-4
233/66 MHz	Off	Off	On	On
266/66 MHz	On	On	Off	On
300/66 MHz	Off	On	Off	On
333/66 MHz	On	Off	Off	On
350/100 MHz	Off	Off	On	On
400/100 MHz	On	On	Off	On

### ROM Operation Switch (SW1-5)

ROM Operation	SW1-5
ROM Recovery Mode	On
Normal ROM Operation	Off (D)

### Reserved Switch (SW1-6)

Reserved	SW1-6
Reserved	Off (D)

### Privilege Access Password (PAP) Switch (SW1-7)

PAP	SW1-7
Disable	Off (D)
Enable	On

### Diskette Write Access Switch (SW1-8)

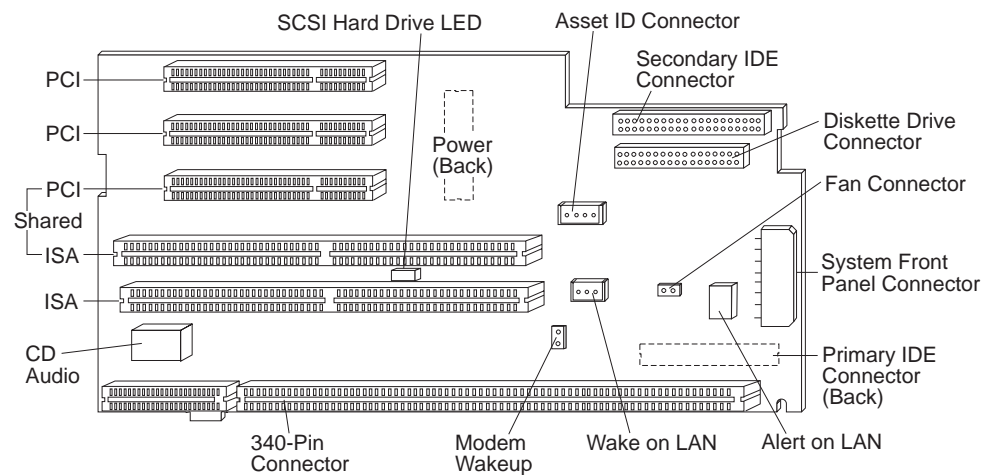
<b>Diskette Access</b>	<b>SW1-8</b>
Write Enabled	Off (D)
Write Protected	On

## Riser card Layout

### Notes

- PCI adapters plug into the PCI riser slot with the component-side facing the system board.
- ISA adapters plug into the ISA riser slot with the component-side facing upward.

## Network Node Processor ISA/PCI



## Network Node Processor Configuration / Setup Utility

### Important

Before continuing this procedure you **must** have installed a display and a keyboard on your network node processor. Refer to “How to Install a Display and Keyboard on your Network Node Processor” on page 2-10.

- 1** Power OFF/ON the network node processor
- 2** Press the **F1** key to invoke the configuration/Setup utility after POST completion, and continue with the:
  - “Network Node Processor Configuration Reference Based on 6275-56U” if your network node processor is based on 6275-56U.
  - “Network Node Processor Configuration Reference Based on 6275-83U” on page F-18 if your network node processor is based on 6275-83U.

## Network Node Processor Configuration Reference Based on 6275-56U

The following window is displayed. From the following window using the arrow keys, select the different options and go to the new windows for checking.

Configuration/Setup Utility

Select Option:

- System Summary
- Product Data
- Device and I/O Ports
- Start Options
- Date and Time
- System Security
- Advanced Setup
- ISA Legacy Resources
- Power Management

**1**  
**2**  
**3**  
**4**  
**5**  
**6**  
**7**  
**8**  
**9**

Save Settings  
Restore Settings  
Load Default Settings  
  
Exit Setup

**1**

## System Summary

Processor	Pentium II	
Processor Speed	350MHz	
L2 Cache Size	512 KB	
Cache State	Enabled with NO ECC	
System Memory	128 MB	(Note)
Memory Type	Non-Parity	
Video Controller	S3 Incorporated. TRI03D.	
Diskette Drive A	1.44 MB 3.5"	
Diskette Drive B	Not Installed	
IDE Hard Disk Drive 0	3228 MB	
IDE Hard Disk Drive 1	Not Installed	
IDE Hard Disk Drive 2	Not Installed	
IDE Hard Disk Drive 3	Not Installed	

**Note:** The extended memory can also be 160 MB or higher.

**2**

## Product Data

Machine type/ Model	6275560
Flash EEPROM Revision Level	PDKT17AUX
Boot Block Revision Level	PD17A
System Board Identifier	xxxxxxx
System Serial Number	xxxxxxx
System UUID	xxxxxxx
BIOS Date	08/17/98
BIOS Mode	Desktop

## Device and I/O Ports

Mouse	(Not Installed)
Diskette Drive A:	(1.44 MB 3.5")
Diskette Drive B:	(Not Installed)

- Serial Port Setup...
- USB Setup...
- Parallel Port Setup...
- Video Setup...
- IDE Drives Setup...

## Serial Port Setup

Serial Port A Address	(3F8h)
Serial Port A IRQ	(IRQ 4)
Serial Port B Address	(2F8h)
Serial Port B IRQ	(IRQ 3)

## USB Setup

USB Support	(Enabled)	<b>(Note)</b>
USB Keyboard/Mouse Support	(Autodetect)	

**Note:** may be also (Disabled)

## Parallel Port Setup

Parallel Port	(378h)
Parallel Port Mode	(Extended)
Parallel Port Extended Mode	(ECP )
Parallel Port Extended Mode DMA	(DMA 3)
Parallel Port IRQ	(IRQ 7)

## Video Setup

Video Controller	S3 Incorporated. trio3D
Video Memory	2048 KB
Palette Spooning	(Disabled)
Video interrupt	(Enabled)

#### IDE Drives Setup

- IDE Hard Disk Drive 0
- IDE Hard Disk Drive 1
- IDE Hard Disk Drive 2
- IDE Hard Disk Drive 3

#### IDE Hard Disk Drive 0

Size	3228 MB
IDE Performance	(High Performance)
IDE Read Prefetch	(Disable)

### 4

#### Start Options

##### Startup Sequence

Keyboard Numlock State	(ON)
Keyboard Speed	(Fast)
Disketteless Operation	(Disabled)
Keyboardless Operation Mode	(Enabled)
Power On Self-Test	(Quick) <b>(Note)</b>
Power On Logos	(Enabled )
Power On F1/Esc Options	(Enabled )
Power On Status	(Disabled)
Virus detection	(Disabled)

**Note:** If you want a complete testing of the network node station at power ON set this parameter to: Enhanced.

### 5

#### Date and Time

Time	HH/MM/SS
Date	DD/MM/YY

## System Security

- Secure IDE Devices and Diskettes Drives
- Remote Administration
- Power-On Password
- Administrator Password
- Adapter ROM Security (No)

## Secure IDE Devices and Diskette Drives

IDE Controller (Enable )  
 Diskette Drive Access (Enable )

## Remote Administration

## Information:

If the password Prompt is set to "ON" it will be reset  
 when Remote Administration is set to ENABLE

- Remote Administration

## Remote Administration

Remote Administration (Enabled)

## Power-On Password

Enter your new Power-on password twice.

Enter Power-on Password ( )  
 Enter Power-on Password Again ( )

Change Power-on Password  
 Delete Power-on Password

Password Prompt (Dual)



### Administrator Password

Enter your new Administrator password twice.

Enter Administrator Password (        )  
Enter Administrator Password Again (        )

Change Administrator Password  
Delete Administrator Password

Power-on Password changeable by user (NO)

## 7

### Advanced Setup

Warning:

Items on the following menus control advanced Hardware features if they are configured incorrectly, the system might malfunction.

- Cache Control
- ROM Shadowing
- PCI Control
- Plug and Play Control
- Processor Control

### Cache Control

Cache State                      (Enabled with no NO ECC)  
L2 Cache Size                    512 KB

### ROM Shadowing

E0000h-FFFFh (System BIOS)	(Enabled)
DC000h-DFFFFh	(Disabled)
D8000h-DBFFFh	(Disabled)
D4000h-D7FFFh	(Disabled)
D0000h-D3FFFh	(Disabled)
CC000h-CFFFFh	(Disabled)
C8000h-CBFFFh	(Disabled)
C4000h-C7FFFh	(Enabled)
C0000h-C3FFFh	(Enabled)

#### PCI Control

PCI Adapter Reset	(Enabled	)
PCI Parity	(Enabled	)
PCI Bus Master...		
Network Adapters	Disabled	
Mass Storage Adapters	Enabled	
Display Adapters	(Enabled	)
Multimedia Devices	Enabled	
Communication Adapters	Enabled	
Serial Adapters	Enabled	

#### Plug and Play Control

Set Device Mode	(Enabled)
Address Decode	(16-Bit)
Plug and Play Operating System	(No)

#### Processor Control

Processor 0 ID	0651
Processor Updating	(Enabled)

### 8

#### ISA Legacy Resources

Information: ISA legacy Resources (DMA, Interrupts, Memory, and I/O Ports) are resources that are used by ISA adapters which are not Plug-and-Play adapters. Use these menus to indicate which resources are used by ISA Legacy adapters. Resources used by the system are already indicated.

- Memory Resources
- I/O Ports Resources
- DMA Resources
- Interrupt Resources

### Memory Resources

A0000h-A3FFFh	Video
A4000h-A7FFFh	Video
A8000h-ABFFFh	Video
AC000h-AFFFFh	Video
B0000h-B3FFFh	Video
B4000h-B7FFFh	Video
B8000h-BBFFFh	Video
BC000h-BFFFFh	Video
C0000h-C1FFFh	Video BIOS
C2000h-C3FFFh	Video BIOS
C4000h-C5FFFh	Video BIOS
C6000h-C7FFFh	Video BIOS
C8000h-C9FFFh	(Available )
CA000h-CBFFFh	(Available )
CC000h-CDFFFh	(Available )
CE000h-CFFFFh	(Available )
D0000h-D1FFFh	(Available )
D2000h-D3FFFh	(Available )
D4000h-D5FFFh	(Available )
D6000h-D7FFFh	(Available )
D8000h-D9FFFh	(Available )
DA000h-DBFFFh	(Available )
DC000h-DDFFFh	(Available )
DE000h-DEFFFh	(Available )
E0000h-EFFFFh	System BIOS
F00000h-FFFFFFh	(Available )

### I/O Port Resources

100h-103h	(Available )
- -	-
1ECh-1EFh	(Available )
1F0h-1F3h	IDE Drives
1F4h-1F7h	IDE Drives
1F8h-1FBh	(Available )
- -	-
2F4h-2F7h	(Available )
2F8h-2FBh	Serial Port B
2FCh-2FFh	Serial Port B
300h-303h	(Available )
- -	-
374h-377h	(Available )
378h-37Bh	Parallel Port
37Ch-37Fh	Parallel Port
380h-383h	(Available )
- -	-
3B0h-3B3h	(Available )
3B4h-3B7h	Video
3B8h-3BBh	Video
3BCh-3BFh	(Available )
3C0h-3C3h	Video
- -	-
3DCh-3DFh	Video
3E0h-3E3h	(Available )
- -	-
3ECh-3EFh	(Available )
3F0h-3F3h	System Board
3F4h-3F7h	System Board
3F8h-3FBh	Serial Port A
3FCh-3FFh	Serial Port A

#### DMA Resources

Channel 0	(Available	)
Channel 1	(Available	)
Channel 2	Diskette	
Channel 3	Parallel Port	
Channel 4	System Resource	
Channel 5	(Available	)
Channel 6	(Available	)
Channel 7	(Available	)

#### Interrupt Resources

0	Timer	
1	Keyboard	
2	Interrupt Controller	
3	Serial Port B	
4	Serial Port A	
5	(Available	)
6	Diskette	
7	Parallel Port	
8	Real Time Clock	
9	ACPI	
10	(Available	)
11	(Available	)
12	(Available	)
13	Coprocessor	
14	IDE Devices	
15	(Available	)

## 9

#### Power Management

ACPI BIOS Mode (Enabled )

- APM
- Automatic Power On

#### APM

APM BIOS Mode	(Enabled)
Automatic Hardware Power Management	(Enabled)
Time to Low Power	(30 min)
System Power	(ON)
Display	(Suspend)
Time to Display 'OFF'	( 1 hr)
IDE Drives	(Enabled)
Activity Monitor	

#### Activity Monitor

PS/2 Keyboard	(Enabled)
PS/2 Mouse	(Enabled)
Diskette	(Enabled)
Serial Port A	(Enabled)
Serial Port B	(Enabled)
Parallel Port	(Enabled)
IDE Hard Disks	(Enabled)
IDE CD ROM	(Disabled)

#### Automatic Power On

##### Wake on LAN

Serial Port A Ring Detect	(Disabled)
Startup Sequence	Primary

Modem Ring Detect	(Disabled)
Startup Sequence	Primary

Wake Up on Alarm	(Disabled)
Alarm day of month	01
Alarm Time	01:00
Alarm day of week	Monday
Startup Sequence	Primary

PCI Wake Up	(Disabled)
Startup Sequence	Primary

#### Wake on LAN

##### Warning

The following item controls LAN wake up requests only if a network adapter is installed in your system, the network adapter supports wake up requests, and the network adapter is configured properly

Wake on LAN	(Enabled)
Startup Sequence	(Automatic)

## Network Node Processor Configuration Reference Based on 6275-83U

The following window is displayed. From the following window select the different options. Go to the new windows for checking and follow the prompts for modifying.

Configuration/Setup Utility

Select Option:

- System Summary
- Product Data
- Device and I/O Ports
- Start Options
- Date and Time
- System Security
- Advanced Setup
- ISA Legacy Resources
- Power Management

1  
2  
3  
4  
5  
6  
7  
8  
9

Save Settings  
Restore Settings  
Load Default Settings

Exit Setup

**1**

#### System Summary

Processor	Pentium III
Processor Speed	450MHz
L2 Cache Size	512 KB
Cache State	Enabled with NO ECC
System Memory	128 MB
Memory Type	Non-Parity
Video Controller	S3 Incorporated. TRI03D.
Diskette Drive A	1.44 MB 3.5"
Diskette Drive B	Not Installed
IDE Hard Disk Drive 0	4224 MB
IDE Hard Disk Drive 1	Not Installed
IDE CD-ROM Drive 2	Installed
IDE Hard Disk Drive 3	Not Installed

**Note:** The extended memory can also be 160 MB or higher.

**2**

#### Product Data

Machine type/ Model	627583U
Flash EEPROM Revision Level	PDKT21AUS
Boot Block Revision Level	PD21A
System Board Identifier	xxxxxxx
System Serial Number	xxxxxxx
System UUID	xxxxxxx
BIOS Date	02/08/99
BIOS Mode	Desktop

## Device and I/O Ports

Mouse	(Installed)
Diskette Drive A:	(1.44 MB 3.5")
Diskette Drive B:	(Not Installed)

- Serial Port Setup...
- USB Setup...
- Parallel Port Setup...
- Video Setup...
- IDE Drives Setup...

## Serial Port Setup

Serial Port A Address	(3F8h)
Serial Port A IRQ	(IRQ 4)
Serial Port B Address	(2F8h)
Serial Port B IRQ	(IRQ 3)

## USB Setup

USB Support	(Enabled)
USB Keyboard/Mouse Support	(Autodetect)

## Parallel Port Setup

Parallel Port	(Disabled)
Parallel Port Mode	Standard
Parallel Port Extended Mode	Bidirectionnal
Parallel Port Extended Mode DMA	No DMA
Parallel Port IRQ	IRQ 7

## Video Setup

Video Controller	S3 Incorporated. Trio3D
Video Memory	4096 KB
Primary Display	(PCI)
Palette Spooning	(Disabled)
Video interrupt	(Enabled)



#### IDE Drives Setup

- IDE Hard Disk Drive 0
- IDE Hard Disk Drive 1
- IDE CD-ROM Drive 2
- IDE Hard Disk Drive 3

#### IDE Hard Disk Drive 0

Size	4224 MB
IDE Performance	(High Performance)
IDE Read Prefetch	(Disable)

#### IDE CD-ROM Drive 2

IDE Performance	(High Performance)
-----------------	--------------------

### 4

#### Start Options

##### Startup Sequence

Keyboard Numlock State	(ON)
Keyboard Speed	(Fast)
Keyboard Reset Delay	(Disabled)
Disketteless Operation	(Disabled)
Keyboardless Operation Mode	(Enabled)
Power On Self-Test	(Quick) <b>(Note)</b>
Power On Logos	(Enabled )
Power On F1/Esc Options	(Enabled )
Power On Status	(Disabled)
Virus detection	(Disabled)

**Note:** If you want a complete testing of the network node station at power ON set this parameter to: Enhanced.

### 5

#### Date and Time

Time	HH/MM/SS
Date	MM/DD/YYYY

## System Security

- Secure IDE Devices and Diskettes Drives
- Remote Administration
- Power-On Password
- Administrator Password
- Adapter ROM Security (No)

## Secure IDE Devices and Diskette Drives

IDE Controller (Enable )  
 Diskette Drive Access (Enable )

## Remote Administration

## Information:

If the password Prompt is set to "ON" it will be reset  
 when Remote Administration is set to ENABLE

- Remote Administration

## Remote Administration

Remote Administration (Enabled)

## Power-On Password

Enter your new Power-on password twice.

Enter Power-on Password ( )  
 Enter Power-on Password Again ( )

Change Power-on Password  
 Delete Power-on Password

Password Prompt (Dual)

### Administrator Password

Enter your new Administrator password twice.

Enter Administrator Password (        )  
Enter Administrator Password Again (        )

Change Administrator Password  
Delete Administrator Password

Power-on Password changeable by user (NO)

## 7

### Advanced Setup

Warning:

Items on the following menus control advanced Hardware features if they are configured incorrectly, the system might malfunction.

- Cache Control
- ROM Shadowing
- PCI Control
- Plug and Play Control
- Processor Control

### Cache Control

Cache State                      (Enabled with no NO ECC)  
L2 Cache Size                    512 KB

### ROM Shadowing

E0000h-FFFFFh (BIOS)	(Enabled)
DC000h-DFFFFh	(Disabled)
D8000h-DBFFFh	(Disabled)
D4000h-D7FFFh	(Disabled)
D0000h-D3FFFh	(Disabled)
CC000h-CFFFFh	(Disabled)
C8000h-CBFFFh	(Disabled)
C4000h-C7FFFh	(Enabled)
C0000h-C3FFFh	(Enabled)

#### PCI Control

PCI Adapter Reset	(Enabled )
PCI Parity	(Enabled )
PCI Bus Master...	
Network Adapters	Disabled
Mass Storage Adapters	Enabled
Display Adapters	(Enabled )
Multimedia Devices	Enabled
Communication Adapters	Enabled
Serial Adapters	Enabled

#### Plug and Play Control

Set Device Mode	(Enabled)
Address Decode	(16-Bit)
Plug and Play Operating System	(No)

#### Processor Control

Processor 0 ID	0672
Processor Updating	(Enabled)
Processor Serial Number Access	(Disabled)

### 8

#### ISA Legacy Resources

Information: ISA legacy Resources (DMA, Interrupts, Memory, and I/O Ports) are resources that are used by ISA adapters which are not Plug-and-Play adapters. Use these menus to indicate which resources are used by ISA Legacy adapters. Resources used by the system are already indicated.

- Memory Resources
- I/O Ports Resources
- DMA Resources
- Interrupt Resources

# Memory Resources

A0000h-A3FFFh	Video	
A4000h-A7FFFh	Video	
A8000h-ABFFFh	Video	
AC000h-AFFFFh	Video	
B0000h-B3FFFh	Video	
B4000h-B7FFFh	Video	
B8000h-BBFFFh	Video	
BC000h-BFFFFh	Video	
C0000h-C1FFFh	Video BIOS	
C2000h-C3FFFh	Video BIOS	
C4000h-C5FFFh	Video BIOS	
C6000h-C7FFFh	Video BIOS	
C8000h-C9FFFh	(Available	)
CA000h-CBFFFh	(Available	)
CC000h-CDFFFh	(Available	)
CE000h-CFFFFh	(Available	)
D0000h-D1FFFh	(Available	)
D2000h-D3FFFh	(Available	)
D4000h-D5FFFh	(Available	)
D6000h-D7FFFh	(Available	)
D8000h-D9FFFh	(Available	)
DA000h-DBFFFh	(Available	)
DC000h-DDFFFh	(Available	)
DE000h-DEFFFh	(Available	)
E0000h-EFFFFh	System BIOS	
F00000h-FFFFFFh	(Available	)

#### I/O Port Resources

100h-103h	(Available )
- -	- -
16Ch-16Fh	(Available )
170h-173h	IDE Drives
174h-177h	IDE Drives
178h-17Bh	(Available )
- -	- -
1ECh-1EFh	(Available )
1F0h-1F3h	IDE Drives
1F4h-1F7h	IDE Drives
1F8h-1FBh	(Available )
- -	- -
2F4h-2F7h	(Available )
2F8h-2FBh	Serial Port B
2FCh-2FFh	Serial Port B
300h-303h	(Available )
- -	- -
370h-373h	(Available )
374h-377h	System Board
378H-37Bh	(Available )
- -	- -
3B0h-3B3h	(Available )
3B4h-3B7h	Video
3B8h-3BBh	Video
3BCh-3BFh	(Available )
3C0h-3C3h	Video
- -	- -
3DCh-3DFh	Video
3E0h-3E3h	(Available )
- -	- -
3ECh-3EFh	(Available )
3F0h-3F3h	System Board
3F4h-3F7h	System Board
3F8h-3FBh	Serial Port A
3FCh-3FFh	Serial Port A

#### DMA Resources

Channel 0	(Available )
Channel 1	(Available )
Channel 2	Diskette
Channel 3	(Available )
Channel 4	System Resource
Channel 5	(Available )
Channel 6	(Available )
Channel 7	(Available )

#### Interrupt Resources

0	Timer
1	Keyboard
2	Interrupt Controller
3	Serial Port B
4	Serial Port A
5	(Available )
6	Diskette
7	(Available )
8	Real Time Clock
9	ACPI
10	(Available )
11	(Available )
12	Mouse
13	Coprocessor
14	IDE Drives
15	IDE Drives

## 9

#### Power Management

ACPI BIOS Mode (Enabled )

- APM
- Automatic Power On

#### APM

APM BIOS Mode (Enabled)

Automatic Hardware Power Management (Enabled)  
 Time to Low Power (30 min)  
 System Power (ON)  
 Display (Suspend)  
 Time to Display 'OFF' ( 1 hr)  
 IDE Drives (Enabled)

#### Activity Monitor

#### Activity Monitor

PS/2 Keyboard (Enabled)  
 PS/2 Mouse (Enabled)  
 Diskette (Enabled)  
 Serial Port A (Enabled)  
 Serial Port B (Enabled)  
 Parallel Port (Enabled)  
 IDE Hard Disks (Enabled)  
 IDE CD ROM (Disabled)

Automatic Power On	
Wake on LAN	
Serial Port A Ring Detect	(Disabled)
Startup Sequence	Primary
Modem Ring Detect	(Disabled)
Startup Sequence	Primary
Wake Up on Alarm	(Disabled)
Alarm day of month	01
Alarm Time	00:30
Alarm day of week	Monday
Startup Sequence	Primary
PCI Wake Up	(Disabled)
Startup Sequence	Primary

Wake on LAN

Warning

The following item controls LAN wake up requests only if a network adapter is installed in your system, the network adapter supports wake up requests, and the network adapter is configured properly

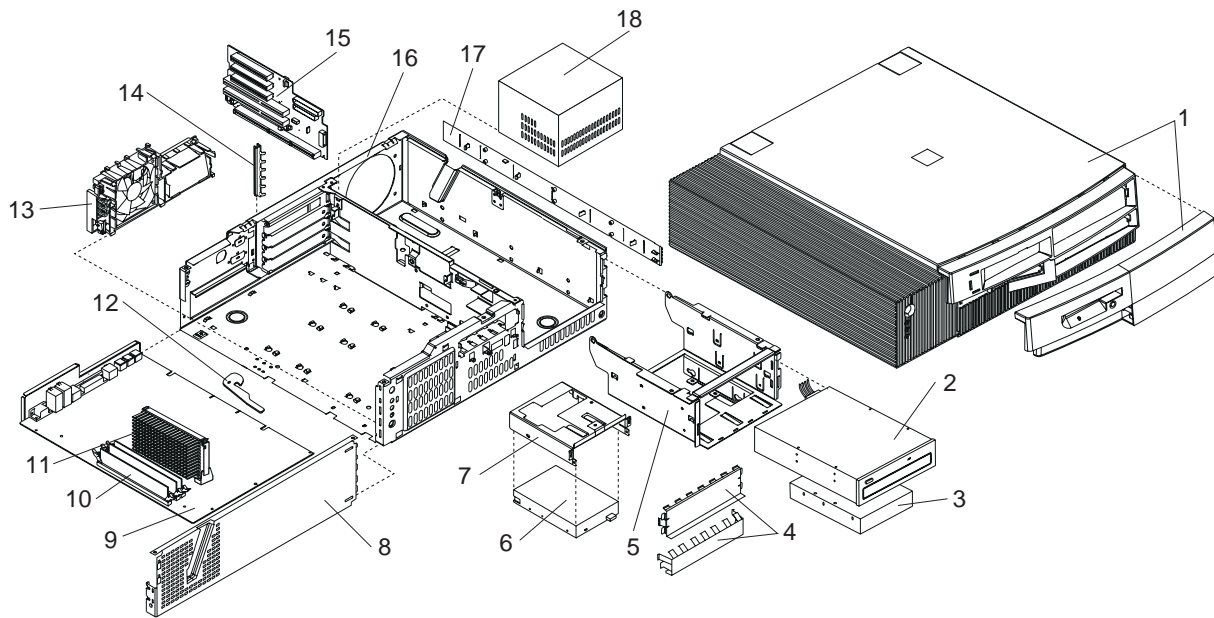
Wake on LAN	(Enabled)
Startup Sequence	(Automatic)



---

## **Appendix G. Network Node Processor Part Numbers (Based on 6275)**

## Network Node Processor Parts (based on 6275)



## Parts Listing

<b>Index</b>	<b>System (Type 6275)</b>	<b>FRU No.</b>
<b>1</b>	Cover Assembly	01K1607
	Name Plate	03K9645
	<b>(Order either of the below 32X Max CD-ROM drives)</b>	
<b>2</b>	CD-ROM Drive (32X Max)	02K1115
<b>2</b>	CD-ROM Drive (32X Max)	02K3412
<b>2</b>	CD-ROM Drive (40X Max)	36L8747
	IDE Cable, CD-ROM (1-drop)	03K9724
<b>3</b>	3.2 GB EIDE Hard Disk Drive	10L6006
<b>3</b>	4.2 GB EIDE Hard Disk Drive	36L8675
<b>3</b>	6.4 GB EIDE Hard Disk Drive	10L6012
<b>3</b>	8.4 GB EIDE Hard Disk Drive	36L8679
	Hard Disk Cable, EIDE	12J4518
<b>4</b>	EMC Shields	76H7338
<b>5</b>	Hard Disk/CD-ROM Cage	03K9641
<b>6</b>	1.44 MB 3.5-Inch Diskette Drive	75H9550
<b>6</b>	1.44 MB 3.5-Inch Diskette Drive-Japan	75H9552
	Diskette Drive Cable	76H7340
<b>7</b>	3.5-Inch Diskette Bracket	76H7330
<b>8</b>	Side Bracket	76H7329
<b>9</b>	System Board (no processor, memory, rails)	61H1037
<b>9</b>	System Board (no processor, memory, rails) (for Pentium III processor)	61H2347
	System Board Guide Rails, center and front	03K9626
<b>10</b>	Memory - 32 MB DIMM, Non-Parity	01K1146
<b>10</b>	Memory - 64 MB DIMM, Non-Parity	01K1147
<b>11</b>	Processor Pentium II 300 MHz	01K4291
	Air Duct for 300 MHz. Processor only	03K9648
<b>11</b>	Processor Pentium II 333 MHz ECC	01K4390
<b>11</b>	Processor Pentium II 350 MHz	01K2175
<b>11</b>	Processor Pentium II 400 MHz	01K4334
<b>11</b>	Processor Pentium II 450 MHz	01K1578
<b>11</b>	Processor Pentium III 450 MHz	33L1614
<b>11</b>	Processor Pentium III 500 MHz	33L1615
<b>12</b>	Latch and Screw	01K1612
<b>13</b>	Fan/Power Switch Assembly	03K9647
<b>14</b>	I/O Bracket	03K9622
<b>15</b>	Riser Card	11L1566
	Riser Clips, front and rear	02K2766
<b>16</b>	Chassis Assembly	03K9646
<b>17</b>	Side Panel	76H7333
<b>18</b>	145 Watt Power Supply	01K9846
<b>18</b>	145 Watt Power Supply - Japan	01K9848
	Bezel Kit	76H7339
	Audio Adapter, GVC	01K2154
	Cable, Audio/CDROM	75H9219
	Cable, Wake On Ring	76H7345
	Foot (4)	93F2386
	Jumper Kit	93F0067
	Keylock Assembly	76H7336
	Lithium Battery	33F8354
	Misc. Screw Kit	93F0041
	Processor Mounting Bracket Kit (for all above processors)	33L4332
	Retention Module (RM) adapter (for Pentium II processors only)	33L4320
	Video Ram 2 MB	01K1185



## Appendix H. Bibliography

### Customer Documentation for the 3746 Model 950

Table H-1 (Page 1 of 4). Customer Documentation for the 3746 Model 950

This customer documentation has the following formats:



#### Finding Information

##### **3745 Models A and 3746 Books**

Starting with engineering change (EC) F12380, all of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for this EC.

#### Preparing for Operation



GA33-0400

**IBM 3745 Communication Controller All Models<sup>1</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

##### **Safety Information<sup>2</sup>**

Provides general safety guidelines

#### Evaluating and Configuring



GA33-0180

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

##### **Overview**

Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.



GA27-4234

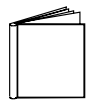
**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

##### **Planning Series:** **Overview, Installation, and Integration**

Provides information for:

- Overall 3746 planning
- Installation and upgrade scenarios
- Controller and service processor network integration
- Related MOSS-E and CCM worksheets for these tasks.

Table H-1 (Page 2 of 4). Customer Documentation for the 3746 Model 950



GA27-4235

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Serial Line Adapters**

Provides information for:

- Serial line adapter descriptions
- Serial line adapter line weights and connectivity
- Types of SDLC support
- Configuring X.25 lines
- Performance tuning for frame relay, PPP, X.25, and NCP lines.
- CCM worksheets for serial line definitions.



GA27-4236

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Token Ring, Ethernet, and ISDN**

Provides information for:

- Token-ring, Ethernet, and ISDN adapter descriptions
- Token-ring, Ethernet, and ISDN configuration information
- CCM worksheets for token-ring definitions.



GA27-4237

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**ESCON Channels**  
**Except for Multiaccess Enclosure**

Provides information for:

- ESCON adapter descriptions
- ESCON configuration and tuning information
- ESCON configuration examples
- CCM worksheets for ESCON definitions.



GA27-4238

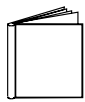
**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Physical Planning**  
**Except for Multiaccess Enclosure**

Provides information for:

- 3746 physical planning details
- Explanation of installation sheets
- 3746 plugging sheets.

Table H-1 (Page 3 of 4). Customer Documentation for the 3746 Model 950



GA27-4239

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Management Planning**  
**Except for Multiaccess Enclosure**

Provides information for:

- Overview for 3746
- 3746 APPN/HPR, IP router, and X.25
- NetView Performance Monitor, remote consoles, and RSF.



GA27-4240

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Multiaccess Enclosure Planning**

Provides information for:

- MAE adapters and physical planning details
- MAE ESCON planning and configuration
- MAE APPN/HPR and IP management
- ATM and ISDN support
- MAE worksheets.



GA27-4241

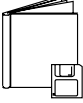




**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Protocol Introductions**

Provides information for:

- Introduction and overview of APPN/HPR, IP, token-ring, Ethernet, frame-relay, PPP, X.25, and ESCON channels.

Table H-1 (Page 4 of 4). Customer Documentation for the 3746 Model 950

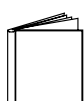
Operating and Testing		
	SA33-0356	<p><b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>User's Guide<sup>2</sup></b></p> <p>Explains how to:</p> <ul style="list-style-type: none"> <li>• Carry out daily routine operations on Nways controller</li> <li>• Install, test, and customize the Nways controller after installation</li> <li>• Configure user's workstations to remotely control the service processor using: <ul style="list-style-type: none"> <li>– DCAF program</li> <li>– Telnet client program</li> <li>– Java Console support.</li> </ul> </li> </ul>
	On-line information	<p><b>Controller Configuration and Management Application</b></p> <p>Provides a graphical user interface for configuring and managing a 3746 APPN/HPR network node and IP Router, and its resources. Is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its on-line help.</p>
	SH11-3081	<p><b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b></p> <p><b>Controller Configuration and Management: User's Guide<sup>2</sup></b></p> <p>Explains how to use CCM and gives examples of the configuration process.</p>
Managing Problems		
	On-line information	<p><b>Problem Analysis Guide</b></p> <p>An on-line guide to analyze alarms, events, and control panel codes on:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>3</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
	SA33-0175	<p><b>IBM 3745 Communication Controller Models A<sup>3</sup></b>  <b>IBM 3746 Expansion Unit Model 900</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>Alert Reference Guide</b></p> <p>Provides information about events or errors reported by alerts for:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>3</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
<p><sup>1</sup> Models 130 to 61A.  <sup>2</sup> Documentation shipped with the 3746-950  <sup>3</sup> 3745 Models 17A to 61A.</p>		



## Service Documentation for the IBM 3746 Model 950

Table H-2 (Page 1 of 3). Service Documentation for the 3746 Model 950

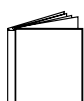
This service documentation has the following formats:



SY33-2107

**IBM 3746 Nways Multiprotocol Controller Model 950  
Installation Guide<sup>1</sup>**

Provides instructions for installing or relocating the Nways Controller.



SY33-2108

**IBM 3746 Nways Multiprotocol Controller  
Model 950  
Service Guide<sup>1</sup>**

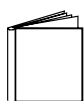
Provides procedures for isolating and fixing the IBM 3746-950 problems.



SY33-2115

**IBM 3745 Communication Controller Models A<sup>2</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>3</sup>  
(Based on the 7585, 3172, 9585, or 9577)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, 9585, or 9577. Can be for systems with microcode that has up to and including EC D46130 (any level) installed.



SY33-2120

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>4</sup>  
(Based on the 7585, 3172, or 9585)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, or 9585. Can be for systems with microcode EC F12380 or higher installed.

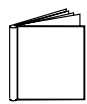


SY33-2125

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>4</sup>  
(Based on 6275)**

Provides information on installing and maintaining the service processor based on PS/2 Type 6275. Can be for systems with microcode EC F12380 or higher installed.

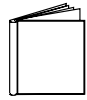
Table H-2 (Page 2 of 3). Service Documentation for the 3746 Model 950



SY33-2118

**IBM 3746 Nways Multiprotocol Controller Models 900 and 950  
Multiaccess Enclosure Installation and Maintenance<sup>4</sup>**

Provides information on installing and maintaining the Multiaccess Enclosure (MAE).

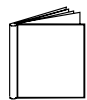


SY33-2124

**IBM 3746 Nways Multiprotocol Controller Models 900 and 950  
Multiaccess Enclosure Installation and Maintenance<sup>4</sup>**

(Starting from EC F12430 and Above)

Provides information on installing and maintaining the Multiaccess Enclosure (MAE). For systems with microcode EC F12430 or higher installed.

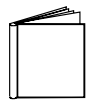


SY33-2112

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**Network Node Processor Installation and Maintenance<sup>3</sup>  
(Based on the 7585 or 3172)**

Provides information on installing and maintaining the network node processor based on the PS/2 Type 7585 or 3172.

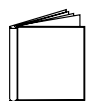


SY33-2126

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**Network Node Processor Installation and Maintenance<sup>3</sup>  
(Based on 6275)**

Provides information on installing and maintaining the network node processor based on the PS/2 Type 6275.



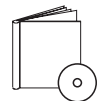
SY33-2127

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor and Network Node Processor<sup>4</sup>  
Service User's Guide**

Provides information on installing and maintaining the operational code on service processor, or network node processor.

Can be for systems with microcode EC F12380 or higher installed.

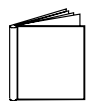


SY33-2117

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**External Cable Reference<sup>4</sup>**

Provides references to console and line cables used for connecting the IBM 3746 Models 900 and 950.



S135-2015

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**Parts Catalog<sup>4</sup>**

Provides reference information for ordering parts for the IBM 3746 Models 900 and 950.

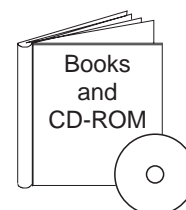
Table H-2 (Page 3 of 3). Service Documentation for the 3746 Model 950

	S135-2014	<b>IBM Controller Expansion Parts Catalog</b>	Provides reference information for ordering parts for the controller expansion attached to the IBM 3745 Models A <sup>2</sup> , and 3746 Models 900 and 950.
<b>CD-ROM Bibliography</b>			
	ZK2T-8214	<b>IBM Networking Softcopy Collection Kit</b>	Allows service manuals consulting via CD-ROM viewer. EMEA version.
	ZK2T-8187	<b>IBM Networking Softcopy Collection Kit</b>	Allows service manuals consulting via CD-ROM viewer. US version.
<sup>1</sup> Documentation shipped with the 3746 Model 950 <sup>2</sup> 3745 Models 17A to 61A <sup>3</sup> Documentation shipped with the processor <sup>4</sup> Documentation shipped with the 3746 Models 900 and 950			

## Customer Documentation for the 3745 (All Models), and 3746 (Model 900)

Table H-3 (Page 1 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

This customer documentation has the following formats:



### Finding Information

#### 3745 Models A and 3746 Books

Starting with engineering change (EC) F12380, all of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for this EC.



SA33-0172

#### **IBM 3745 Communication Controller Models 210 to 61A IBM 3746 Expansion Unit Model 900**

##### **Customer Master Index<sup>1</sup>**

Provides references for finding information in the customer documentation library.

### Evaluating and Configuring



GA33-0092

#### **IBM 3745 Communication Controller Models 210, 310, 410, and 610**

##### **Introduction**

Gives an introduction of the IBM Models 210 to 610 capabilities.  
For Models A refer to the *Overview*, GA33-0180.



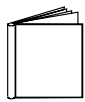
GA33-0180

#### **IBM 3745 Communication Controller Models A<sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950**

##### **Overview**

Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.

Table H-3 (Page 2 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900



GA27-4234

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Overview, Installation, and Integration**

Provides information for:

- Overall 3746 planning
- Installation and upgrade scenarios
- Controller and service processor network integration
- Related MOSS-E and CCM worksheets for these tasks.



GA27-4235

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Serial Line Adapters**

Provides information for:

- Serial line adapter descriptions
- Serial line adapter line weights and connectivity
- Types of SDLC support
- Configuring X.25 lines
- Performance tuning for frame relay, PPP, X.25, and NCP lines.
- CCM worksheets for serial line definitions.



GA27-4236

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Token Ring, Ethernet, and ISDN**

Provides information for:

- Token-ring, Ethernet, and ISDN adapter descriptions
- Token-ring, Ethernet, and ISDN configuration information
- CCM worksheets for token-ring definitions.



GA27-4237

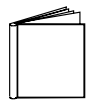
**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**ESCON Channels**  
**Except for Multiaccess Enclosure**

Provides information for:

- ESCON adapter descriptions
- ESCON configuration and tuning information
- ESCON configuration examples
- CCM worksheets for ESCON definitions.

Table H-3 (Page 3 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900



GA27-4238

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Physical Planning**  
**Except for Multiaccess Enclosure**

Provides information for:

- 3746 physical planning details
- Explanation of installation sheets
- 3746 plugging sheets.



GA27-4239

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Management Planning**  
**Except for Multiaccess Enclosure**

Provides information for:

- Overview for 3746
- 3746 APPN/HPR, IP router, and X.25
- NetView Performance Monitor, remote consoles, and RSF.



GA27-4240

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Multiaccess Enclosure Planning**

Provides information for:

- MAE adapters and physical planning details
- MAE ESCON planning and configuration
- MAE APPN/HPR and IP management
- ATM and ISDN support
- MAE worksheets.



GA27-4241

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**Models 900 and 950**

**Planning Series:**  
**Protocol Introductions**

Provides information for:

- Introduction and overview of APPN/HPR, IP, token-ring, Ethernet, frame-relay, PPP, X.25, and ESCON channels.

**Preparing Your Site**

Table H-3 (Page 4 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

	GC22-7064	<b>IBM System/360, System/370, 4300 Processor</b> <b>Input/Output Equipment Installation Manual-Physical Planning</b> (Including Technical News Letter GN22-5490)
		Provides information for physical installation for the 3745 Models 130 to 610.  For 3745 Models A and 3746 Model 900, refer to the <i>Planning Guide</i> , GA33-0457.
	GA33-0127	<b>IBM 3745 Communication Controller</b> <b>Models 210, 310, 410, and 610</b> <b>Preparing for Connection</b>
		Helps for preparing the 3745 Models 210 to 610 cable installation.  For 3745 Models A refer to the <i>Connection and Integration Guide</i> , SA33-0129.
<b>Preparing for Operation</b>		
	GA33-0400	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller</b> <b>Models 900 and 950</b> <b>Safety Information<sup>1</sup></b>
		Provides general safety guidelines.
	SA33-0129	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b> <b>Connection and Integration Guide<sup>1</sup></b>
		Contains information for connecting hardware and integrating network of the 3745 and 3746-900 after installation.
	SA33-0416	<b>Line Interface Coupler Type 5 and Type 6</b> <b>Portable Keypad Display</b> <b>Migration and Integration Guide</b>
		Contains information for moving and testing LIC types 5 and 6.
	SA33-0158	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b> <b>Console Setup Guide<sup>1</sup></b>
		Provides information for: <ul style="list-style-type: none"> <li>• Installing local, alternate, or remote consoles for 3745 Models 130 to 610</li> <li>• Configuring user workstations to remotely control the service processor for 3745 Models A and 3746 Model 900 using:               <ul style="list-style-type: none"> <li>– DCAF program</li> <li>– Telnet Client program</li> <li>– Java Console support.</li> </ul> </li> </ul>
<b>Customizing Your Control Program</b>		

Table H-3 (Page 5 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900














	SA33-0178	<b>Guide to Timed IPL and Rename Load Module</b>
Provides VTAM procedures for:		
<ul style="list-style-type: none"> <li>• Scheduling an automatic reload of the 3745</li> <li>• Getting 3745 load module changes transparent to the operations staff.</li> </ul>		
<b>Operating and Testing</b>		
	SA33-0098	<b>IBM 3745 Communication Controller All Models<sup>4</sup></b> <b>Basic Operations Guide<sup>1</sup></b>
Provides instructions for daily routine operations on the 3745 Models 130 to 610.		
	SA33-0177	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b> <b>Basic Operations Guide<sup>1</sup></b>
Provides instructions for daily routine operations on the 3745 Models 17A to 61A, and 3746 Model 900 operating as an SNA node (using NCP), APPN/HPR Network Node, and IP Router.		
	SA33-0097	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>Advanced Operations Guide<sup>1</sup></b>
Provides instructions for advanced operations and testing, using the 3745 MOSS console.		
	On-line Information	<b>Controller Configuration and Management Application</b>
Provides a graphical user interface for configuring and managing a 3746 APPN/HPR Network Node and IP Router, and its resources. Is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its online help.		
	SH11-3081	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b> <b>Controller Configuration and Management: User's Guide<sup>5</sup></b>
Explains how to use CCM and gives examples of the configuration process.		
<b>Managing Problems</b>		
	SA33-0096	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>Problem Determination Guide<sup>1</sup></b>
A guide to perform problem determination on the 3745 Models 130 to 61A.		



Table H-3 (Page 6 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

	On-line Information	<p><b>Problem Analysis Guide</b></p> <p>An online guide to analyze alarms, events, and control panel codes on:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
	SA33-0175	<p><b>IBM 3745 Communication Controller Models A<sup>2</sup></b>  <b>IBM 3746 Expansion Unit Model 900</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>Alert Reference Guide</b></p> <p>Provides information about events or errors reported by alerts for:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
<p><sup>1</sup> Documentation shipped with the 3745.  <sup>2</sup> 3745 Models 17A to 61A.  <sup>3</sup> 3745 Models 130 to 61A.  <sup>4</sup> Except 3745 Models A.  <sup>5</sup> Documentation shipped with the 3746-900.</p>		

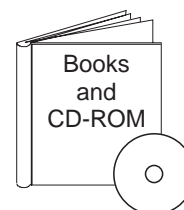
## Additional Customer Documentation for the 3745 Models 130, 150, 160, 170, and 17A

Table H-4. Additional Customer Documentation for the 3745 Models 130 to 17A		
This customer documentation has the following format:		
		
Finding Information		
<div>  <div> SA33-0142 <div> <b>3745 Models A and 3746 Books</b>   Starting with engineering change (EC) F12380, all of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for this EC.   <b>IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 900</b>   <b>Customer Master Index<sup>1</sup></b>   Provides references for finding information in the customer documentation library. </div> </div> </div>		
Evaluating and Configuring		
<div>  <div> GA33-0138 <div> <b>IBM 3745 Communication Controller Models 130, 150, 160, and 170</b>   <b>Introduction</b>   Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.   For Model 17A refer to the <i>Overview</i>, GA33-0180. </div> </div> </div>		
Preparing Your Site		
<div>  <div> GA33-0140 <div> <b>IBM 3745 Communication Controller Models 130, 150, 160, and 170</b>   <b>Preparing for Connection</b>   Helps for preparing the 3745 Models 130 to 170 cable installation.   For 3745 Model 17A refer to the <i>Connection and Integration Guide</i>, SA33-0129. </div> </div> </div>		
<sup>1</sup> Documentation shipped with the 3745.		

# Service Documentation for the IBM 3745 (Models 210, 21A, 310, 31A, 410, 41A, 610, and 61A) and 3746 (Model 900)

Table H-5 (Page 1 of 4). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

This service documentation has the following formats:



## 3745 Models A and 3746 Books

Starting with engineering change (EC) F12380, all of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for this EC.



SY33-2080

### **IBM 3745 Communication Controller Models 210 to 61A**

#### **Service Master Index<sup>1</sup>**

Provides references for finding information in the IBM 3745 Models X10 and X1A shipping group documentation.



SY33-2057

### **IBM 3745 Communication Controller Models 210 to 61A**

#### **Installation Guide<sup>1</sup>**

Provides instructions for installing or relocating the IBM 3745 Models X10 and X1A.



SY33-2114

### **IBM 3746 Nways Multiprotocol Controller Model 900**

#### **Installation Guide<sup>2</sup>**

Provides instructions for installing or relocating a 3746-900.

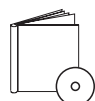


SY33-2116

### **IBM 3746 Nways Multiprotocol Controller Model 900**

#### **Service Guide<sup>2</sup>**

Provides procedures for isolating and fixing the IBM 3746-900 problems.



SY33-2055

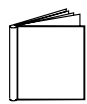
### **IBM 3745 Communication Controller Models 210, 310, 410, and 610**

### **IBM 3746 Expansion Units Models A11, A12, L13, L14, and L15**

#### **Service Functions<sup>1</sup>**

Describes MOSS functions using the IBM 3745 Models X10 and X1A consoles.

Table H-5 (Page 2 of 4). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900



SY33-2054

**IBM 3745 Communication Controller  
Models 210 to 61A**

**Maintenance Information Procedures<sup>1</sup>**

Provides procedures for isolating and fixing the IBM 3745 Models X10 and X1A problems.



SY33-2115

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>  
(Based on the 7585, 3172, 9585, or 9577)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, 9585, or 9577.

Can be for systems with microcode that has up to and including EC D46130 (any level) installed.



SY33-2120

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>  
(Based on the 7585, 3172, or 9585)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, or 9585.

Can be for systems with microcode EC F12380 or higher installed.



SY33-2125

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>  
(Based on the 6275)**

Provides information on installing and maintaining the service processor based on PS/2 Type 6275.

Can be for systems with microcode EC F12380 or higher installed.



SY33-2127

**IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor and Network Node Processor<sup>4</sup>  
Service User's Guide**






Provides information on installing and maintaining the operational code on service processor, or network node processor.

Can be for systems with microcode EC F12380 or higher installed.

Table H-5 (Page 3 of 4). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

	SY33-2118	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b> <b>Multiaccess Enclosure Installation and Maintenance<sup>4</sup></b>	<p>Provides information on installing and maintaining the Multiaccess Enclosure (MAE).</p>
	SY33-2124	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b> <b>Multiaccess Enclosure Installation and Maintenance<sup>4</sup></b> (Starting from EC F12430 and Above)	<p>Provides information on installing and maintaining the Multiaccess Enclosure (MAE). For systems with microcode EC F12430 or higher installed.</p>
	SY33-2112	<b>IBM 3746 Nways Multiprotocol Controller</b> <b>Models 900 and 950</b> <b>Network Node Processor Installation and Maintenance<sup>4</sup></b> <b>(Based on the 7585 or 3172)</b>	<p>Provides information on installing and maintaining the network node processor based on the PS/2 Type 7585 or 3172.</p>
	SY33-2126	<b>IBM 3746 Nways Multiprotocol Controller</b> <b>Models 900 and 950</b> <b>Network Node Processor Installation and Maintenance<sup>4</sup></b> <b>(Based on 6275)</b>	<p>Provides information on installing and maintaining the network node processor based on the PS/2 Type 6275.</p>
	SY33-2056	<b>IBM 3745 Communication Controller</b> <b>Models 210 to 61A</b> <b>Maintenance Information Reference<sup>1</sup></b>	<p>Provides in-depth hardware reference information on the IBM 3745 Models X10 and X1A.</p>
	SY33-2075	<b>IBM 3745 Communication Controller</b> <b>All Models<sup>5</sup></b> <b>External Cable References<sup>1</sup></b>	<p>Provides references to console and line cables used for connecting the IBM 3745 Models 130 to 61A.</p>
	SY33-2117	<b>IBM 3746 Nways Multiprotocol Controller</b> <b>Models 900 and 950</b> <b>External Cable Reference<sup>6</sup></b>	<p>Provides references to console and line cables used for connecting the IBM 3746 Models 900 and 950.</p>

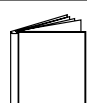
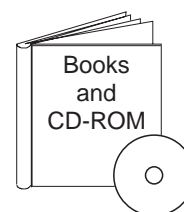
Table H-5 (Page 4 of 4). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

	S135-2015	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>Parts Catalog<sup>6</sup></b>  Provides reference information for ordering parts for the IBM 3746 Models 900 and 950.
	S135-2010	<b>IBM 3745 Communication Controller Models 210 to 61A</b>  <b>Parts Catalog<sup>1</sup></b>  Provides reference information for ordering IBM 3745 Models X10 and X1A parts.
	S135-2014	<b>IBM Controller Expansion</b>  <b>Parts Catalog</b>  Provides reference information for ordering parts for the controller expansion attached to the IBM 3745 Models A <sup>3</sup> , and 3746 Models 900 and 950.
<b>CD-ROM Bibliography</b>		
	ZK2T-8214	<b>IBM Networking Softcopy Collection Kit</b>  Allows service manuals consulting via CD-ROM viewer. EMEA version.
	ZK2T-8187	<b>IBM Networking Softcopy Collection Kit</b>  Allows service manuals consulting via CD-ROM viewer. US version.
<sup>1</sup> Documentation shipped with the 3745. <sup>2</sup> Documentation shipped with the 3746-900. <sup>3</sup> 3745 Models 17A to 61A. <sup>4</sup> Documentation shipped with the processor. <sup>5</sup> 3745 Models 130 to 61A. <sup>6</sup> Documentation shipped with the 3746 Models 900 and 950.		

## Additional Service Documentation for the IBM 3745 Models 130, 150, 160, 170, and 17A

Table H-6 (Page 1 of 2). Additional Service Documentation for the 3745 Models 1x0 and 17A

This service documentation has the following formats:



SY33-2079

### **IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A**

#### **Service Master Index<sup>1</sup>**

Provides references for finding information in the IBM 3745 Models 1X0 and 17A shipping group documentation.

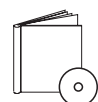


SY33-2067

### **IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A**

#### **Installation Guide<sup>1</sup>**

Provides instructions for installing or relocating the IBM 3745 Models 1X0 and 17A.



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### **IBM 3745 Communication Controller Models 130, 150, 160, and 170**

#### **Service Functions<sup>1</sup>**

Describes MOSS functions using the IBM 3745 Models 1x0 and 17A consoles.



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### **IBM 3745 Communication Controller Models 130 to 17A**

#### **Maintenance Information Procedures<sup>1</sup>**

Provides procedures for isolating and fixing the IBM 3745 Models 1X0 and 17A problems.

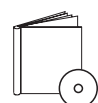


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### **IBM 3745 Communication Controller Models 130 to 17A**

#### **Parts Catalog<sup>1</sup>**

Provides reference information for ordering IBM 3745 Models 1X0 and 17A parts.



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### **IBM 3745 Communication Controller Models 130, 150, 160, and 170**

#### **Hardware Maintenance Reference<sup>1</sup>**

Provides in-depth hardware reference information on the IBM 3745 Models 1X0 and 17A.

*Table H-6 (Page 2 of 2). Additional Service Documentation for the 3745 Models 1x0 and 17A*

<sup>1</sup> Documentation shipped with the 3745.



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# Glossary

**ac.** alternating current

**ACPW.** AC power (box)

**AFD.** airflow detector

**alarm.** A message sent to the MOSS console. In case of an error a reference code identifies the nature of the error.

**alert.** A message sent to the host console. In case of an error a reference code identifies the nature of the error.

**AMD.** air moving device

**APPN.** advanced peer-to-peer networking

**ARC.** active remote connector

**ARC1A1.** ARC V.24 DCE attachment with 5 meter tethered cable

**ARC1A2.** ARC V.24 DCE attachment with 15 meter tethered cable

**ARC1B.** ARC V.24 DTE attachment with 15 meter tethered cable

**ARC1C.** ARC V.24 DCE 3745 interface with 5 meter tethered cable

**ARC1D.** ARC V.24 DTE 3745 interface with 5 meter tethered cable

**ARC1E.** ARC V.24 3174 AEA interface (1)

**ARC1F.** ARC V.24 3174 PCA EIA interface (1)

**ARC2A.** ARC V.25 autocall interface with 5 meter tethered cable

**ARC2C.** ARC V.25 autocall interface 3745 with 5 meter tethered cable

**ARC3A1.** ARC V.35 DCE attachment with 5 meter tethered cable

**ARC3A2.** ARC V.35 DCE attachment with 15 meter tethered cable

**ARC3B.** ARC V.35 DTE attachment with 15 meter tethered cable

**ARC3C.** ARC V.35 DCE 3745 interface with 5 meter tethered cable

**ARC3D.** ARC V.35 DTE 3745 interface with 5 meter tethered cable

**ARC4A1.** ARC X.21 DCE attachment with 5 meter tethered cable

**ARC4A2.** ARC X.21 DCE attachment with 15 meter tethered cable

**ARC4B.** ARC X.21 DTE attachment with 15 meter tethered cable

**ARC4C.** ARC V.21 DCE 3745 interface with 5 meter tethered cable

**ARC4D.** ARC V.21 DTE 3745 interface with 5 meter tethered cable

**ARC5A.** Reserved

**ARC5B.** Reserved

**ARC5C.** ARC RS-422 3708 interface (or RJ-11 connection) (1)

**ARC5D.** ARC RS-422 IBM Cabling System interface (1)

**ARC6A.** ARC V.25 autocall interface with 15 meter tethered cable

**ARC6C.** ARC V.25 autocall 3745 interface with 15 meter tethered cable

**BA.** basic access

**BAS.** basic board

**BATS.** basic assurance tests

**BER.** box event record

**BLPU.** basic level packaging unit

**BMI.** bit multiplex interface

**box event record (BER).** Information about an event detected by the controller. It is recorded on the disk/diskette and can be displayed on the operator console for event analysis.

**bps.** bits per second

**BSC.** binary synchronous communication

**BSI.** bus synchronism interface

**C.** Celsius

**C&SM.** customer and service information

**CA.** channel adapter

**cache.** A high-speed buffer storage that contains frequently accessed instructions and data; it is used to reduce access time.

**CB.** circuit breaker

**CBA.** controller bus adapter

**CBC.** controller bus coupler

**CBR.** circuit burst request

**CBSA.** controller bus and service adapter (CBSP+CBC+TIC3)

**CBSP.** controller bus and service processor

**CBTRA.** controller bus and token-ring adapter (TRP+CBC+TIC3)

**CBTRM.** cable terminator (IOC and DMA buses)

**CCITT.** Comite Consultatif International Telephonique et telegraphique

**CCU.** central control unit

**CDF.** configuration data file (3745)

**CDF-E.** configuration data file extended (37CS)

**CE.** customer engineer

**CEPT.** Comite Europeen des Postes et Telecommunications

**CLA.** communication line adapter (CLP+LICnn)

**CLDP.** controller load/dump program

**clear channel.** Mode of data transmission where the data passes through the DCE and network, and arrives at the receiving communication controller (for example, the IBM 3745) unchanged from the data transmitted. The DCE or network can modify the data during transmission because of certain network restrictions, but must ensure the received data stream is the same as the transmitted data stream.

**CLP.** communication line processor

**CMIP.** common management interface protocol

**CNM.** communication network management

**CP.** 1.communication processor 2.control program 3.circuit protector 4.control point

**CPLR.** coupler

**CPN.** customer problem number

**CPx.** FRU name of circuit protector

**CRC.** cyclic redundancy check character

**CS.** connectivity switch

**CSA.** common subassembly

**CSB.** connectivity switch bus

**CSC.** connectivity switch cable

**CSCE.** connectivity switch cable extension

**CSM.** centralized support module

**CSP.** central service point

**CSS.** control subsystem (3745)

**CTDA.** configuration target device (processor) address

**dc.** direct current

**DCAF.** Distributed Console Access Facility (licensed program)

**DCCS.** DC to connectivity subsystem

**DCE.** data circuit-terminating equipment

**DCDP.** DC distribution and protection (box)

**DCM.** diagnostic control monitor

**DCPW.** DC power box

**DICO.** DMA IOC connection card

**DM.** distribution manager

**DMA.** direct memory access

**DS.** data storage

**DSB.** data storage bus

**DSI.** data storage interface

**DSM.** data storage manager

**DSS.** data storage interface for SBA

**DSU.** data service unit (DCE-like for high-speed communication lines)

**DTE.** data terminal equipment

**EC.** engineering change

<b>EE.</b> extended edition	<b>initial program load (IPL).</b> The initialization procedure that causes the 3745 control program to commence operation.
<b>EIA.</b> Electronic Industries Association	<b>IO.</b> input/output
<b>EPO.</b> emergency power-off	<b>IOC.</b> input/output control
<b>EPROM.</b> eraseable PROM	<b>IOCB.</b> input/output control bus
<b>ESCA.</b> ESCON adapter	<b>IPL.</b> initial program load
<b>ESCC.</b> ESCON coupler	<b>IRAM.</b> instruction random access memory
<b>ESCON*.</b> Enterprise Systems Connection	<b>ISO.</b> International Organization for Standardization
<b>ESCP.</b> ESCON processor	<b>kbps.</b> kilobits per second
<b>ESD.</b> electrostatic discharge	<b>LA.</b> line adapter
<b>EXP.</b> expansion enclosure	<b>LAN.</b> local area network
<b>EXP1.</b> first expansion enclosure	<b>LCB.</b> line connection box
<b>EXP2.</b> second expansion enclosure	<b>LED.</b> light-emitting diode
<b>FCS.</b> frame check sequence	<b>LIC.</b> line interface coupler
<b>FRU.</b> field-replaceable unit	<b>LICx.</b> FRU name of line interface coupler type x (3745)
<b>HCS.</b> Hardware Central Service	<b>LLC.</b> logical link control
<b>HDLC.</b> high-level data link control	<b>LS.</b> local storage
<b>hex.</b> hexadecimal	<b>LSA.</b> link service architecture
<b>host processor.</b> (1) A processor that controls all or part of a user application network. (2) In a network, the processing unit in which the access method for the network resides. (3) In an SNA network, the processing unit that contains a system services control point (SSCP). (4) A processing unit that executes the access method for attached communication controllers. Also called <i>host</i> .	<b>LSCT.</b> LIM software configuration table
<b>HPPB.</b> high-performance parallel bus	<b>LSM.</b> local storage manager
<b>HSC.</b> hardware support center	<b>LSSD.</b> level-sensitive scan design (total hardware latches chain collection)
<b>HSF.</b> hardware service facility	<b>LU.</b> logical unit
<b>Hz.</b> Hertz	<b>MAC.</b> medium access control
<b>IBM service representative.</b> An individual in IBM who performs maintenance services for IBM products or systems.	<b>MAE.</b> Multiaccess enclosure
<b>IEEE.</b> Institute of Electrical and Electronics Engineers	<b>MAP.</b> maintenance analysis-procedure
<b>IML.</b> initial microcode load	<b>MAU.</b> multistation access unit
<b>initial microcode load (IML).</b> The process of loading the microcode into a scanner or into MOSS.	<b>MB.</b> megabyte; 1 048 576 bytes
	<b>MCF.</b> microcode fix
	<b>MCL.</b> microcode change level
	<b>MES.</b> miscellaneous equipment specification
	<b>MG.</b> motor generator

**MI.** maskable interrupt

**microcode.** A program, that is loaded in a processor (for example, the MOSS processor)

**MLA.** MOSS LAN adapter

**MMIO.** memory mapped input/output

**maintenance and operator subsystem (MOSS).** The part of the controller that provides operating and servicing facilities to the customer's operator and the IBM service representative.

**MOSS.** maintenance and operator subsystem (3745)

**MOSS-E.** maintenance and operator subsystem extended (37CS)

**NA.** network addressable

**NCP.** Network Control Program

**NDM.** netview distribution manager

**NetView.** An IBM licensed program used to monitor a network, manage it, and diagnose its problems.

**Network Control Program (NCP).** An IBM licensed program that provides communication controller support for single-domain, multiple-domain, and interconnected network capability.

**NMI.** non-maskable interrupt

**NMVT.** network management vector transport

**NNP.** network node processor

**NODA.** next origin device (processor) address

**NPM.** NetView performance monitor

**NTDA.** next target device (processor) address

**OEMI.** original equipment manufacturer's interface

**OLT.** online test

**online tests.** Testing of a remote data station concurrently with the execution of the user's programs (that is, with only minimal effect on the user's normal operation).

**OSI.** open system interconnect

**PA.** primary access

**PBC.** packet burst control

**PBG.** packet burst grant

**PCR.** 1.pico-processor command register 2.power check reset

**PICA.** process and intertask communication architecture

**PMH.** problem management hardware

**PN.** part number

**PNL.** control panel

**POR.** power-ON reset

**PP.** pico-processor

**PPB.** primary power box

**PPC.** PowerPC (system card of MAE)

**PRC.** processor

**PRDA.** packet request device (processor) address

**PROM.** programable read-only memory

**PS.** power supply

**PSI.** packet switch interface

**PSN.** public switched network

**PTCE.** product-trained CE

**PTF.** program temporary fix

**PTT.** Post, Telephone and Telegraph (agency)

**PU.** physical unit

**RETAIN.** Remote Technical Assistance Information Network

**RNR.** receiver not ready

**RPL.** remote program load

**RPO.** remote power-off

**RSC.** remote service center

**RSF.** remote support facility

**RVX.** stands for RS232, RS422, V.24-35, X.21-2x connections

**SAC.** switch adapter card

**SATS.** specific assurance tests

**SBA.** switch bus adapter

**SBI.** switch bus interface

**SC.** switch control

**SDLC.** synchronous data link control

**SIE.** switch interface extender

**SL.** service logic

**SNA.** Systems Network Architecture

**SNMP.** Simple network management protocol

**SPD1.** signal and power distribution type 1

**SPD2.** signal and power distribution type 2

**SPDL.** signal and power distribution card in LCB

**SPS.** service and power support

**SQL.** structured query language

**SRC.** system reference code

**SSA.** system service architecture

**SSCP.** system services control point

**STCn.** signal transfer card n

**SSS.** subsystem support service

**Systems Network Architecture (SNA).** The description of the logical structure, formats, protocols, and operational sequences for transmitting information through a user application network. The structure of SNA allows the users to be independent of specific telecommunication facilities.

**TB.** terminator block

**TDM.** time division multiplexing

**TDR.** technical data record

**TERC.** terminator card

**TIC1.** token-ring interface coupler type 1 (3745) running at speed of 4 Mbits

**TIC2.** token-ring interface coupler type 2 (3745) running at speed of 4 or 16 Mbits

**TIC3.** token-ring interface coupler type 3 (37CS) running at speed of 4 or 16 Mbits

**time out.** The time interval allotted for certain operations to occur.

**TPS.** two-processor switch

**TR.** token-ring

**TRA.** token-ring adapter (TRP+TIC3)

**TRFM.** transformer

**TRP.** token-ring processor

**TRS.** transmitter/receiver subassembly

**UEPO.** unit emergency power-off

**URSF.** universal remote support facility

**UTP.** Unshielded twisted pair cable

**V.** volt

**V.24.** CCITT V.24 recommendation

**V.25.** CCITT V.25 recommendation

**V.28.** CCITT V.28 recommendation

**V.35.** CCITT V.35 recommendation

**VPD.** vital product data

**VTAM\*.** Virtual Telecommunications Access Method

**VTL.** vendor technology logic

**W.** watt

**X.21.** CCITT X.21 recommendation

**X.25.** CCITT X.25 recommendation

**YZxxx.** wiring diagram



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Models 900 and 950  
Network Node Processor  
Installation and Maintenance  
(based on 6275)  
Publication No. SY33-2126-01**

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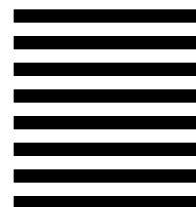
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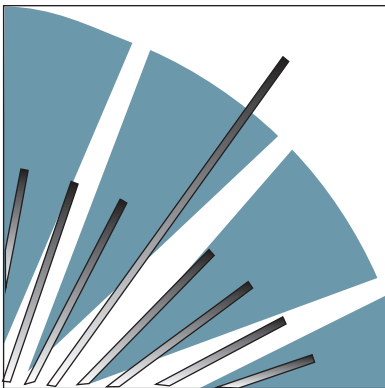




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